

Migrate mailbox from MS365 to On Premise Exchange 2019

In this post, I will show you how you can migrate mailbox from MS365 (Exchange Online) to On Premise Exchange Server 2019. I already have one user mailbox created in MS365 (LanRam@ramlan.ca). I am performing this exercise to save monthly expense for MS365 which is \$18.

mailboxes groups

+ - ✎ 🗑 🔍 ↺ ...

User mailbox
Linked mailbox
Office 365 mailbox

new Office 365 mailbox

Lan

Initials:

Last name:
Ram

Organizational unit:
Browse...

*Name:
Lan Ram

*User logon name:
lanram @ RAMLAN.CA

*Mailbox type:
User mailbox

*New password:
.....

*Confirm password:
.....

☐ Require password change on next logon

☐ Create an archive mailbox

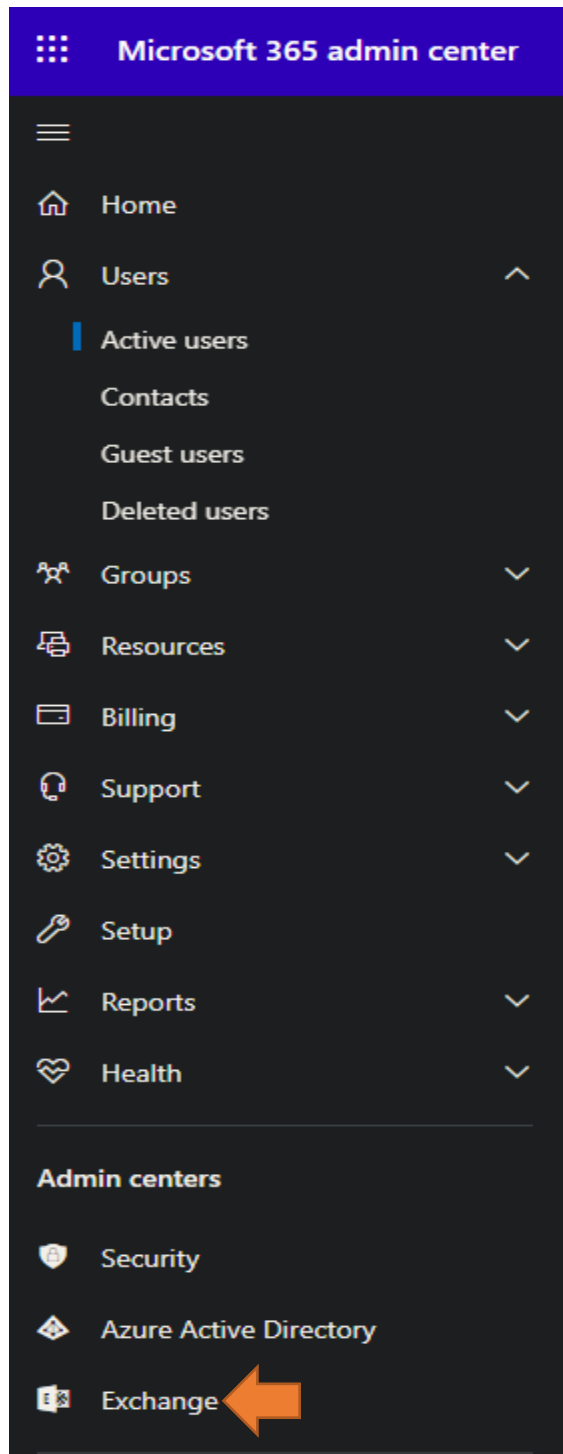
Choose a domain suffix. Users will sign in to their Exchange Online mailbox using their complete user logon name, for example, annb@contoso.com.

