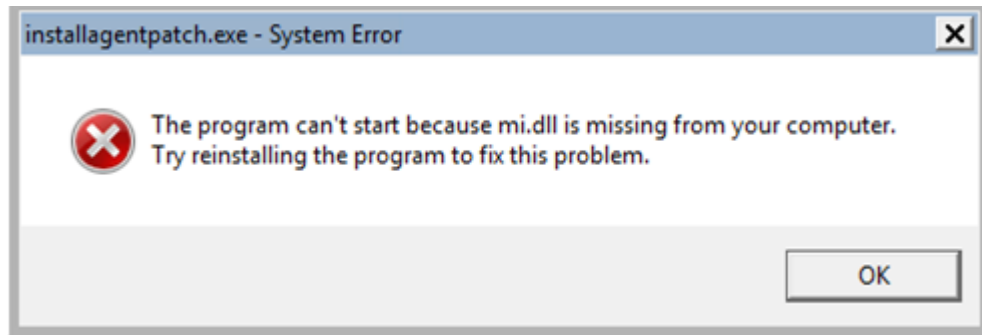




### DPM Agent Install Error (Manual Install)

If you get this error installing DPM agent manually on Win 7 workstation – do the following.



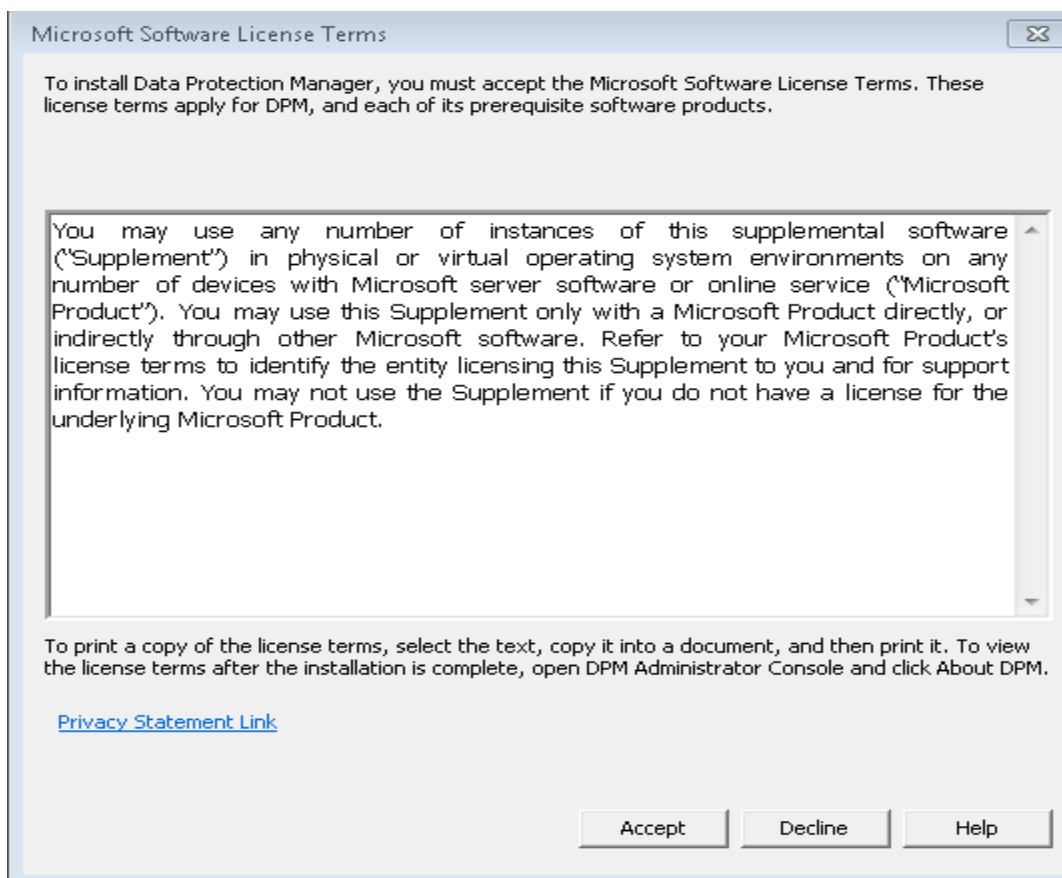
Install KB3191566 and restart the system

