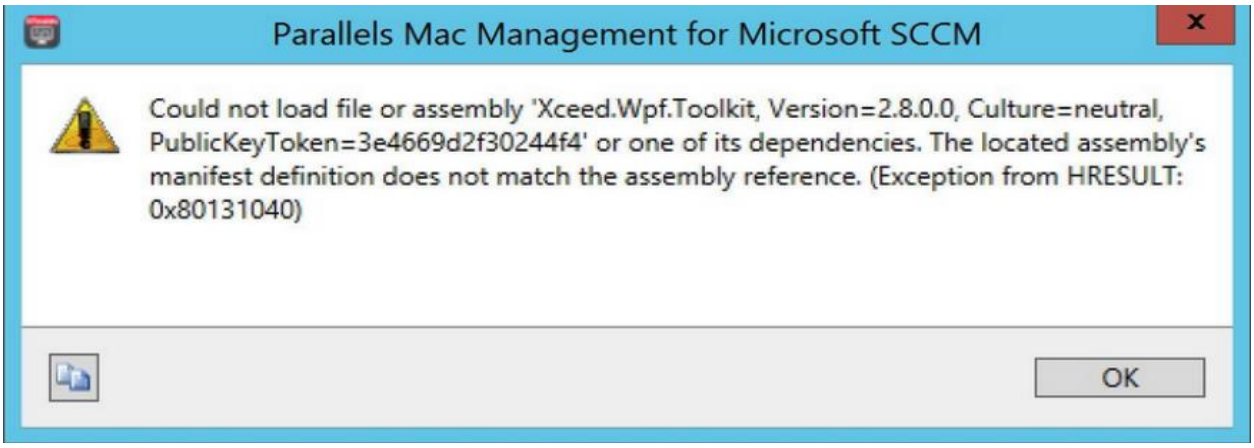
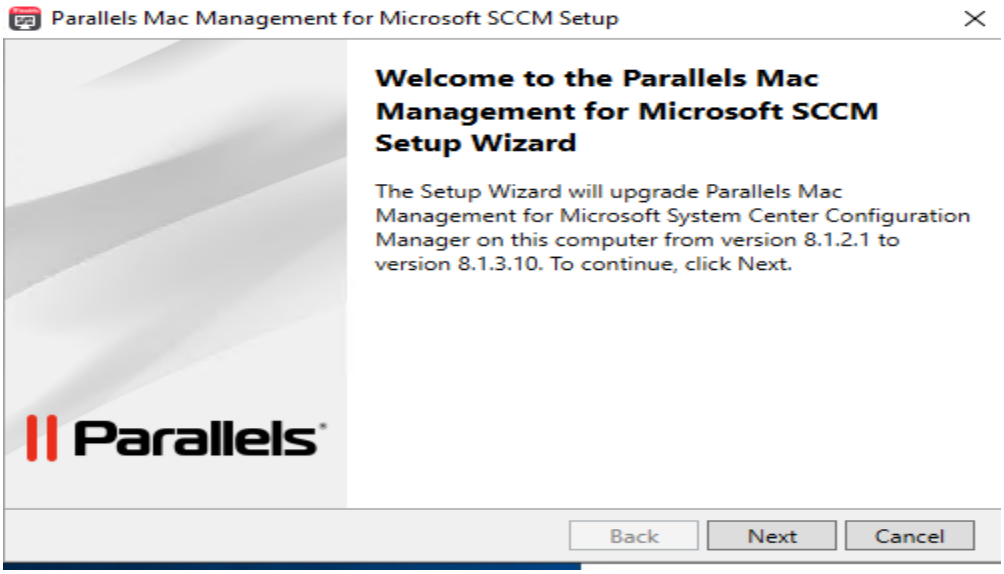
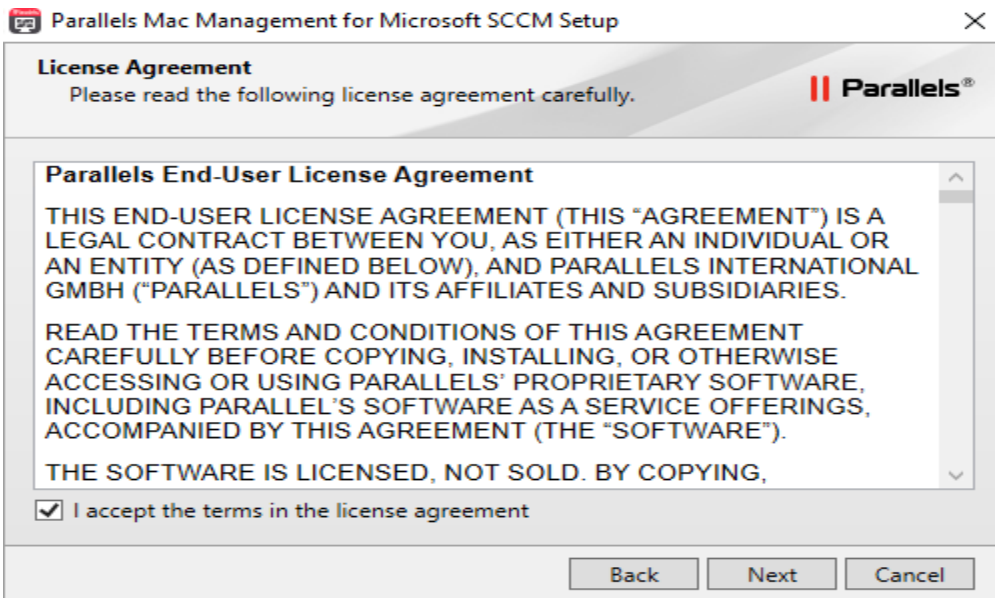
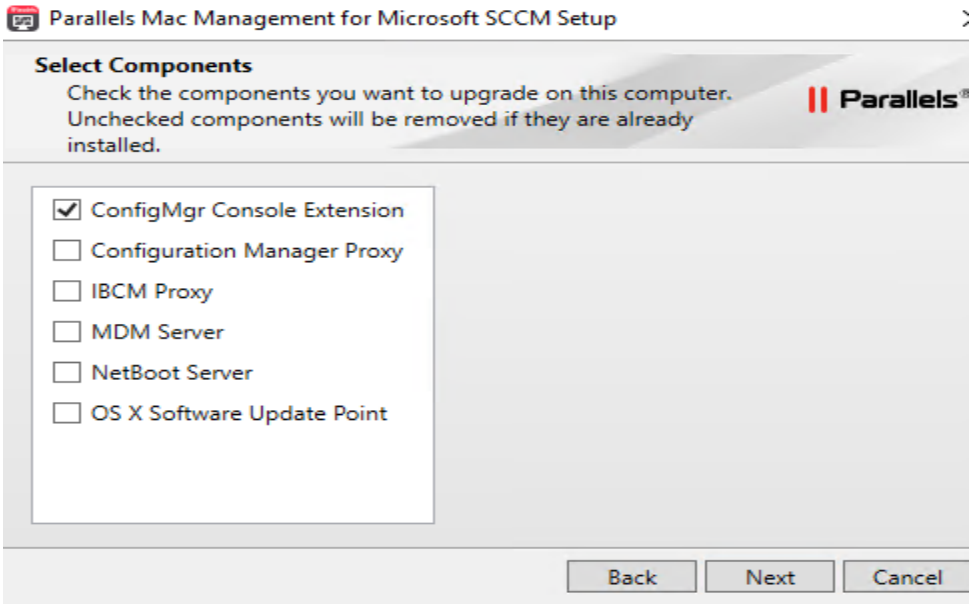
How to upgrade Parallel Mac Management v8.1.2.1 to v8.1.3.10

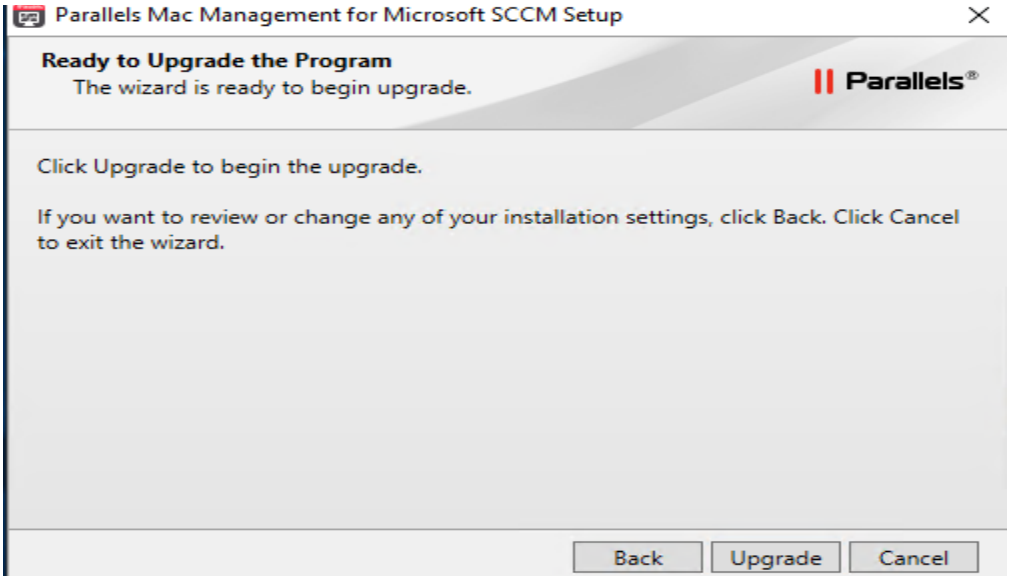
I was getting below error when, I tried to open License properties within CB2002 console. As per PMM, I need to upgrade the version to 8.1.3.10. The upgrade process is simple. Run the latest version exe and click next to complete the upgrade.