mailboxes groups resources contacts shared migration

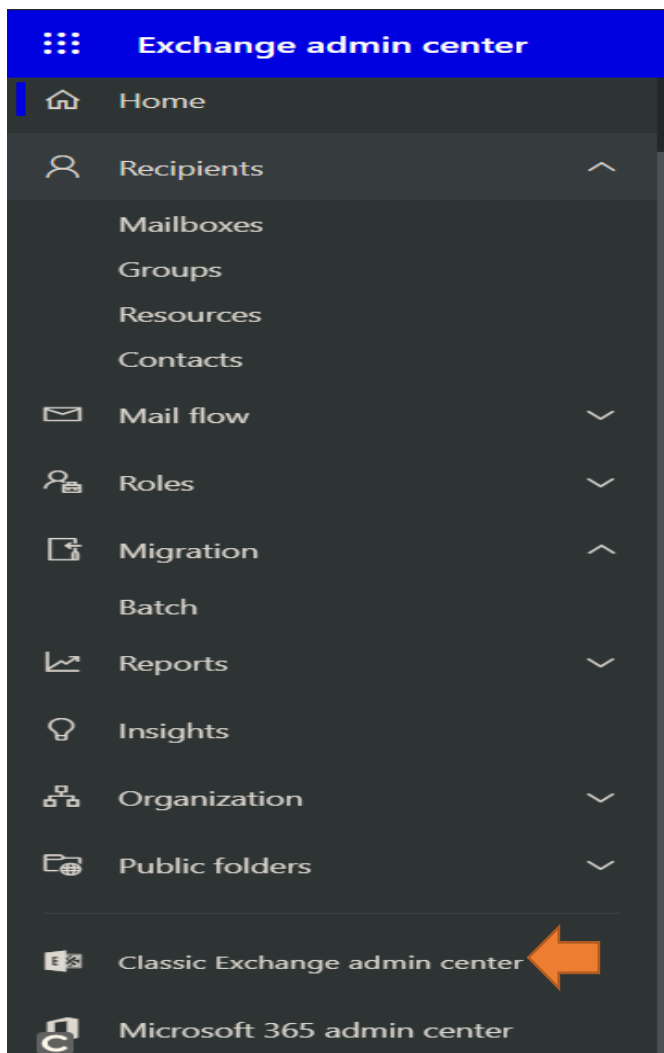
+ - ✎ 🗑 🔍 ↺ ...

DISPLAY NAME	MAILBOX TYPE	EMAIL ADDRESS
Administrator	User	Administrator@ramlan.ca
agpmsvc	User	agpmsvc@ramlan.ca
Allan	User	allan@ramlan.ca
Devon	User	devon@ramlan.ca
Ex Admin	User	exadmin@ramlan.ca
Lan Ram	Office 365	lanram@ramlan.mail.onmicrosoft.com
Noor	User	noor@ramlan.ca
ParAdmin	User	Par@ramlan.ca
Ram	User	ram@ramlan.ca
Ram Lan	User	ramlan@infotechram.com

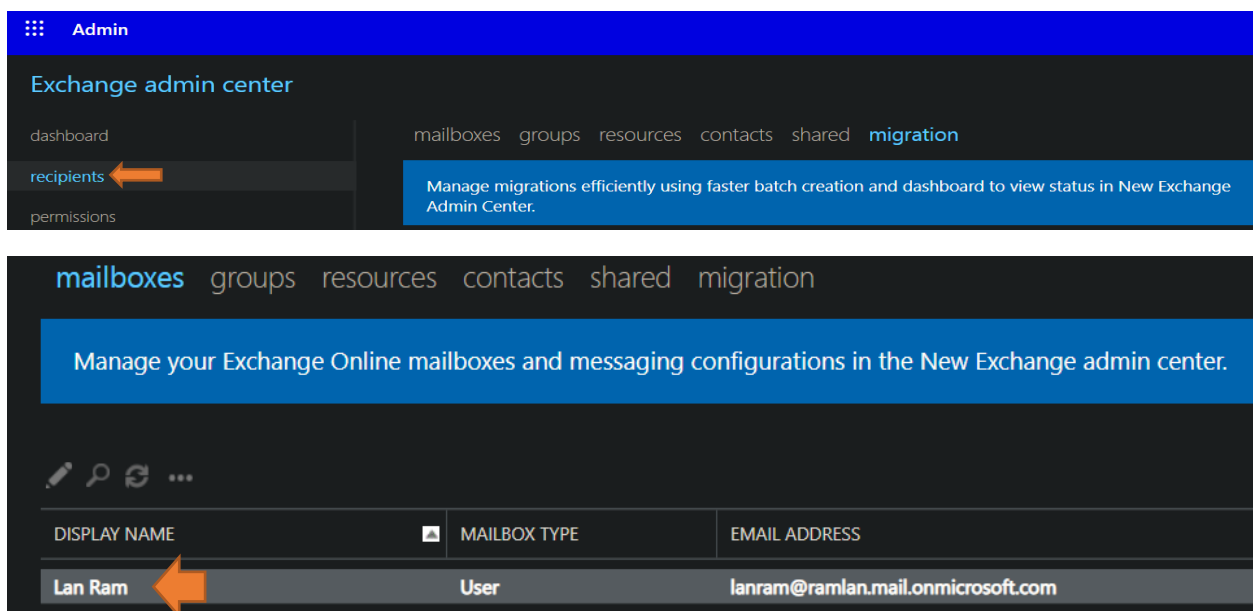
First you have to login to MS 365 Admin Center.




Now you should select Exchange link to get transferred to Exchange Admin Center.








Now you should select Classic Exchange Admin Center and go to Recipients tab – Migration tab




mailboxes groups resources contacts shared **migration** 

Manage migrations efficiently using faster batch creation and dashboard to view Admin Center.

Click to view the status for all current migration batches. [Status for all batches](#)

Migrate to Exchange Online	STATUS	TOTAL	SYNCED	FI
 Migrate from Exchange Online	There are no items to show in this view.			