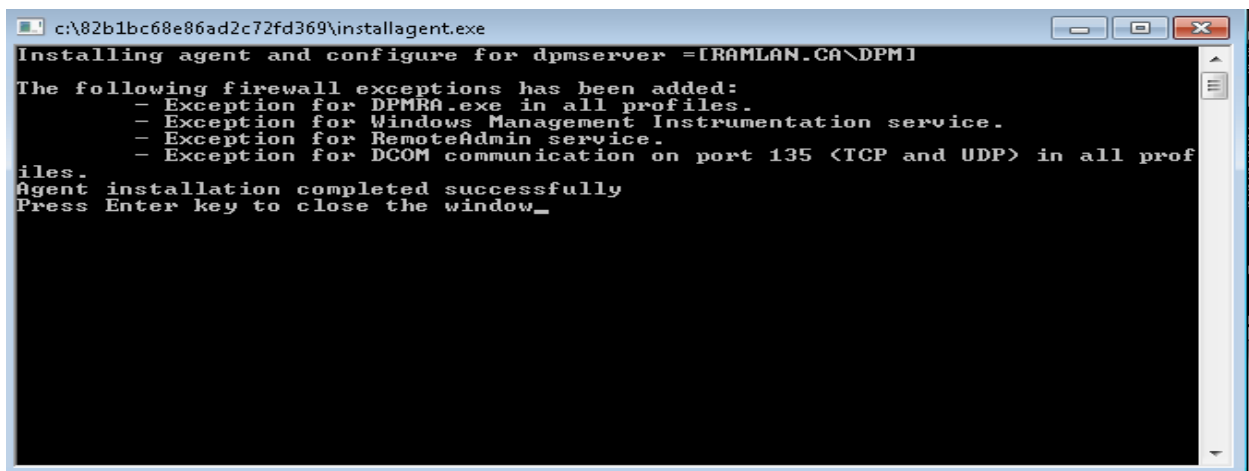
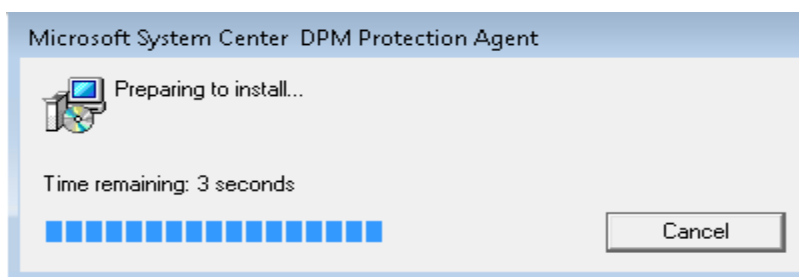