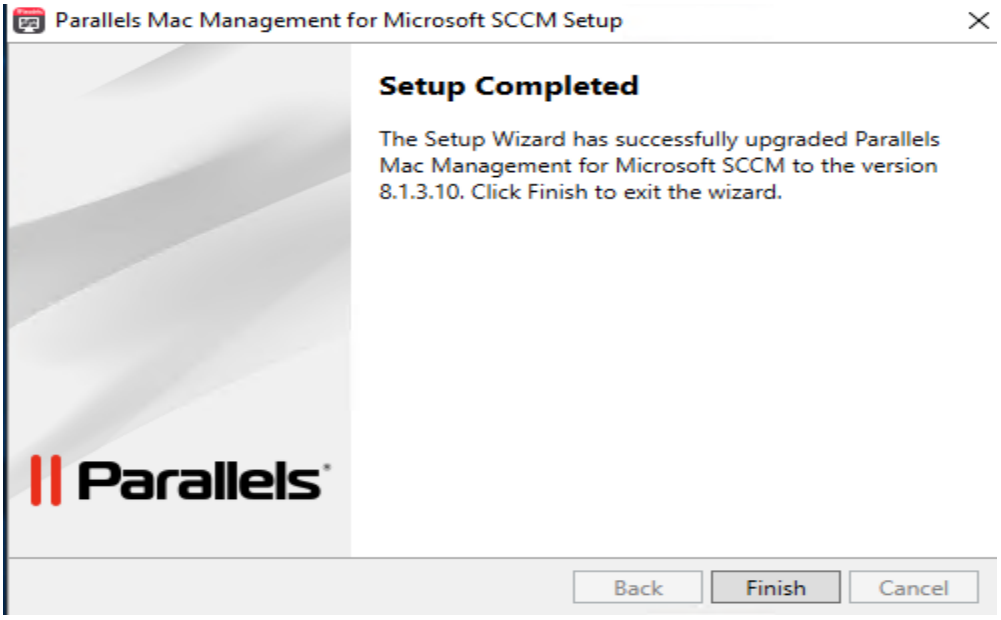




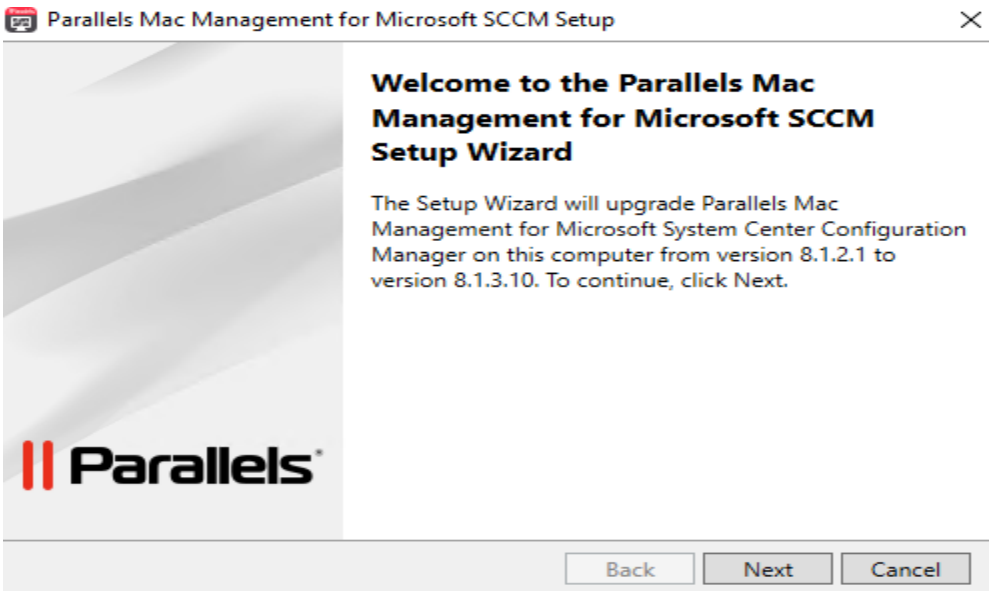


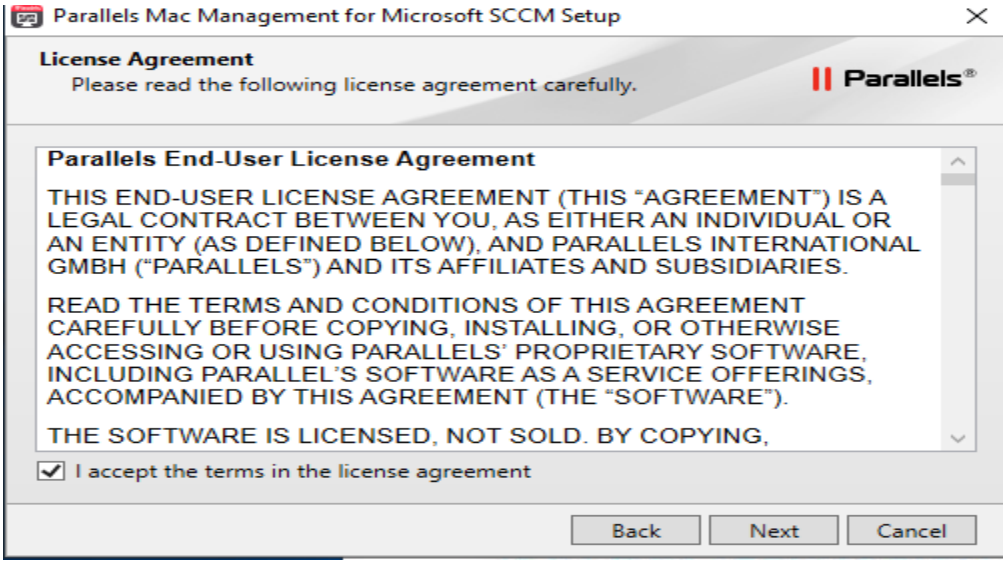

Parallels Mac Management for Microsoft SCCM Setup
Select Components
Check the components you want to upgrade on this computer. Unchecked components will be removed if they are already installed.
Parallels
ConfigMgr Console Extension
Configuration Manager Proxy
IBCM Proxy
MDM Server
NetBoot Server
OS X Software Update Point
Back
Next
Cancel

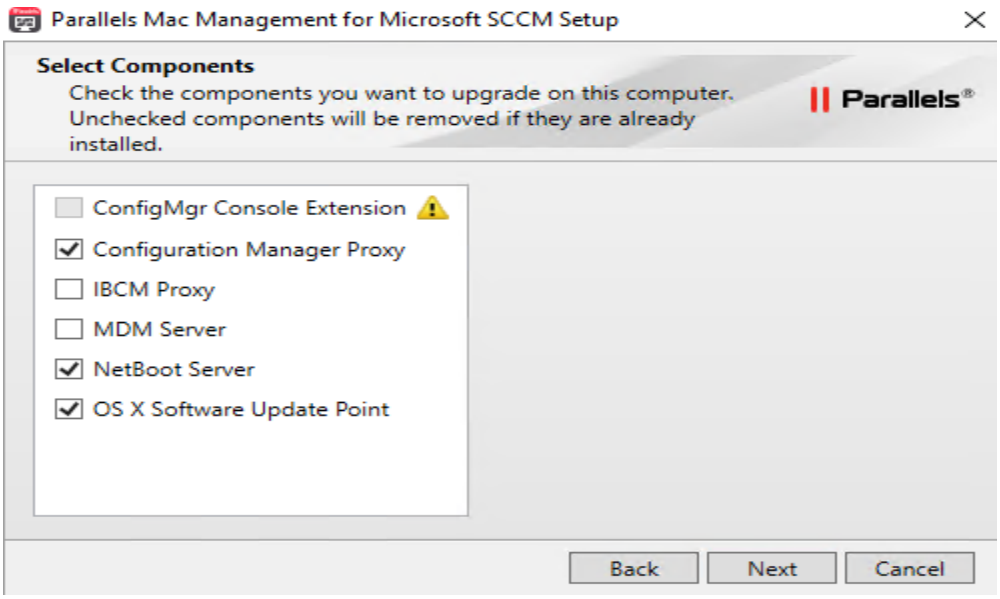

Parallels Mac Management for Microsoft SCCM Setup
Ready to Upgrade the Program
The wizard is ready to begin upgrade.
Parallels
Click Upgrade to begin the upgrade.
If you want to review or change any of your installation settings, click Back. Click Cancel to exit the wizard.
Back
Upgrade
Cancel