New Migration Batch - Google Chrome




outlook.office.com/ecp/Migration/NewMigrationBatch.aspx?ActivityCorrelationID=b3253b31-be41-ee72-fb04-...

new migration batch




Select the users


You can either use a CSV file to specify the users you'd like to move, or you can select mailboxes individually. [Learn more](#)

☒ Select the users that you want to move

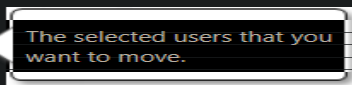
DISPLAY NAME	EMAIL ADDRESS
--------------	---------------

 Specify the users with a CSV file

☐ Allow unknown columns in the CSV file


[Next](#) [Cancel](#)


 The selected users that you want to move.

Select Mailbox - Google Chrome

outlook.office.com/ecp//Pickers/MailboxPicker.aspx?ActivityCorrelationID=b3253b31-b...

DISPLAY NAME	EMAIL ADDRESS
Lan Ram	lanram@ramlan.mail.onmicrosoft.com





1 selected of 1 total

[add ->](#)

[OK](#) [Cancel](#)

Select Mailbox - Google Chrome

outlook.office.com/ecp//Pickers/MailboxPicker.aspx?ActivityCorrelationID=b3253b31-b...

DISPLAY NAME	EMAIL ADDRESS
Lan Ram	lanram@ramlan.mail.onmicrosoft.com

1 selected of 1 total

add -> Lan Ram[remove];

OK Cancel

New Migration Batch - Google Chrome

outlook.office.com/ecp/Migration/NewMigrationBatch.aspx?ActivityCorrelationID=b3253b31-be41-ee72-fb04-...

new migration batch

Select the users

You can either use a CSV file to specify the users you'd like to move, or you can select mailboxes individually. [Learn more](#)

☒ Select the users that you want to move

+ -

DISPLAY NAME	EMAIL ADDRESS
Lan Ram	lanram@ramlan.mail.onmicrosoft.c...

The selected users that you want to move.

☐ Specify the users with a CSV file

☐ Allow unknown columns in the CSV file

Next Cancel

New Migration Batch - Google Chrome

outlook.office.com/ecp/Migration/NewMigrationBatch.aspx?ActivityCorrelationID=b3253b31-be41-ee72-fb04-

new migration batch

Confirm the migration endpoint

The connection settings for this migration batch have been automatically selected based on the migration endpoints created in your organization. [Learn more](#)

Remote MRS proxy server:
The FQDN of the Exchange server that the Mailbox Replication Service (MRS) Proxy is on.

678ee8cd-abd4-4ffc-82d1-3cbd089a3d3a.resource.mailboxmigration.his

Back Next Cancel

New Migration Batch - Google Chrome

outlook.office.com/ecp/Migration/NewMigrationBatch.aspx?ActivityCorrelationID=7c345294-bea4-3729-675e-f...

new migration batch

Move configuration

These configuration settings will be applied to the new batch. [Learn more](#)

*New migration batch name:

Mig 1

*Target delivery domain:

ramlan.ca

Archive:

☒ Move the primary mailbox and the archive mailbox if one exists

☐ Move primary mailbox only, without moving archive mailbox

This option is only valid for mailboxes on Exchange 2010 and above.

*Target database:

Enter the database name you'd like to move this mailbox to:

DB01

Target archive database:

Enter the database name you'd like to move the archive mailbox to:

DB01

The databases into which the archive mailboxes should be migrated.

Migration Filtering Options

Back Next Cancel

Select email address where to send migration report.

New Migration Batch - Google Chrome

outlook.office.com/ecp/Migration/NewMigrationBatch.aspx?ActivityCorrelationID=7c345294-bea4-3729-675e-f...

new migration batch

Start the batch

A new migration batch will be created after you click new. The batch will be queued and processed within a few hours. [Learn more](#)

*After the batch is complete, a report will be sent to the following recipients. You must select at least one recipient to receive this report.

Ram X Browse...

Please select the preferred option to start the batch:

- ☐ Manually start the batch later (by selecting it in the migration dashboard and then clicking Start)
- ☒ Automatically start the batch
- ☐ Start the batch automatically after time:
Tue 5/4/2021 9:30 AM

Please select the preferred option to complete the batch:

- ☐ Manually complete the batch (by clicking the "Complete this migration batch" link on the right pane after the link becomes active)
- ☒ Automatically complete the migration batch
- ☐ Complete the batch automatically after time:
Tue 5/4/2021 9:30 AM


Back New Cancel

Complete the batch as soon as it is ready.

information

Saving completed successfully.