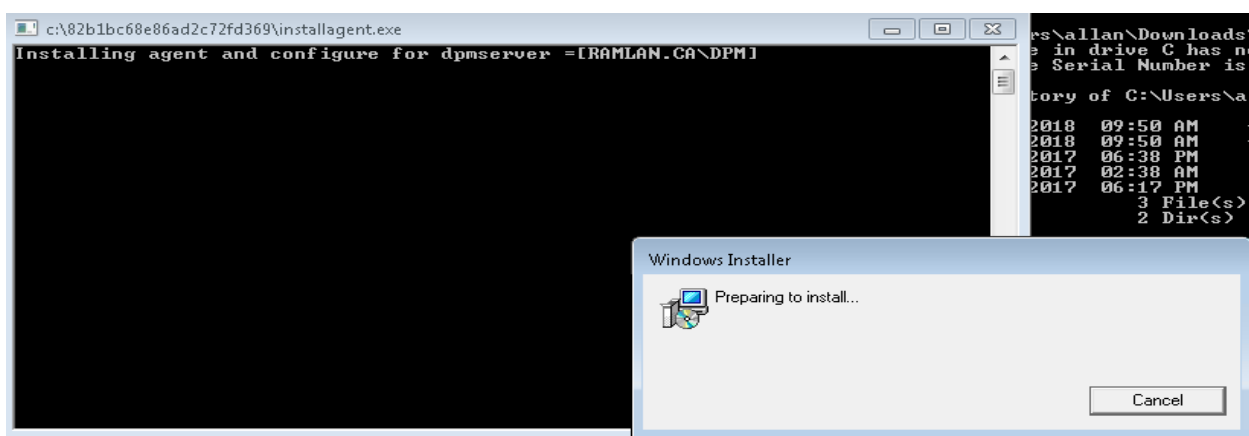
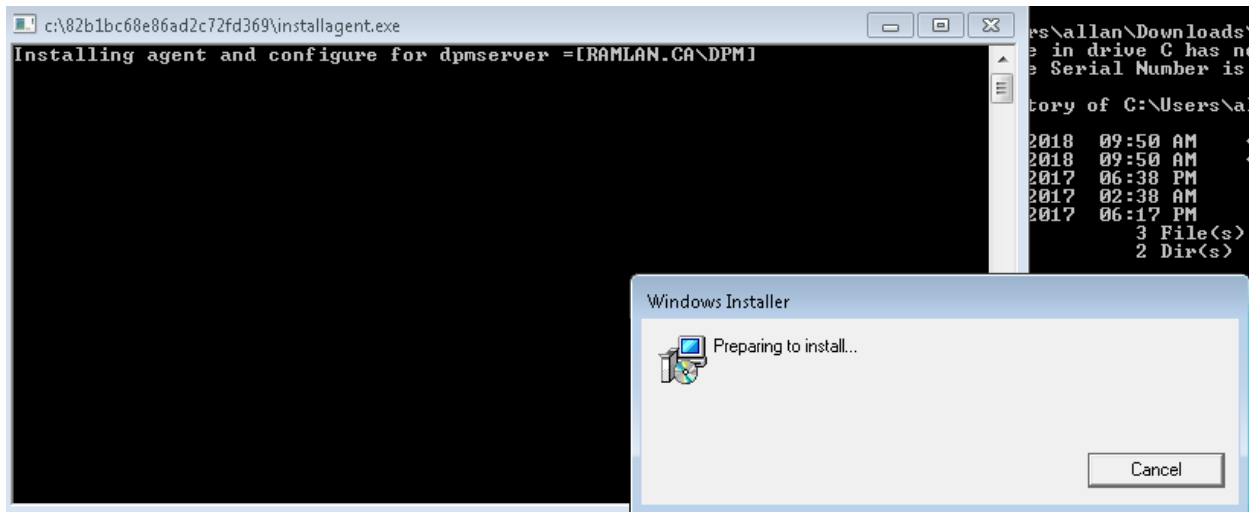
 [Win7AndW2K8R2-KB3191566-x64.msu](#)

