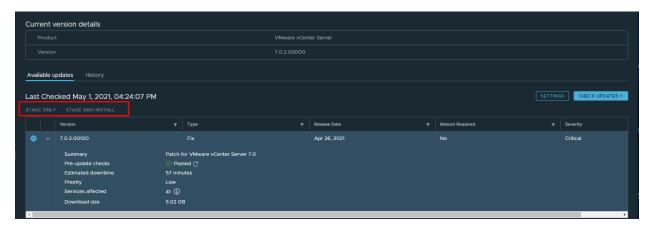
## vCenter Update 7.0.2.00100 Installation

In this post, I am going to share the steps to upgrade vCenter appliance to above version. VMWare released the update last month. When, I tried to perform the update both Stage Only and Stage and Install were grayed out. I was not able to update vCenter appliance.



I had to do the following:

**Open Putty** 

Login to vCenter Appliance as Root

**Enter Root Password** 

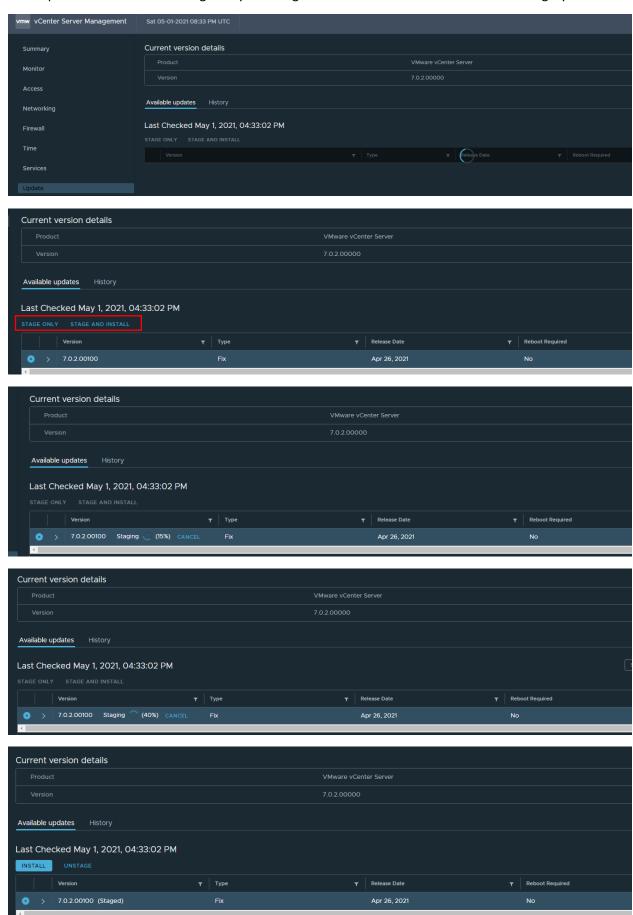
Once connected to vCenter Appliance – I need to be in shell prompt. Once, I was at shell prompt ran these commands.

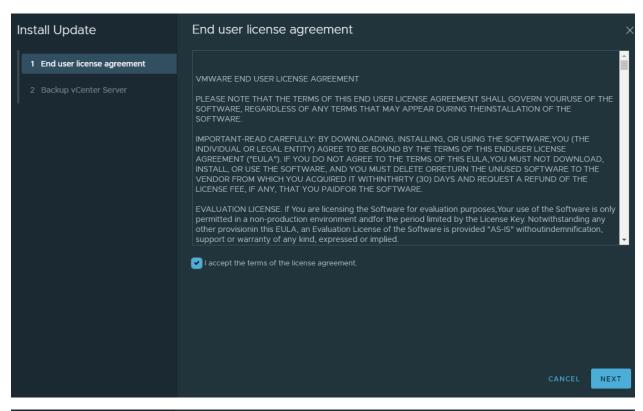
```
rm -rf /storage/core/software-update/updates
rm -rf /storage/updatemgr/software-*
rm /etc/applmgmt/appliance/software_update_state.conf
rm /storage/db/patching.db*
rm -r /storage/core/software-update/*
```

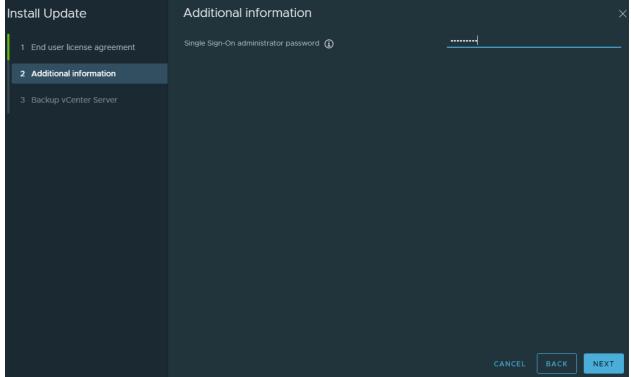
After that both Stage Only and Stage and Install were available for update.