OK

 **MIGRATION** X

Migration batch 'Mig 1' is in progress. 0 of 1 completed. It was started by Ram Lan on 2021-05-04 1:59:52 PM.

mailboxes groups resources contacts shared **migration**

Manage migrations efficiently using faster batch creation and dashboard to view status in New Exchange Admin Center. [Try it now](#)

Click to view the status for all current migration batches. [Status for all batches](#)

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NAME	STATUS	TOTAL	SYNCED	FINALIZED	FAILED
Mig 1	Syncing	1	0	0	0

Mig 1

Type: Exchange remote move
Direction: Offboarding
Status: Syncing

Mailbox status
Synced mailboxes: 0 of 1
Finalized mailboxes: 0 of 1
Failed mailboxes: 0
[View details](#)

Statistics
Created by: Ram Lan
Create time: 2021-05-04 1:59:52 PM
Start time: 2021-05-04 1:59:51 PM
Last synced time:

Click to view the status for all current migration batches. [Status for all batches](#)

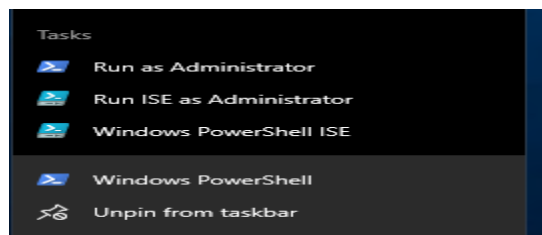
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NAME	STATUS	TOTAL	SYNCED	FINALIZED	FAILED
Mig 1	Syncing	1	0	0	1

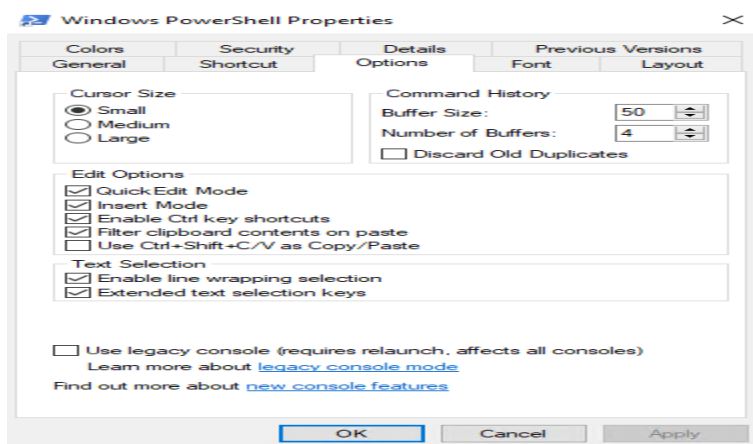
```
Error: MigrationPermanentException: C
annot find a recipient that has mailbox
GUID '05950edd-7d87-44ba-9437-08c3
246d3d3b'. --> Cannot find a recipient
that has mailbox GUID '05950edd-7d87
-44ba-9437-08c3246d3d3b'.
```

I was getting above error during mailbox migration because, I created mailbox directly at MS365 and did not create a mailbox on the On Premise Exchange Server. Now, I have to do the following:

1. Connect to Exchange Online using PowerShell
2. Get GUID from Exchange Online
3. Copy GUID to On Premise Exchange using Exchange Management Shell
4. Open ADSI Edit and check Exchange GUID
5. Try the migration again



Quick tip: To copy and paste the commands, make sure that the 'QuickEdit Mode' is NOT checked under the Defaults AND Properties tab.



```
Windows PowerShell
Copyright (C) Microsoft Corporation. All rights reserved.

PS C:\Users\Administrator.RAMLAN> Import-Module ExchangeOnlineManagement
PS C:\Users\Administrator.RAMLAN> Connect-ExchangeOnline -UserPrincipalName administrator@ramlan.ca

The module allows access to all existing remote PowerShell (V1) cmdlets in addition to the 9 new, faster, and more reliable cmdlets.

-----
| Old Cmdlets | New/Reliable/Faster Cmdlets |
|-----|-----|
| Get-CASMailbox | Get-EXOCASMailbox |
| Get-Mailbox | Get-EXOMailbox |
| Get-MailboxFolderPermission | Get-EXOMailboxFolderPermission |
| Get-MailboxFolderStatistics | Get-EXOMailboxFolderStatistics |
| Get-MailboxPermission | Get-EXOMailboxPermission |
| Get-MailboxStatistics | Get-EXOMailboxStatistics |
| Get-MobileDeviceStatistics | Get-EXOMobileDeviceStatistics |
| Get-Recipient | Get-EXORecipient |
| Get-RecipientPermission | Get-EXORecipientPermission |
|-----|-----|

To get additional information, run: Get-Help Connect-ExchangeOnline or check https://aka.ms/exops-docs

Send your product improvement suggestions and feedback to exocmdletpreview@service.microsoft.com. For issues related to the module, contact Microsoft support. Don't use the feedback alias for problems or support issues.

-----
PS C:\Users\Administrator.RAMLAN> Get-Mailbox -Filter '(RecipientTypeDetails -eq "RoomMailBox")'
PS C:\Users\Administrator.RAMLAN> get-mailbox

Name Alias Database ProhibitSendQuota ExternalDirectoryObjectId
-----
DiscoverySearchMailbox... DiscoverySea... CANPR01DG101-db057 50 GB (53,687,091...
Lan Ram lanram CANPR01DG059-db013 49.5 GB (53,150,2... a335937c-6880-4f63-bcf...

PS C:\Users\Administrator.RAMLAN> Get-Mailbox -Identity lanram@ramlan.ca | Select Name,*GUID*

Name : Lan Ram
DatabaseGuid : e5850840-76a5-4f80-bc5f-1ea1429431d5
ExchangeGuid : 05950edd-7d87-44ba-9437-08c3246d3d3b
MailboxContainerGuid :
AggregatedMailboxGuids : {}
ArchiveDatabaseGuid : 00000000-0000-0000-0000-000000000000
ArchiveGuid : 00000000-0000-0000-0000-000000000000
DisabledArchiveGuid : 00000000-0000-0000-0000-000000000000
Guid : e42670a2-cf4f-4106-865a-b90989108691
```