 [Install-WMF5.1.ps1](#)

After that open command prompt as administrator and run this command

```
C:\Users\allan\Downloads\RA\5.1.363.0\amd64>DPMAgentInstaller_x64.exe dpm.ramlan  
.ca
```





Go to DPM Server – Management – Select WIN7 workstation and upgrade the agent

System Center DPM Administrator Console

File Action View Help

Add Remove Throttle computer Manage VMware Servers Check updates Options About Help

**Production Servers**

Protected: 5  
Unprotected: 12  
Upgrade available: 1

**Disk Storage**

Number of disks: 0  
Number of volumes/folders: 1  
Total capacity: 499.81 GB  
61.44 GB  
438.36 GB

**Online**

Registration status: Unknown  
Azure backup agent version: -  
Used space: -  
Subscription Id: -

**Libraries**

Total libraries: 0  
Total drives: 0  
Free tapes: 0  
Tapes ready for offsite: 0  
Expired tapes: 0

Monitoring  
Protection  
Recovery  
Reporting  
**Management**

Search list below

Computer Name	Type	Cluster Name	Domain	Agent Status	Agent Upd
<b>Protected computers with protection agent: (5 Computers)</b>					
CM	Windows Server	-	RAMLAN.CA	OK	-
CM1	Windows Server	-	RAMLAN.CA	OK	-
EX2016	Windows Server	-	RAMLAN.CA	OK	-
WIN10	Windows Server	-	RAMLAN.CA	OK	-
WIN8	Windows Server	-	RAMLAN.CA	OK	-
<b>Unprotected computers with protection agent: (12 Computers)</b>					
AGPM	Windows Server	-	RAMLAN.CA	OK	-
APPV	Windows Server	-	RAMLAN.CA	OK	-
CM2	Windows Server	-	RAMLAN.CA	OK	-
DC1	Windows Server	-	RAMLAN.CA	OK	-
DC2	Windows Server	-	RAMLAN.CA	OK	-
MBAM	Windows Server	-	RAMLAN.CA	Unavailable	-
OM	Windows Server	-	RAMLAN.CA	OK	-
OOS	Windows Server	-	RAMLAN.CA	OK	-
PAR	Windows Server	-	RAMLAN.CA	OK	-
SFB	Windows Server	-	RAMLAN.CA	OK	-
VMM	Windows Server	-	RAMLAN.CA	OK	-
WIN7	Windows Server	-	RAMLAN.CA	Upgrading: 1%	-

**Details: WIN7.RAMLAN.CA**

Protection agent version: 5.1.363.0  
Network bandwidth usage throttling: Disabled

System Center DPM Administrator Console

File Action View Help

Add Disable protection Remove Throttle computer Refresh Manage VMware Servers Check updates Options About Help

**Production Servers**

Protected: 5  
Unprotected: 12  
Upgrade available: 0

**Disk Storage**

Number of disks: 0  
Number of volumes/folders: 1  
Total capacity: 499.81 GB  
61.44 GB  
438.36 GB

**Online**

Registration status: Unknown  
Azure backup agent version: -  
Used space: -  
Subscription Id: -

**Libraries**

Total libraries: 0  
Total drives: 0  
Free tapes: 0  
Tapes ready for offsite: 0  
Expired tapes: 0

Monitoring  
Protection  
Recovery  
Reporting  
**Management**

Search list below

Computer Name	Type	Cluster Name	Domain	Agent Status
<b>Protected computers with protection agent: (5 Computers)</b>				
CM	Windows Server	-	RAMLAN.CA	OK
CM1	Windows Server	-	RAMLAN.CA	OK
EX2016	Windows Server	-	RAMLAN.CA	OK
WIN10	Windows Server	-	RAMLAN.CA	OK
WIN8	Windows Server	-	RAMLAN.CA	OK
<b>Unprotected computers with protection agent: (12 Computers)</b>				
AGPM	Windows Server	-	RAMLAN.CA	OK
APPV	Windows Server	-	RAMLAN.CA	OK
CM2	Windows Server	-	RAMLAN.CA	OK
DC1	Windows Server	-	RAMLAN.CA	OK
DC2	Windows Server	-	RAMLAN.CA	OK
MBAM	Windows Server	-	RAMLAN.CA	Unavailable
OM	Windows Server	-	RAMLAN.CA	OK
OOS	Windows Server	-	RAMLAN.CA	OK
PAR	Windows Server	-	RAMLAN.CA	OK
SFB	Windows Server	-	RAMLAN.CA	OK
VMM	Windows Server	-	RAMLAN.CA	OK
WIN7	Windows Server	-	RAMLAN.CA	OK

**Details: WIN7.RAMLAN.CA**

Protection agent version: 5.1.378.0  
Network bandwidth usage throttling: Disabled

Thanks

Ram Lan – 4<sup>th</sup> Sep 2018