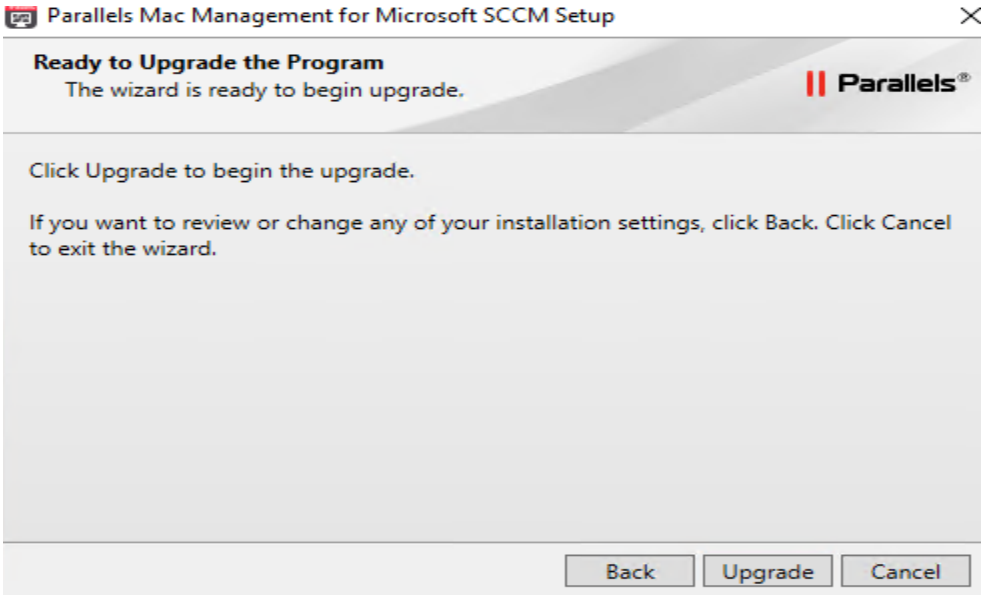

Parallels Mac Management for Microsoft SCCM Setup
Setup Completed
The Setup Wizard has successfully upgraded Parallels Mac Management for Microsoft SCCM to the version 8.1.3.10. Click Finish to exit the wizard.
Parallels
Back
Finish
Cancel

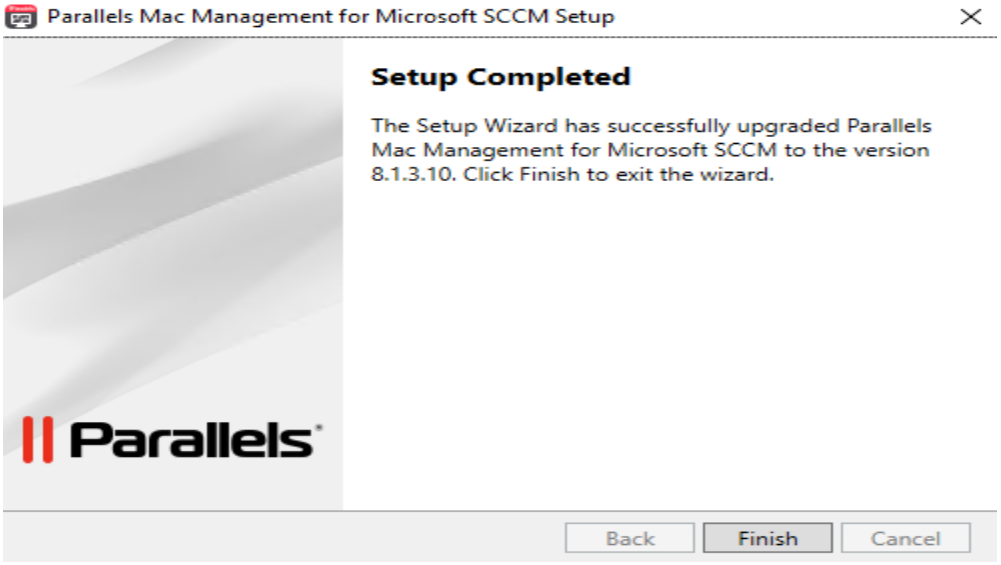
Repeat the same on PAR server (the proxy) as well which is running other services.