Get-Mailbox -Identity lanram@ramlan.ca | Select Name,*GUID*

```
Machine: EX2019.RAMLAN.CA
Full list of cmdlets: Get-Command
Only Exchange cmdlets: Get-ExCommand
Cmdlets that match a specific string: Help *<string>*
Get general help: Help
Get help for a cmdlet: Help <cmdlet name> or <cmdlet name> -?
Exchange team blog: Get-ExBlog
Show full output for a command: <command> | Format-List

Show quick reference guide: QuickRef
VERBOSE: Connecting to EX2019.RAMLAN.CA.
VERBOSE: Connected to EX2019.RAMLAN.CA.
[PS] C:\ProgramData\Microsoft\Windows\Start Menu\Programs\Microsoft Exchange Server 2019>Set-RemoteMailbox lanram@ramlan
.ca -ExchangeGuid "05950edd-7d87-44ba-9437-08c3246d3d3b"
```

Set-RemoteMailbox lanram@ramlan.ca -ExchangeGuid "05950edd-7d87-44ba-9437-08c3246d3d3b"

CN=Lan Ram Properties

Attribute Editor Security

Attributes:

Attribute	Value
msExchArchiveQuota	104857600
msExchArchiveWarnQuota	94371840
msExchBypassAudit	FALSE
msExchCalendarLoggingQuota	6291456
msExchDumpsterQuota	31457280
msExchDumpsterWarningQuota	20971520
msExchGroupSecurityFlags	0
msExchMailboxAuditEnable	FALSE
msExchMailboxAuditLogAgeLimit	7776000
msExchMailboxFolderSet	0
msExchMailboxGuid	05950edd-7d87-44ba-9437-08c3246d3d3b
msExchMDBRulesQuota	256
msExchModerationFlags	6
msExchPoliciesIncluded	ea7d134f-091e-4f06-95a2-bf1ba0

Edit Filter

MIGRATION

Migration batch 'Mig 2' is in progress. 0 of 1 completed. It was started by Ram Lan on 2021-05-04 3:07:41 PM.

Type: Exchange remote move
Direction: Offboarding
Status: Completed
Data consistency score: Perfect

Mailbox status

Synced mailboxes: 0 of 1
Finalized mailboxes: 1 of 1
Failed mailboxes: 0

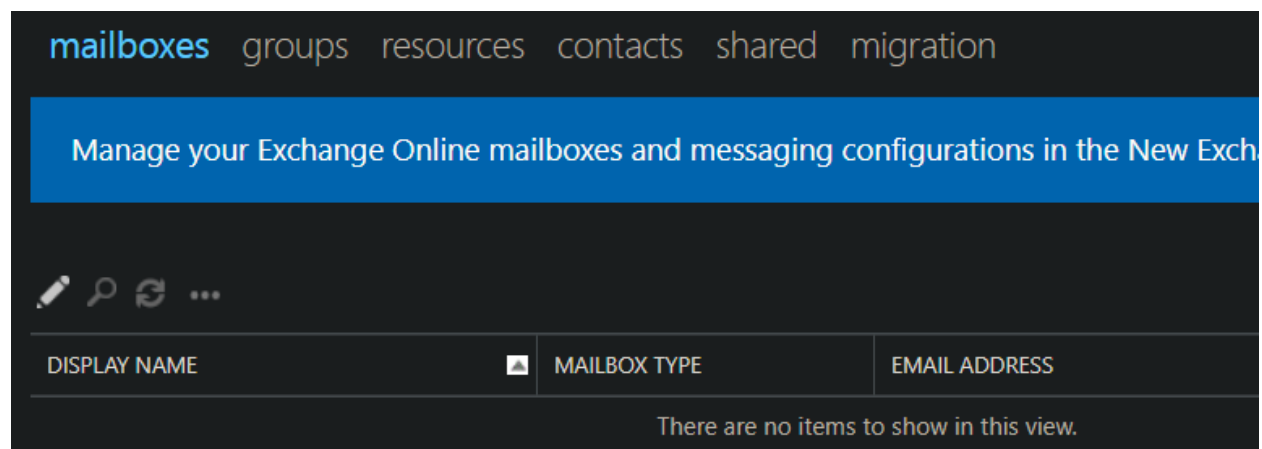
[View details](#)

