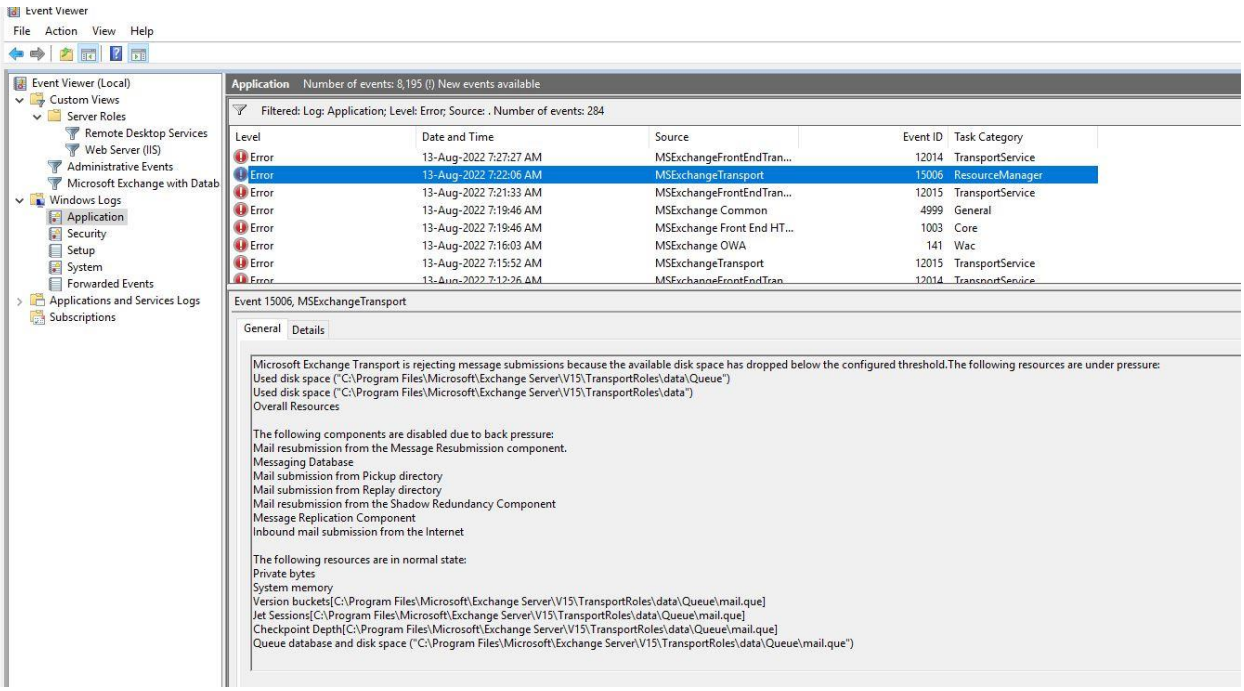
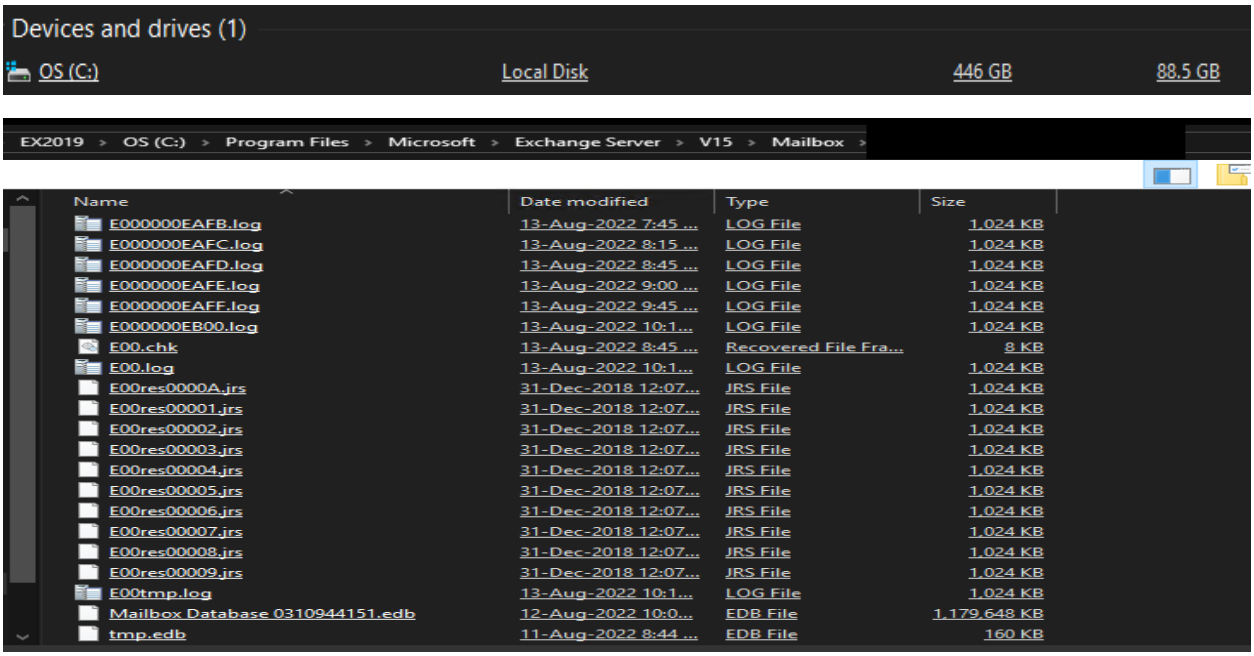
# Exchange unable to send and receive email

