### What is Parallels Mac Management for SCCM?

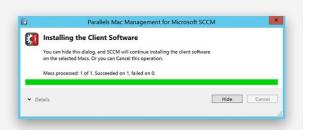
For companies that already use Microsoft SCCM for managing PCs, Parallels Mac Management for Microsoft SCCM allows IT to maximize investments. It enables administrators to leverage existing processes by using SCCM as the single pane of glass to manage both PCs and Mac computers.

- Unified endpoint management for PCs and Mac® computers
- Effortlessly plugs in to existing SCCM infrastructure
- Full Mac lifecycle management
- Maximize your Microsoft® SCCM investment



# **Mac Discovery and Enrollment**

- Scan and discover Mac computers on your network.
- Enroll Mac computers via SCCM Active Directory System Discovery.
- Enroll Mac computers into SCCM via unique integration of Apple® Device Enrollment Program (DEP) and Parallels Mac Management.



### macOS<sup>®</sup> Image Deployment and Patch Management

- Use familiar SCCM Task Sequence steps to deploy your corporate macOS base image, applications, and settings to Mac computers.
- Support for macOS updates is seamlessly integrated with SCCM software update features.

Learn More »



### Software Deployment via SCCM

- Deploy a wide range of packages: .dmg, .pkg, .iso, .app, scripts, and stand-alone files.
  Support for SCCM package and application deployment models.
- Flexible deployment options allow you to customize all aspects of the software deployment experience.



### **Parallels Applications Portal**

- Create a self-service library of approved applications for your end users.
- Allow end users to browse and install applications approved by IT.
- The end users can install approved applications even if they don't have administrative privileges on their Mac.



### **Enforce Compliance via SCCM Baselines**

- Enforce compliance on the Mac via SCCM configuration items and
- Configuration items tailored for Mac: macOS configuration profiles, FileVault® 2 disk encryption settings, and shell scripts.

  Monitor compliance status via SCOM reporting.



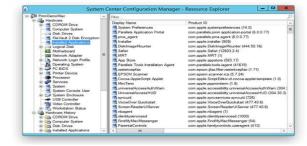
# New! Remote Lock and Wipe

- Initiate a remote wipe of a Mac that was lost, stolen, or for any other reason needs data to be erased.
- Lock Mac devices remotely.



### **Inventory and Reporting**

- Gather hardware and software inventory of your Mac computers.
- Report information about user log-ons. Leverage native Microsoft SCCM reports for details on Mac computers.



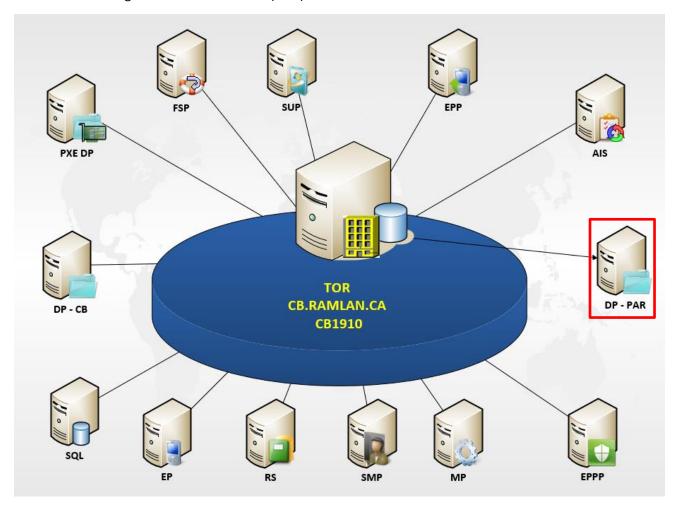
### PARALLEL MAC MANAGEMENT 8.1 FOR SCCM INSTALLATION NOTES

In this demo, I will walk you through the process of installing Parallel Mac Management 8.1 on CB1910 and Member Server PAR. This product will help manage Mac inventory through CB1910.

### My lab setup is as follows:

Configuration Manager CB1910 (CB) - Primary Site

Parallel Mac Management Member Server (PAR)