Statistics

Created by: Ram Lan
Create time: 2021-05-04 3:53:31 PM
Start time: 2021-05-04 3:53:31 PM
Last synced time: 2021-05-04 3:55:10 PM

Click to view the status for all current migration batches. [Status for all batches](#)

+	-	✎	🗑	🔄	⋮
NAME	STATUS	TOTAL	SYNCED	FINALIZED	FAILED
Mig 1	Completed	1	0	1	0



Now we have successfully completed mailbox migration from **Exchange Online** to **On Premises Exchange Server**.

mailboxes groups resources contacts shared migration

+ - ✎ 🗑️ 🔍 ↻ ...

DISPLAY NAME	MAILBOX TYPE	EMAIL ADDRESS
Administrator	User	Administrator@ramlan.ca
agpmsvc	User	agpmsvc@ramlan.ca
Allan	User	allan@ramlan.ca
Devon	User	devon@ramlan.ca
Ex Admin	User	exadmin@ramlan.ca
Lan Ram	User	lanram@ramlan.ca
Noor	User	noor@ramlan.ca
ParAdmin	User	Par@ramlan.ca
Ram	User	ram@ramlan.ca
Ram Lan	User	ramlan@infotechram.com

Now it is time to cancel & delete MS365 subscription and save \$18 monthly.

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Licenses

Subscriptions Requests Auto-claim policy

Select a product to view and assign licenses.
Go to [Your products](#) to manage billing or buy more licenses.

↓ Export ↻ Refresh

Name ↑	Available licenses	Assigned licenses	Account type
Microsoft 365 Business Standard	0	<div><div></div></div> 1/1	Organization
Microsoft Teams Exploratory	95	<div><div></div></div> 5/100	Organization
Power BI (free)	Unlimited	4	Organization

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[Back to Licenses](#)

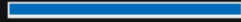


Microsoft 365 Business Standard

You own at least 1 subscription for this product. [Manage subscription details](#)

Licenses

0 available



1 assigned of 1 total

Users

Manage and view licenses and apps for your users. Manage group-based licenses in the [Azure portal](#).



[Manage apps & services](#)



[Unassign licenses](#)



[Refresh](#)



Name

Email



Lan Ram



lanram@RAMLAN.CA

Unassign 1 licenses?



Unassigning licenses removes access from the current users and makes the licenses available to assign to other users.

[Unassign](#)

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[Back to Licenses](#)



Microsoft 365 Business Standard

You own at least 1 subscription for this product. [Manage subscription details](#)

Licenses

1 available



0 assigned of 1 total

RAMLAN INC

Your products - Products > Microsoft 365 Business Standard

Microsoft 365 Business Standard

0/1 assigned

Assigned

Available

Buy licenses

Remove licenses

Assign licenses

Subscription and payment settings

Recurring billing

On, renews on 2021-07-31

Edit recurring billing

Payment method

MasterCard ****6630

Edit payment method

Replace payment method

Subscription status

Active

Cancel subscription

Purchase information

Initial purchase date

2020-07-29

Unit price

\$16.00 user/month

Purchase channel

Commercial direct

Download and install software

Service usage address

275 Shuter St
1216
Toronto, ON
CA

Edit service usage address

Product details and upgrades

You're currently subscribed to Microsoft 365 Business Standard.

View apps and services included with this subscription

View upgrades recommended for your org

Add-ons

Add-ons bring more value to subscriptions with additional functionality. This subscription doesn't have add-ons associated with it. [Find more add-ons in Purchase services](#)

Partner information

If you're working with a partner to help you buy or manage online services, enter their Microsoft Partner Network ID to associate them with this subscription. [Learn more about working with a partner](#)

By selecting Add, you agree that Microsoft can share your contact and subscription information, including information about your organization's use of the service, with this partner.

Microsoft Partner Network ID

Example: 1234567

Add

Get one month free

Instead of canceling today, stay with Microsoft 365 Business Standard and get one month free for up to 25 licenses. Additional licenses are billed at the current rate.