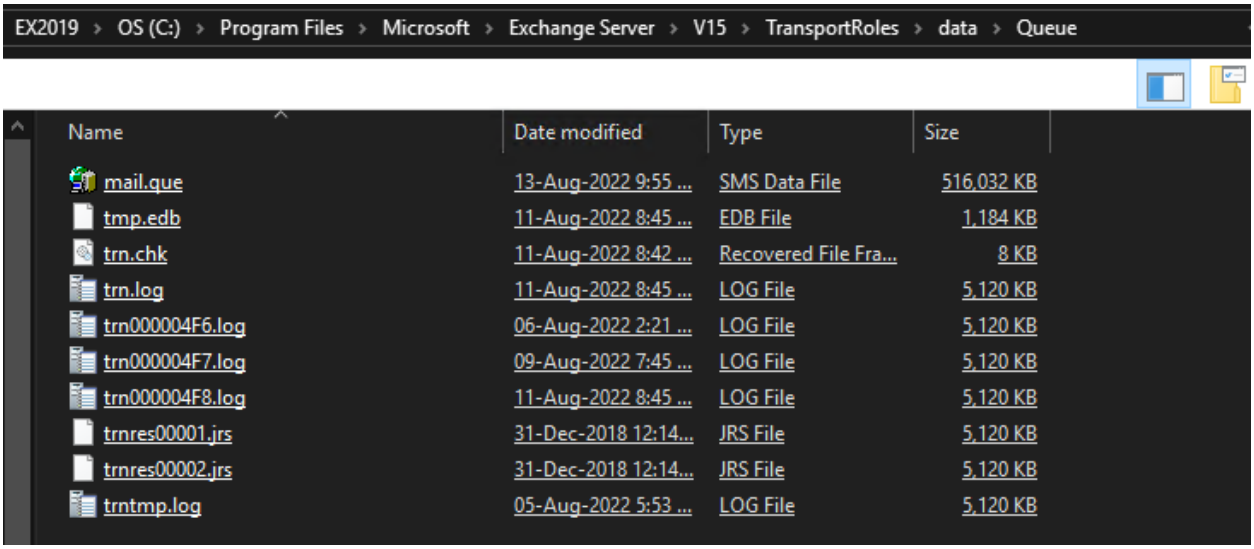
In this post, I am going to share when exchange server failed to send and receive emails. Users would send email and would not receive response.