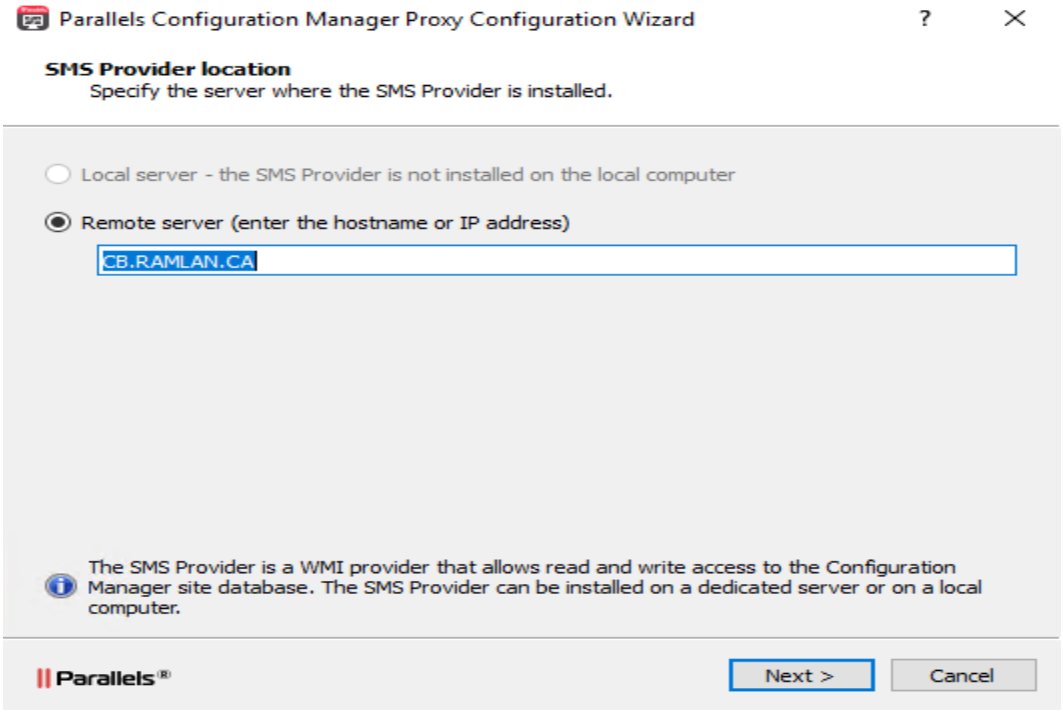


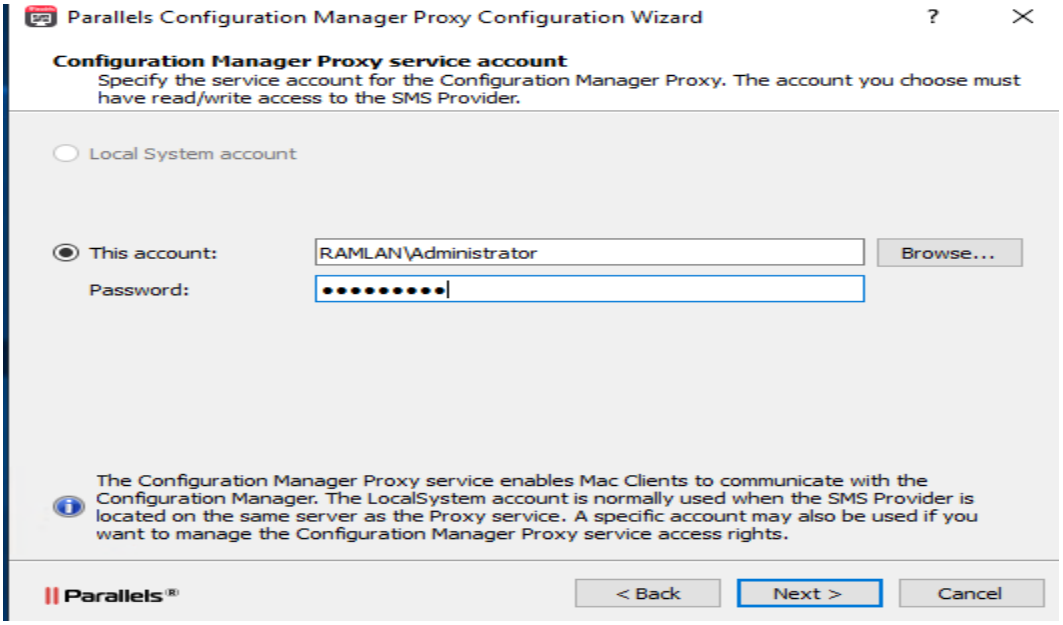


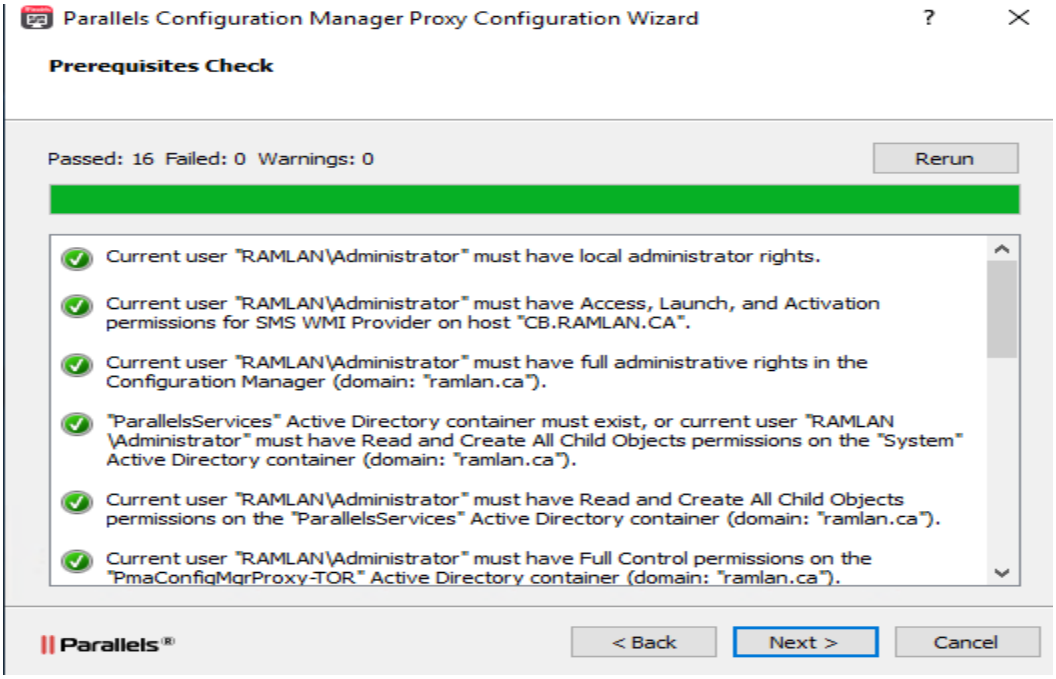



Parallels Mac Management for Microsoft SCCM Setup
Ready to Upgrade the Program
The wizard is ready to begin upgrade.
Parallels®
Click Upgrade to begin the upgrade.
If you want to review or change any of your installation settings, click Back. Click Cancel to exit the wizard.
Back
Upgrade
Cancel


Parallels Mac Management for Microsoft SCCM Setup
Setup Completed
The Setup Wizard has successfully upgraded Parallels Mac Management for Microsoft SCCM to the version 8.1.3.10. Click Finish to exit the wizard.
Parallels
Back
Finish
Cancel


Parallels Configuration Manager Proxy Configuration Wizard
SMS Provider location
Specify the server where the SMS Provider is installed.
Local server - the SMS Provider is not installed on the local computer
Remote server (enter the hostname or IP address)
CB.RAMLAN.CA
The SMS Provider is a WMI provider that allows read and write access to the Configuration Manager site database. The SMS Provider can be installed on a dedicated server or on a local computer.
Parallels®
Next >
Cancel


Parallels Configuration Manager Proxy Configuration Wizard
Configuration Manager Proxy service account
Specify the service account for the Configuration Manager Proxy. The account you choose must have read/write access to the SMS Provider.
Local System account
This account:
RAMLAN\Administrator
Browse...
Password:
The Configuration Manager Proxy service enables Mac Clients to communicate with the Configuration Manager. The LocalSystem account is normally used when the SMS Provider is located on the same server as the Proxy service. A specific account may also be used if you want to manage the Configuration Manager Proxy service access rights.
Parallels
< Back
Next >
Cancel


Parallels Configuration Manager Proxy Configuration Wizard
Prerequisites Check
Passed: 16 Failed: 0 Warnings: 0
Rerun
Current user "RAMLAN\Administrator" must have local administrator rights.
Current user "RAMLAN\Administrator" must have Access, Launch, and Activation permissions for SMS WMI Provider on host "CB.RAMLAN.CA".
Current user "RAMLAN\Administrator" must have full administrative rights in the Configuration Manager (domain: "ramlan.ca").
"ParallelsServices" Active Directory container must exist, or current user "RAMLAN \Administrator" must have Read and Create All Child Objects permissions on the "System" Active Directory container (domain: "ramlan.ca").
Current user "RAMLAN\Administrator" must have Read and Create All Child Objects permissions on the "ParallelsServices" Active Directory container (domain: "ramlan.ca").
Current user "RAMLAN\Administrator" must have Full Control permissions on the "PmaConfigMgrProxy-TOR" Active Directory container (domain: "ramlan.ca").
Parallels
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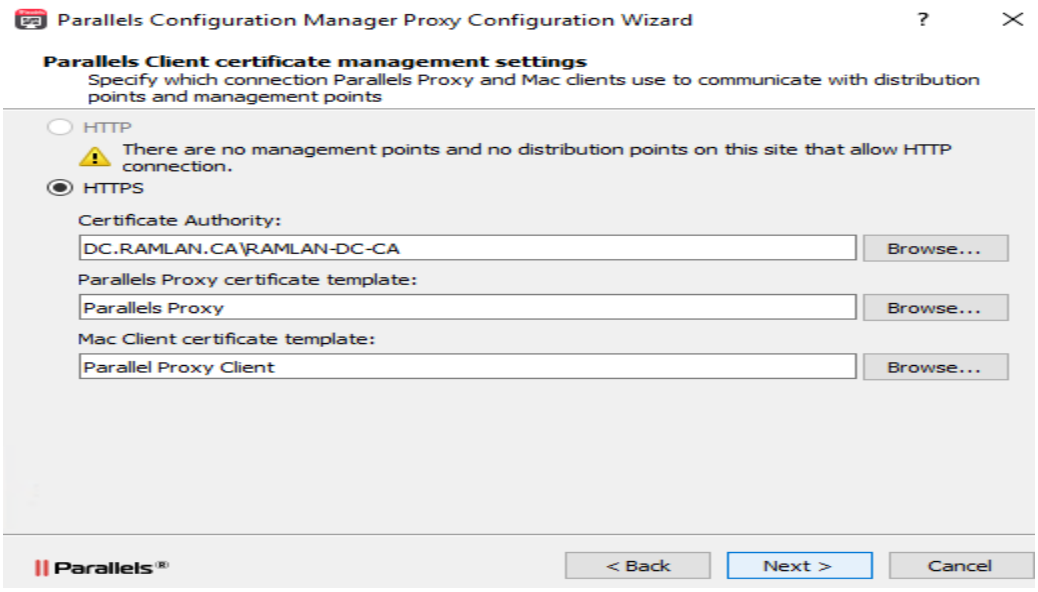
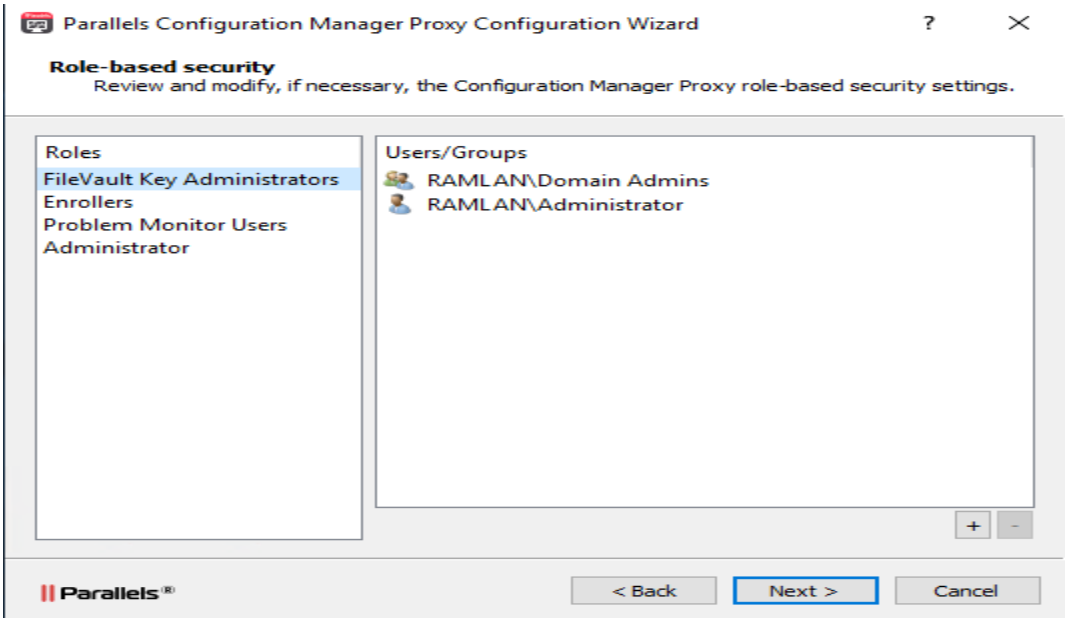
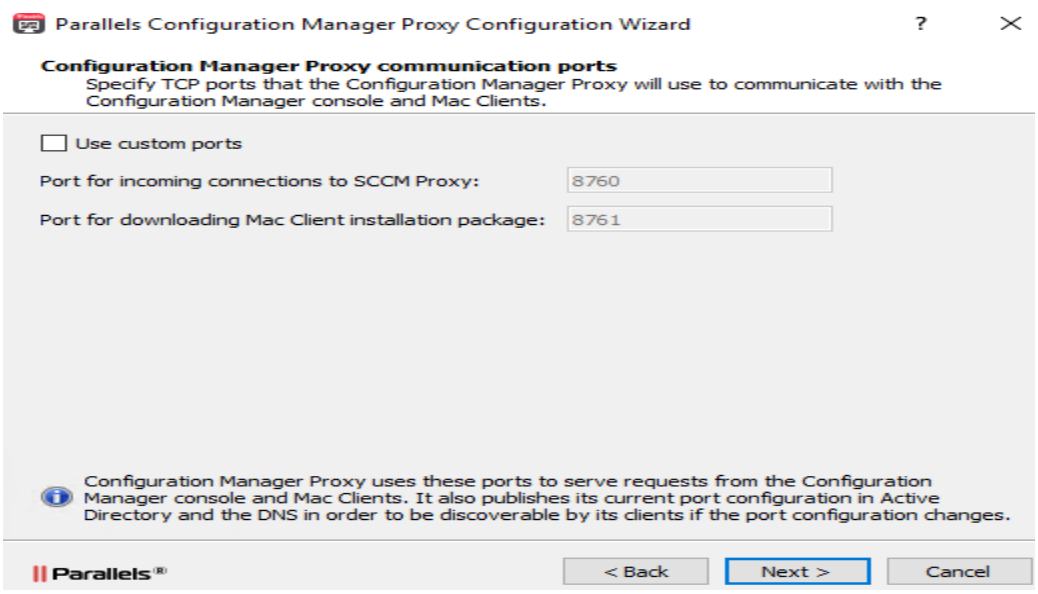
Next >
Cancel