Offer details

- Commit to a new one-year subscription
- Pay monthly
- Keep the same number of licenses

What we'll take care of for you

- Cancel your current subscription and start a new one
- Include a prorated refund on your next invoice
- Continue service for your users without interruption

When you select **Accept this offer**, you'll go to Checkout to buy a new subscription to Microsoft 365 Business Standard. This offer will be applied to your invoice. Offer expires on 2021-06-30.

Accept this offer

Continue to cancel subscription

Cancel subscription

To cancel your subscription before it renews again on 2021-07-31, turn off recurring billing. Then you can use your subscription until it expires. [Turn off recurring billing](#)

After canceling this subscription, you can still access information about it here, but its status will be **Disabled** for 90 days. After that, all info and customer data for this subscription will be deleted. [Learn more about canceling subscription.](#)

If eligible, you'll receive a prorated credit within 30 days.

When you select **Cancel subscription**, your Microsoft 365 Business Standard subscription will be disabled immediately.

Please tell us why you are canceling: *

Business needs have changed

Additional feedback?

Save

Before you cancel

Would you like to talk with a Microsoft expert to answer questions and review options before canceling?

Yes

Continue with cancellation

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Your products - Products > Microsoft 365 Business Standard

Microsoft 365 Business Standard

Microsoft 365 Business Standard was disabled. Your data will be deleted on 2021-08-02. [Reactivate now](#) | [Learn about subscription statuses](#)

License

0/1 assigned

Assigned Available

Assign licenses

Subscription and payment settings

Recurring billing

On, renews on 2021-07-31

Edit recurring billing

Payment method

MasterCard ****6630

Edit payment method

Replace payment method

Subscription status

Disabled

Delete subscription

Reactivate subscription

Purchase information

Initial purchase date

2020-07-29

Unit price

\$16.00 user/month

Purchase channel

Commercial direct

Service usage address

275 Shuter St
1216
Toronto, ON
CA

Edit service usage address

Product details and upgrades

You're currently subscribed to Microsoft 365 Business Standard.

View apps and services included with this subscription

View upgrades recommended for your org

Add-ons

Add-ons bring more value to subscriptions with additional functionality. This subscription doesn't have add-ons associated with it. [Find more add-ons in Purchase services](#)

Partner information

If you're working with a partner to help you buy or manage online services, enter their Microsoft Partner Network ID to associate them with this subscription. [Learn more about working with a partner](#)

By selecting Add, you agree that Microsoft can share your contact and subscription information, including information about your organization's use of the service, with this partner.

Microsoft Partner Network ID

Example: 1234567

All Unread

FROM

TO

SUBJECT

RECEIVED

SIZE

Date: Today

Microsoft Ram Your Microsoft 365 Business Standard subscription was successfully canceled Tue 04-May-2021 1:00 PM 75 KB

Reply Reply All Forward

Tue 04-May-2021 1:02 PM

M

Microsoft <microsoft-noreply@microsoft.com>

Your Microsoft 365 Business Standard subscription was successfully canceled

To Ram

If there are problems with how this message is displayed, click here to view it in a web browser.



Your Microsoft 365 Business Standard subscription was canceled

An admin in your organization has canceled one of your subscriptions.

RAMLAN INC

Light mode

Your products

These are products owned by your organization that were bought from Microsoft or 3rd-party providers. Select a product to manage product and billing settings or assign licenses.

Products

Benefits

Microsoft 365 Business Standard will be deleted on 2021-08-02. [Reactivate now](#)

Search

4 filters selected

Microsoft products (3)

Product name	Assigned licenses	Purchased quantity	Subscription status	Paid with	Purchase channel	Choose columns
Microsoft 365 Business Standard	0	1	Disabled	MasterCard ****6630	Commercial direct	
Microsoft Teams Exploratory Trial	5	100	Active	Not available	Commercial direct	
Power BI (free)	4	1000000	Active	Not available	Commercial direct	

Azure (1)

Product name	Purchased quantity	Subscription status	Choose columns
Product not supported	1	Active: Expires on 2021-11-13	

What happens when you cancel a subscription

If you cancel a subscription before the end of your term, the subscription status moves directly into a disabled state. For most subscriptions, in most countries and regions, the disabled state lasts 90 days. Admins can still access and back up data for their organization while the subscription is in the disabled state, but we recommend that admins [back up their data](#) before they cancel a subscription, especially if it's their only subscription. Admins can also reactivate the subscription while it's in the disabled state.

After 90 days, the subscription moves into the deleted state. Any data that you leave behind may be deleted after those 90 days is deleted no later than 180 days after cancellation. You can't remove a payment method from a canceled subscription until after it reaches the deleted state.