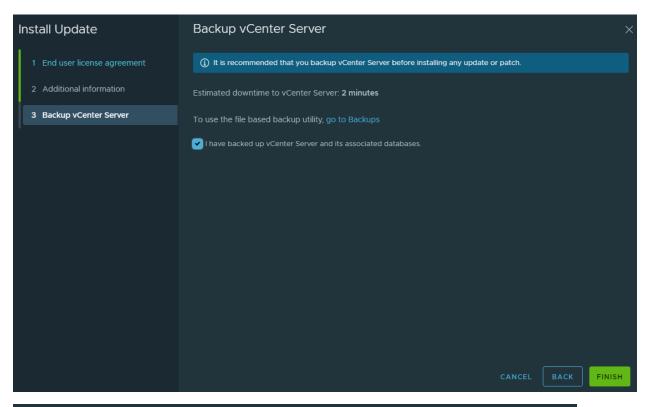
```
vc.ramlan.ca - PuTTY
🛂 login as:
  vc.ramlan.ca - PuTTY
                                                                                                                      login as: root
  Pre-authentication banner message from server:
    VMware vCenter Server 7.0.2.00000
    Type: vCenter Server with an embedded Platform Services Controller
    End of banner message from server
 root@vc.ramlan.ca's password:
   onnected to service
          List APIs: "help api list"
       * List Plugins: "help pi list"
* Launch BASH: "shell"
 Command> shell
 Shell access is granted to root
    ot@VC [ ~ ] # rm -rf /storage/core/software-update/updates
ot@VC [ ~ ] # rm -rf /storage/updatemgr/software-*
ot@VC [ ~ ] # rm /etc/applmgmt/appliance/software_update_state.conf
ot@VC [ ~ ] # rm /storage/db/patching.db*
ot@VC [ ~ ] # rm -r /storage/core/software-update/*
ot@VC [ ~ ] # rm -r /storage/core/software-update/*
```

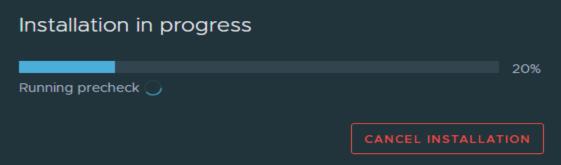
Click Update tab - After that Stage Only and Stage and Install should be available and not grayed out.

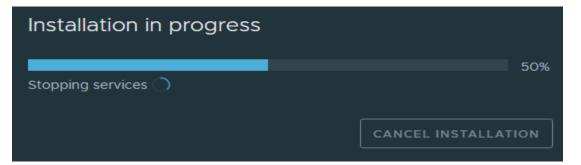


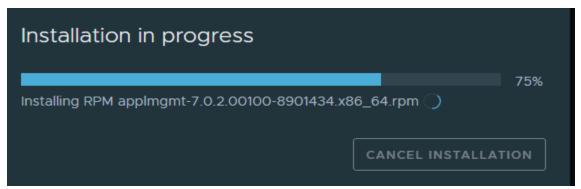


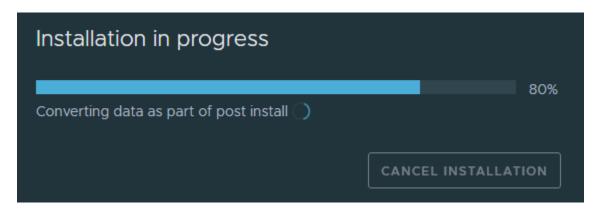




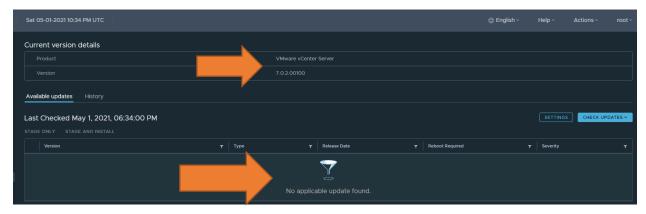














This complete the update process for vCenter appliance.

Thanks

Ram Lan 1<sup>st</sup> May 2021