Parallels Configuration Manager Proxy Configuration Wizard
Parallels Client certificate management settings
Specify which connection Parallels Proxy and Mac clients use to communicate with distribution points and management points
HTTP
There are no management points and no distribution points on this site that allow HTTP connection.
HTTPS
Certificate Authority:
DC.RAMLAN.CA\RAMLAN-DC-CA
Browse...
Parallels Proxy certificate template:
Parallels Proxy
Browse...
Mac Client certificate template:
Parallel Proxy Client
Browse...
Parallels
< Back
Next >
Cancel


Parallels Configuration Manager Proxy Configuration Wizard
Role-based security
Review and modify, if necessary, the Configuration Manager Proxy role-based security settings.
Roles
FileVault Key Administrators
Enrollers
Problem Monitor Users
Administrator
Users/Groups
RAMLAN\Domain Admins
RAMLAN\Administrator
Parallels
< Back
Next >
Cancel


Parallels Configuration Manager Proxy Configuration Wizard
Configuration Manager Proxy communication ports
Specify TCP ports that the Configuration Manager Proxy will use to communicate with the Configuration Manager console and Mac Clients.
Use custom ports
Port for incoming connections to SCCM Proxy:
8760
Port for downloading Mac Client installation package:
8761
Configuration Manager Proxy uses these ports to serve requests from the Configuration Manager console and Mac Clients. It also publishes its current port configuration in Active Directory and the DNS in order to be discoverable by its clients if the port configuration changes.
Parallels
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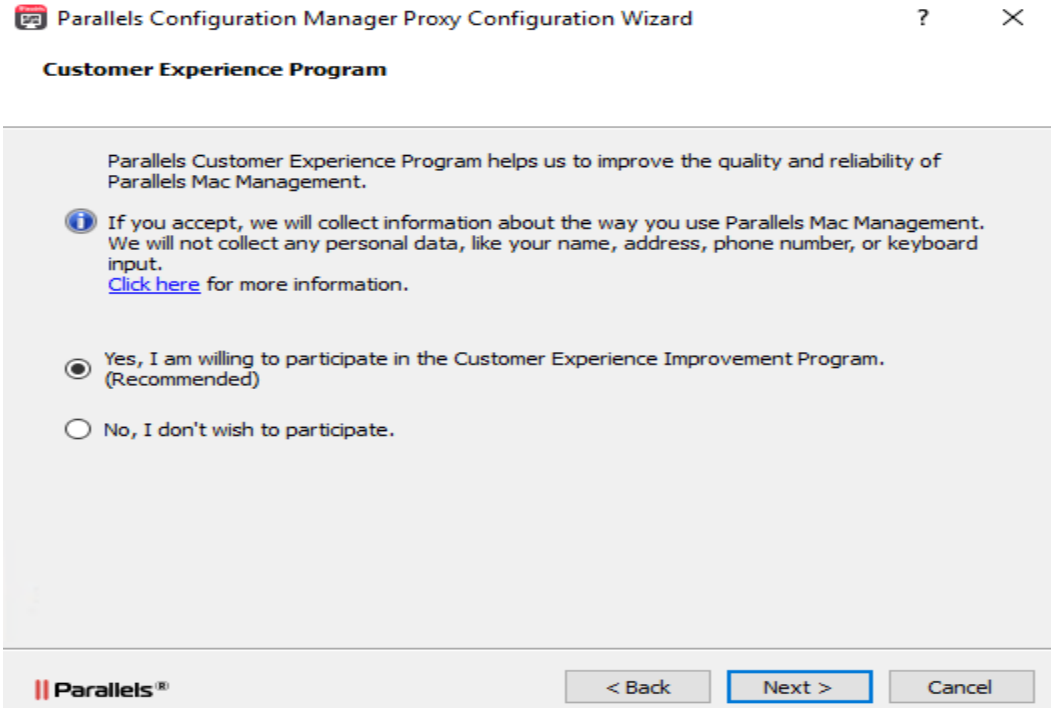
Next >
Cancel