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Your products - Products > Microsoft 365 Business Standard

Microsoft 365 Business Standard

Microsoft 365 Business Standard was disabled. Your data will be deleted on 2021-08-02. [Reactivate now](#) | [Learn about subscription statuses](#)

License

0/1 assigned

Assigned Available

Assign licenses

Subscription and payment settings

Recurring billing
On, renews on 2021-07-31
[Edit recurring billing](#)

Payment method
MasterCard ****6630
[Edit payment method](#)
[Replace payment method](#)

Billing frequency
Monthly, \$16.00
[Edit billing frequency](#)

Subscription status
Disabled
[Delete subscription](#)
[Reactivate subscription](#)

Purchase information

Initial purchase date 2020-07-29	Unit price \$16.00 user/month
Purchase channel Commercial direct	

Service usage address

275 Shuter St
1216
Toronto, ON
CA

[Edit service usage address](#)

Product details and upgrades

You're currently subscribed to Microsoft 365 Business Standard.

[View apps and services included with this subscription](#)
[View upgrades recommended for your org](#)

Add-ons

Add-ons bring more value to subscriptions with additional functionality. This subscription doesn't have add-ons associated with it. [Find more add-ons in Purchase services](#)

Partner information

If you're working with a partner to help you buy or manage online services, enter their Microsoft Partner Network ID to associate them with this subscription. [Learn more about working with a partner](#)

By selecting Add, you agree that Microsoft can share your contact and subscription information, including information about your organization's use of the service, with this partner.

Microsoft Partner Network ID

Example: 1234567

Get one month free



Instead of deleting this subscription today, stay with Microsoft 365 Business Standard and get one month free for up to 25 licenses. Additional licenses are billed at the current rate.

Offer details

- Commit to a new one-year subscription
- Pay monthly
- Keep the same number of licenses

What we'll take care of for you

- Cancel your current subscription and start a new one
- Include a prorated refund on your next invoice
- Continue service for your users without interruption

When you select **Accept this offer**, you'll go to Checkout to buy a new subscription to Microsoft 365 Business Standard. This offer will be applied to your invoice. Offer expires on 2021-06-30.

Accept this offer

Continue to delete subscription



Delete subscription



Deleting a subscription blocks all users from accessing their Microsoft 365 Business Standard data and email, and deletes all data and email.

An email notification will be sent to all administrators on this account. There is a 3-day grace period where the subscription can be reactivated before it is deleted. Review our [Privacy statement](#) for info on your data.

[Learn more about deleting a subscription](#)



Delete subscription



Delete subscription?



I understand the impact of deleting a subscription and I have the authority to delete this subscription to Microsoft 365 Business Standard.

Yes

RAMLAN INC Light mode

Your products

These are products owned by your organization that were bought from Microsoft or 3rd-party providers. Select a product to manage product and billing settings or assign licenses.

Products Benefits

Microsoft 365 Business Standard will be deleted on 2021-05-07. [Reactivate now](#)

Search 4 filters selected

Microsoft products (3)

Product name	Assigned licenses	Purchased quantity	Subscription status	Paid with	Purchase channel
Microsoft 365 Business Standard	0	1	Disabled	MasterCard ****6630	Commercial direct
Microsoft Teams Exploratory Trial	5	100	Active	Not available	Commercial direct
Power BI (free)	4	1000000	Active	Not available	Commercial direct

RAMLAN INC Light mode

Your products - Products > Microsoft 365 Business Standard

Microsoft 365 Business Standard

Microsoft 365 Business Standard was disabled. Your data will be deleted on 2021-05-07. [Reactivate now](#) | [Learn about subscription statuses](#)

License	Subscription and payment settings	Purchase information	Service usage address
<p>0/1 assigned</p> <p>Assigned Available</p> <p>Assign licenses</p>	<p>Recurring billing On, renews on 2021-07-31 Edit recurring billing</p> <p>Payment method MasterCard ****6630 Edit payment method Replace payment method</p> <p>Billing frequency Monthly, \$16.00 Edit billing frequency</p> <p>Subscription status Disabled Delete subscription Reactivate subscription</p>	<p>Initial purchase date 2020-07-29</p> <p>Unit price \$16.00 user/month</p> <p>Purchase channel Commercial direct</p>	<p>275 Shuter St 1216 Toronto, ON CA</p> <p>Edit service usage address</p>

With this we have completed all the steps required with mailbox migration, cancelling and deleting MS365 license/subscription.

Thanks

Ram Lan

4th May 2021

Useful Links:

<https://jaapwesselius.com/2018/06/14/cannot-find-a-recipient-that-has-mailbox-guid-when-moving-from-exchange-online-to-exchange-2016/>

<https://docs.microsoft.com/en-us/powershell/exchange/connect-to-exchange-online-powershell?view=exchange-ps>

<https://docs.microsoft.com/en-us/exchange/troubleshoot/move-or-migrate-mailboxes/no-smtp-proxy-matching>

<https://docs.microsoft.com/en-us/microsoft-365/commerce/subscriptions/cancel-your-subscription?view=o365-worldwide>