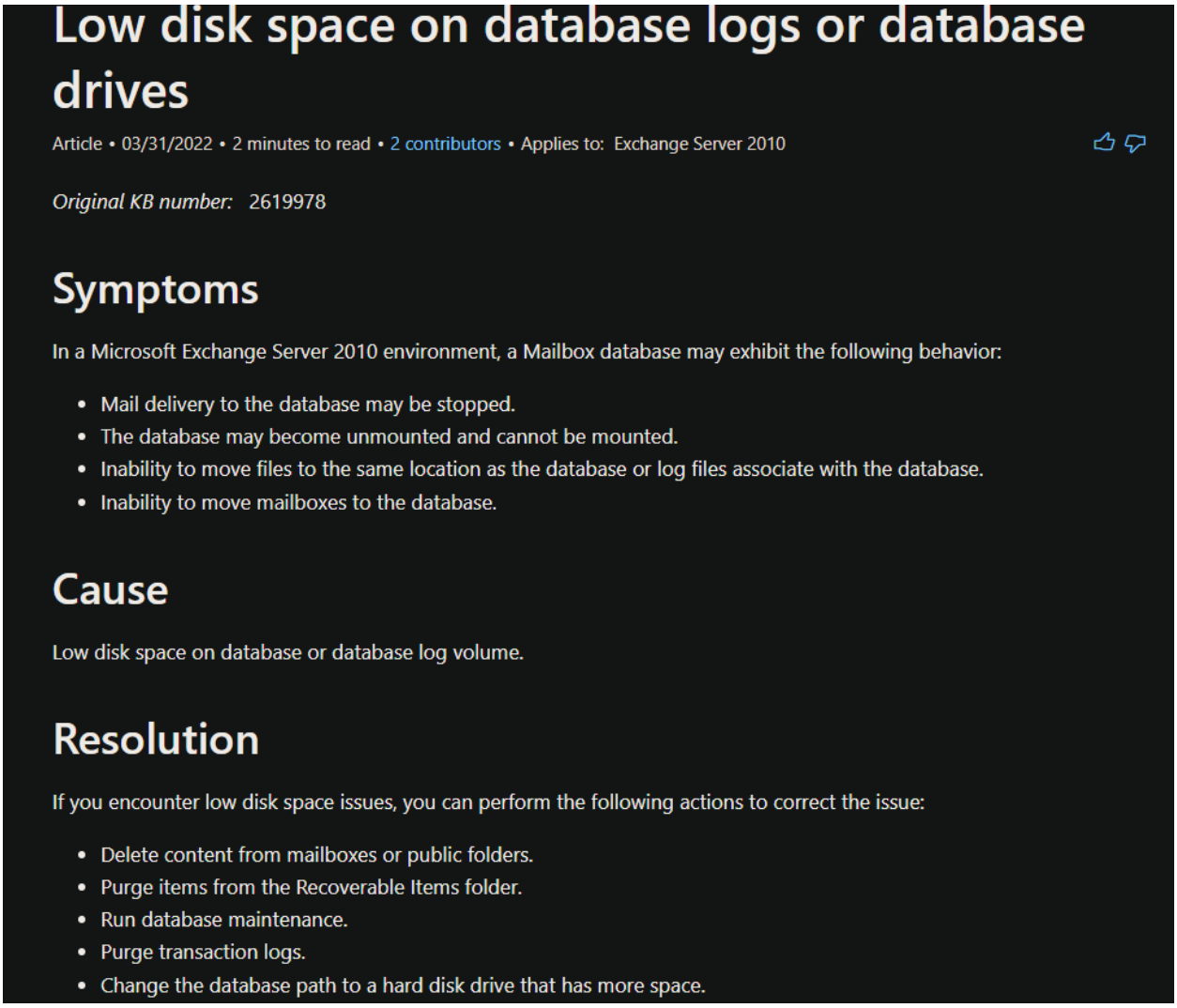
I looked at the event viewer and I saw this message. Surprised to see exchange would stop email flow when the hard drive space is below its requirement. Exchange uses a lot of space to keep exchange database. I had to do some clean up immediately to restore mail flow.




Now the server has enough space to handle mail flow. If the space were to fall below 30GB the mail flow will stop.






You can use this script, I found on the internet to clear the exchange logs - https://www.alitajran.com/cleanup-logs-exchange-2013-2016-2019/

Thanks

**Ram**
**12th Aug 2022**