Parallels Configuration Manager Proxy Configuration Wizard
Customer Experience Program
Parallels Customer Experience Program helps us to improve the quality and reliability of Parallels Mac Management.
If you accept, we will collect information about the way you use Parallels Mac Management. We will not collect any personal data, like your name, address, phone number, or keyboard input.
Click here for more information.
Yes, I am willing to participate in the Customer Experience Improvement Program. (Recommended)
No, I don't wish to participate.
Parallels
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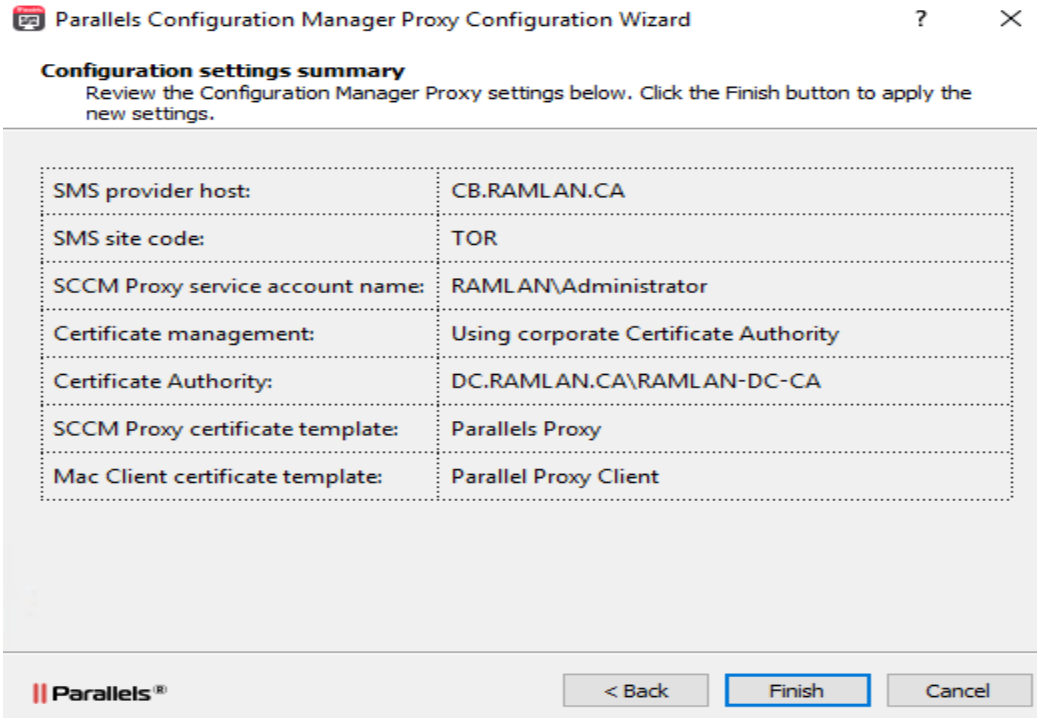
Next >
Cancel


Parallels Configuration Manager Proxy Configuration Wizard
Configuration settings summary
Review the Configuration Manager Proxy settings below. Click the Finish button to apply the new settings.
SMS provider host: CB.RAMLAN.CA
SMS site code: TOR
SCCM Proxy service account name: RAMLAN\Administrator
Certificate management: Using corporate Certificate Authority
Certificate Authority: DC.RAMLAN.CA\RAMLAN-DC-CA
SCCM Proxy certificate template: Parallels Proxy
Mac Client certificate template: Parallel Proxy Client
Parallels
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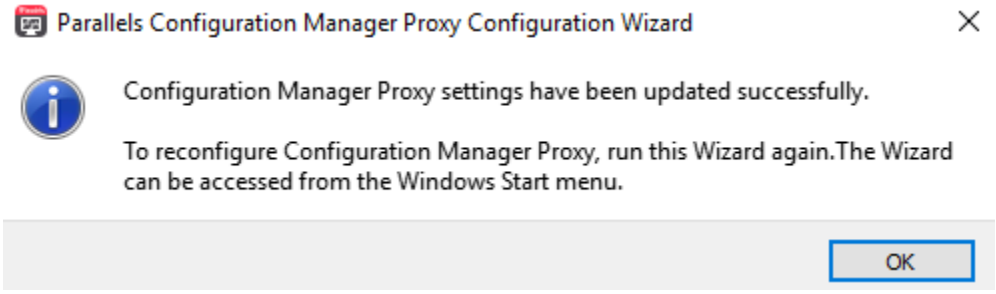
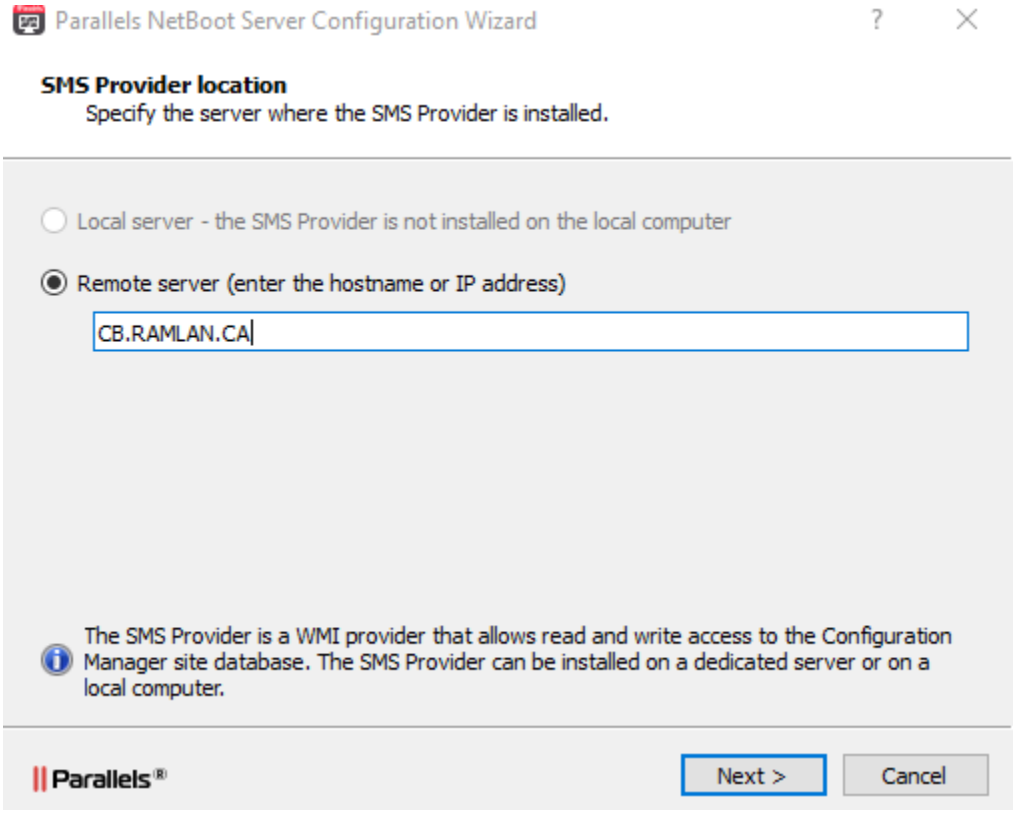
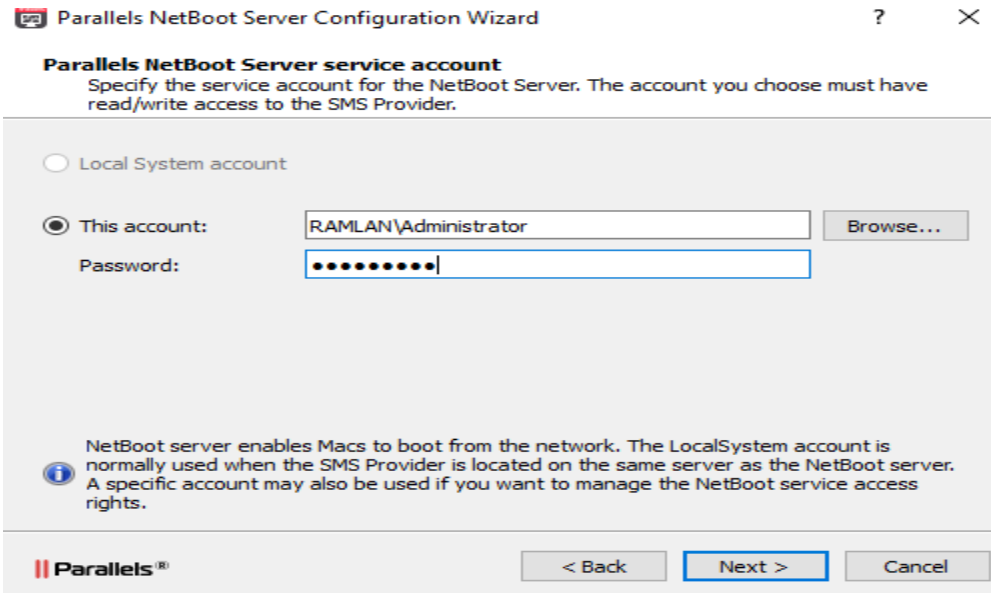
Finish
Cancel


Parallels Configuration Manager Proxy Configuration Wizard
Configuration Manager Proxy settings have been updated successfully.
To reconfigure Configuration Manager Proxy, run this Wizard again.The Wizard can be accessed from the Windows Start menu.
OK


Parallels NetBoot Server Configuration Wizard
SMS Provider location
Specify the server where the SMS Provider is installed.
Local server - the SMS Provider is not installed on the local computer
Remote server (enter the hostname or IP address)
CB.RAMLAN.CA
The SMS Provider is a WMI provider that allows read and write access to the Configuration Manager site database. The SMS Provider can be installed on a dedicated server or on a local computer.
Parallels
Next >
Cancel


Parallels NetBoot Server Configuration Wizard
Parallels NetBoot Server service account
Specify the service account for the NetBoot Server. The account you choose must have read/write access to the SMS Provider.
Local System account
This account:
RAMLAN\Administrator
Browse...
Password:
NetBoot server enables Macs to boot from the network. The LocalSystem account is normally used when the SMS Provider is located on the same server as the NetBoot server. A specific account may also be used if you want to manage the NetBoot service access rights.
Parallels
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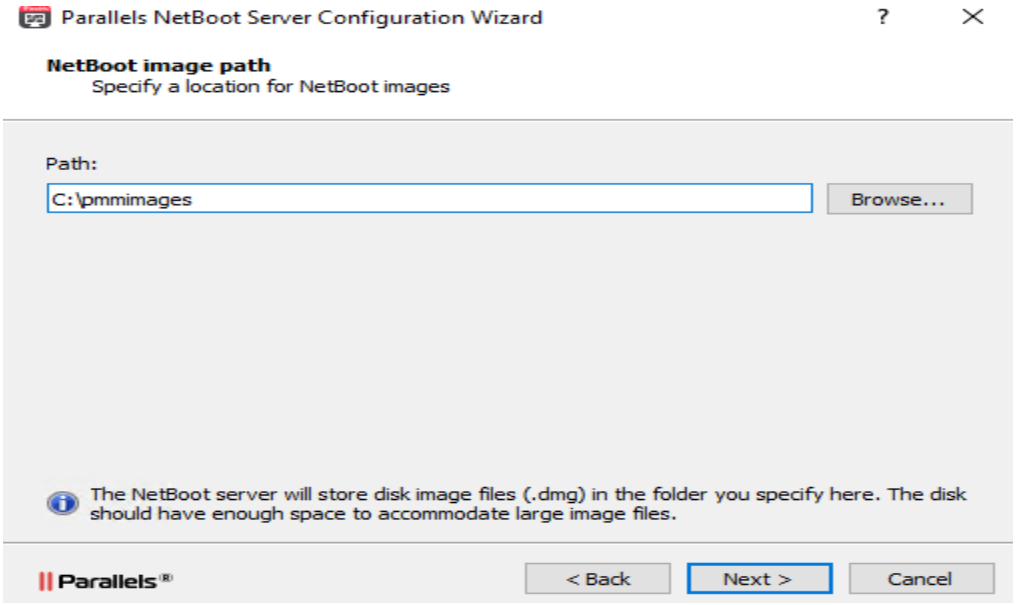
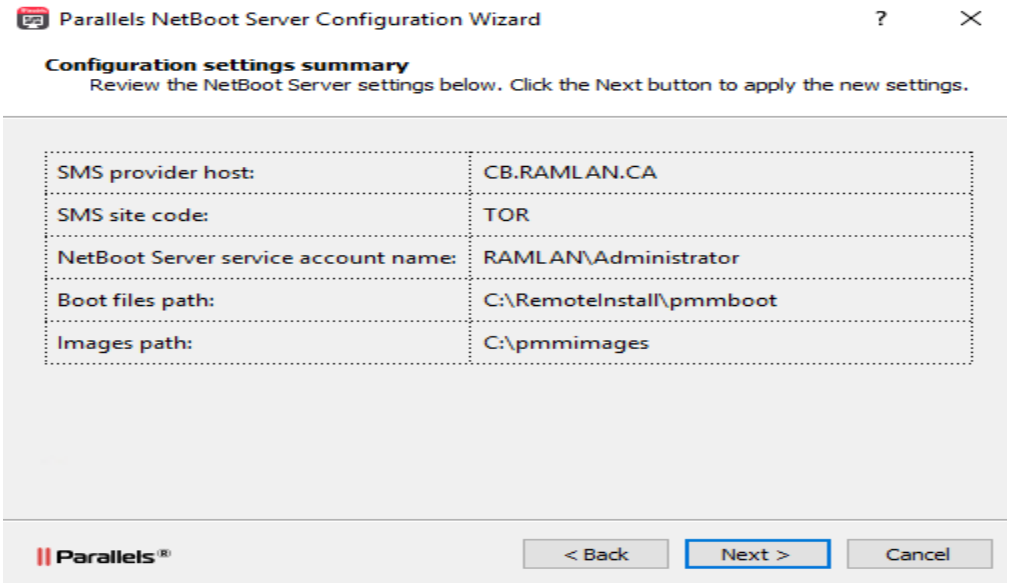
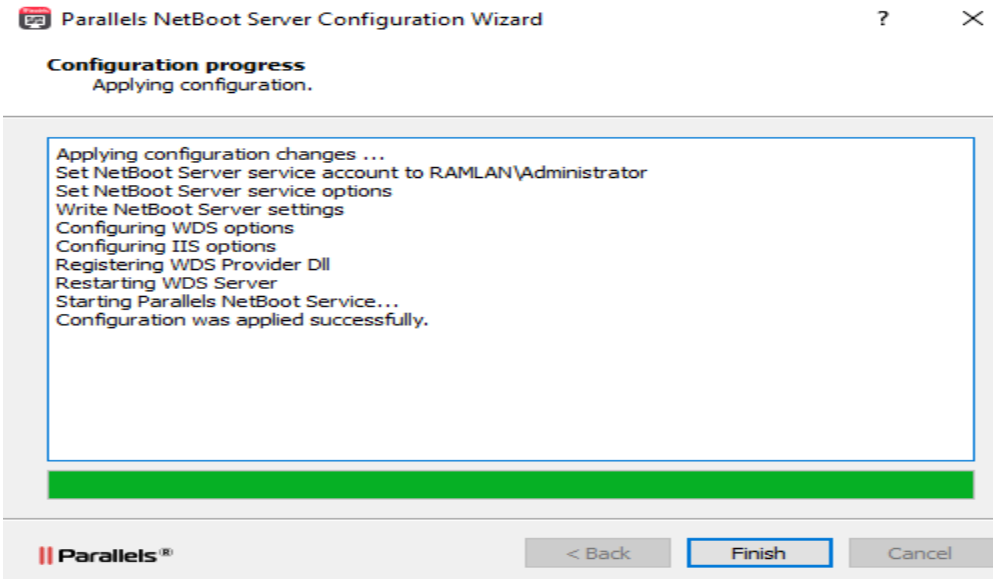
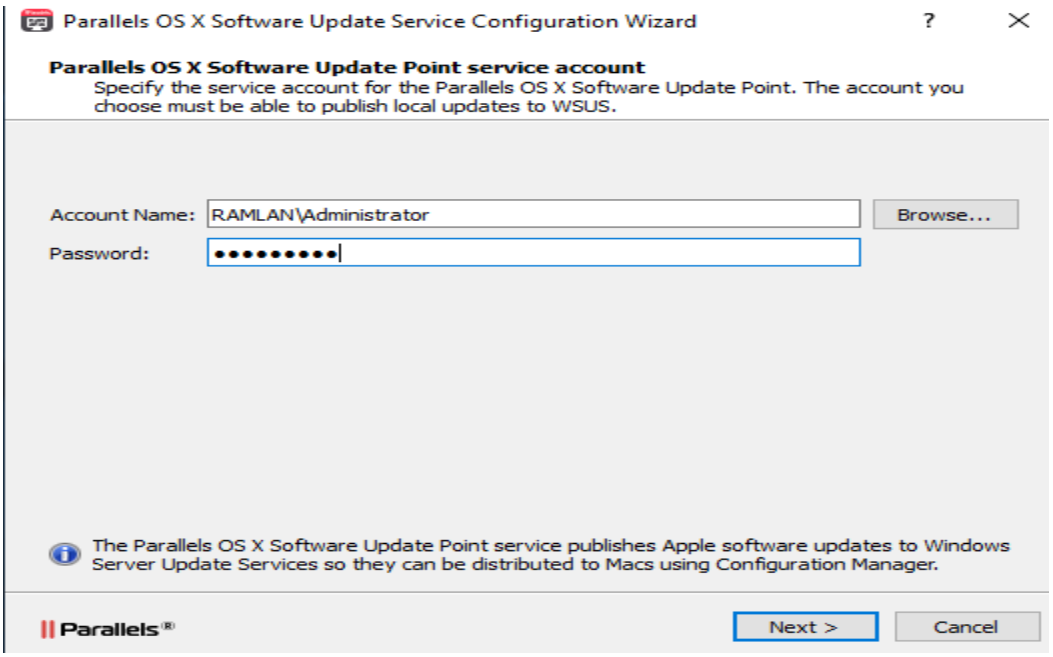
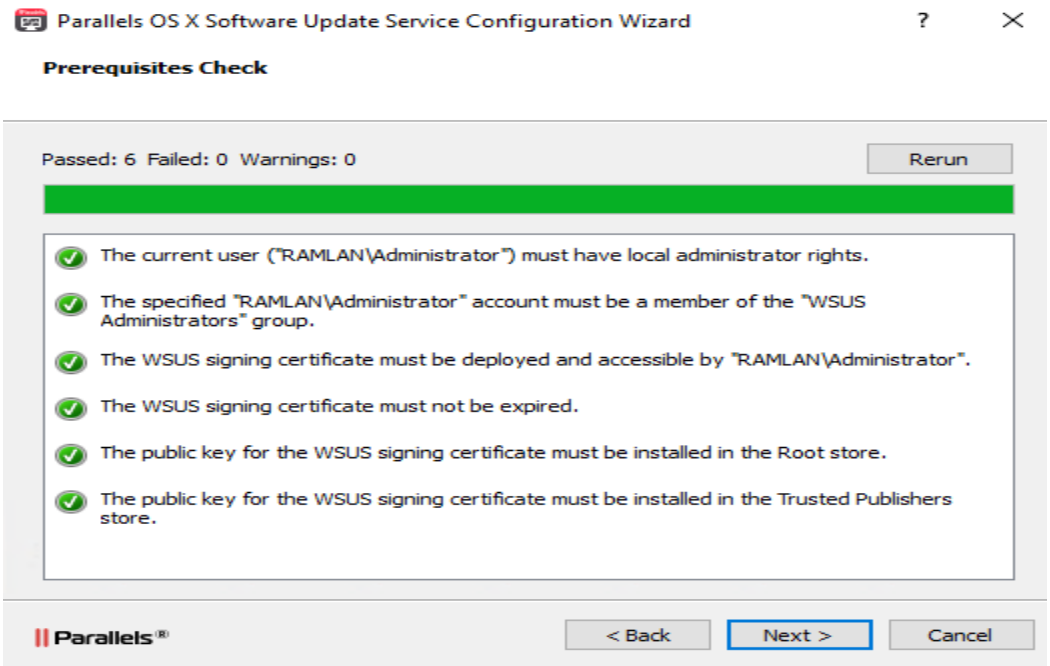
Next >
Cancel

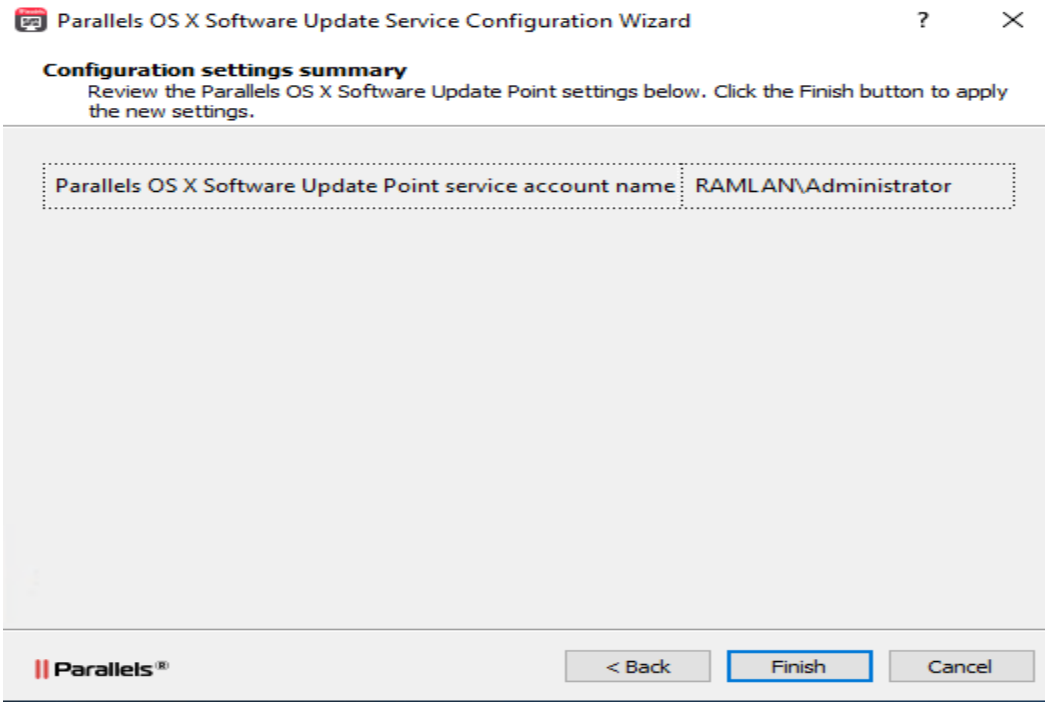

Parallels NetBoot Server Configuration Wizard
NetBoot image path
Specify a location for NetBoot images
Path:
C:\pmmimages
Browse...
The NetBoot server will store disk image files (.dmg) in the folder you specify here. The disk should have enough space to accommodate large image files.
Parallels
< Back
Next >
Cancel

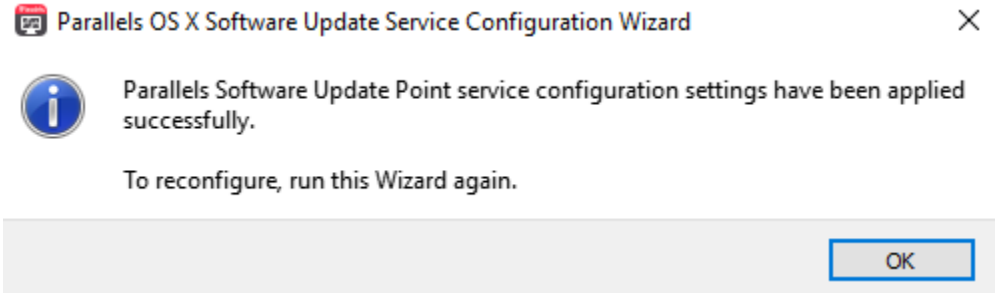

Parallels NetBoot Server Configuration Wizard
Configuration settings summary
Review the NetBoot Server settings below. Click the Next button to apply the new settings.
SMS provider host: CB.RAMLAN.CA
SMS site code: TOR
NetBoot Server service account name: RAMLAN\Administrator
Boot files path: C:\RemoteInstall\pmmboot
Images path: C:\pmmimages
Parallels
< Back
Next >
Cancel


Parallels NetBoot Server Configuration Wizard
Configuration progress
Applying configuration.
Applying configuration changes ...
Set NetBoot Server service account to RAMLAN\Administrator
Set NetBoot Server service options
Write NetBoot Server settings
Configuring WDS options
Configuring IIS options
Registering WDS Provider Dll
Restarting WDS Server
Starting Parallels NetBoot Service...
Configuration was applied successfully.
Parallels
< Back
Finish
Cancel

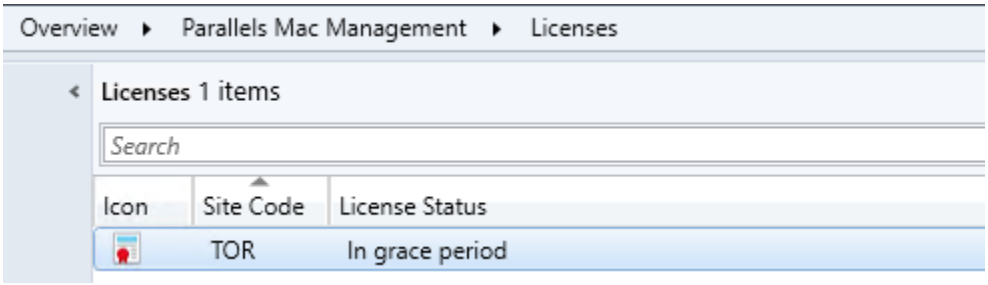

Parallels OS X Software Update Service Configuration Wizard
Parallels OS X Software Update Point service account
Specify the service account for the Parallels OS X Software Update Point. The account you choose must be able to publish local updates to WSUS.
Account Name:
RAMLAN\Administrator
Browse...
Password:
The Parallels OS X Software Update Point service publishes Apple software updates to Windows Server Update Services so they can be distributed to Macs using Configuration Manager.
Parallels
Next >
Cancel


Parallels OS X Software Update Service Configuration Wizard
Prerequisites Check
Passed: 6 Failed: 0 Warnings: 0
Rerun
The current user ("RAMLAN\Administrator") must have local administrator rights.
The specified "RAMLAN\Administrator" account must be a member of the "WSUS Administrators" group.
The WSUS signing certificate must be deployed and accessible by "RAMLAN\Administrator".
The WSUS signing certificate must not be expired.
The public key for the WSUS signing certificate must be installed in the Root store.
The public key for the WSUS signing certificate must be installed in the Trusted Publishers store.
Parallels
< Back
Next >
Cancel





Once the upgrade is done on both the servers – restart and check license properties to make sure the error is gone.



This concludes upgrading PMM servers.

Thanks

Ram Lan
17th May 2020