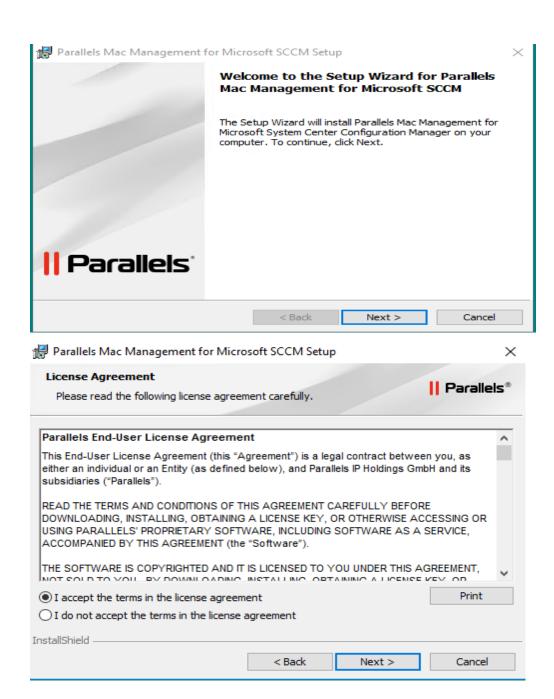


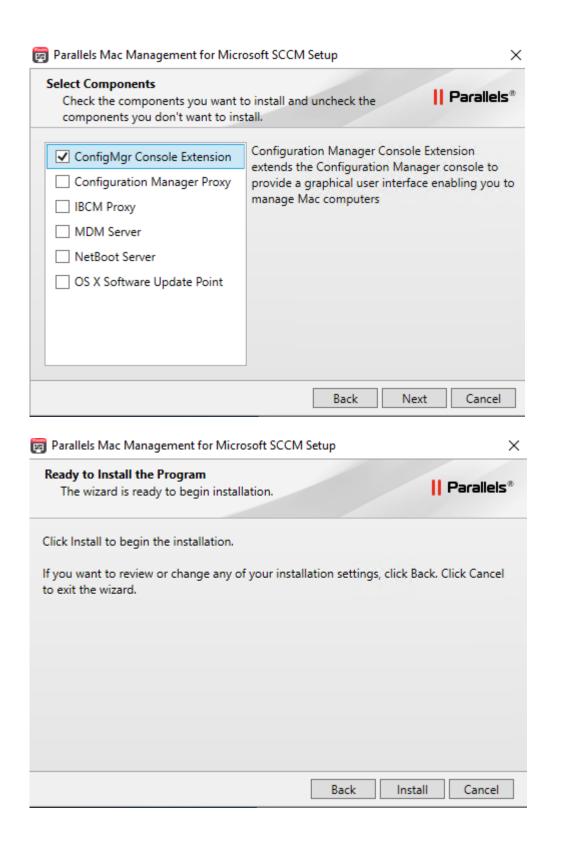
**PAR** is a member server running Windows Server 2019. I will be installing all the roles that are required to manage Parallel Mac Management.

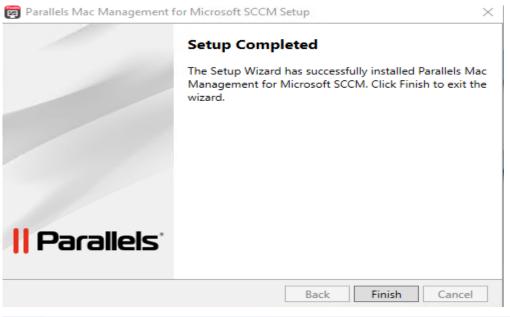
**CB** is Primary Site Server running Windows Server 2019. On this server, I will install Parallel Mac Management Console extension only. Here is the screen shot.

Click Parallels Mac Management for SCCM.exe

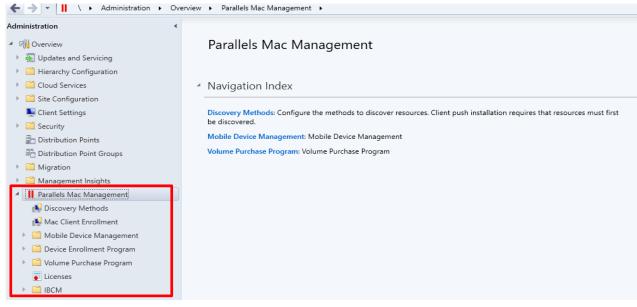
Name	Date modified	Туре	Size
Parallels Mac Management for SCCM.exe	12-Feb-2020 3:20	Application	230,503 KB
PMM Prerequisites Checker.exe	12-Feb-2020 3:19	Application	<u>7,393 KB</u>









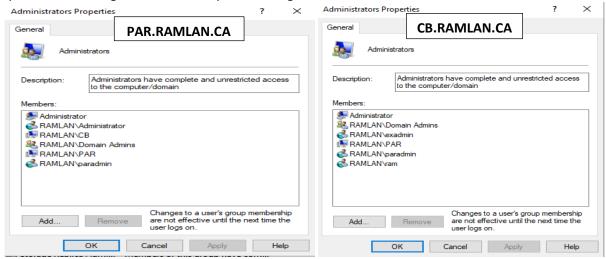


Now we move on to the Member server (**PAR**) and install remaining roles. Before we do, we need to take care of these pre req:

- Local Admin rights on this server (PAR) for Administrator user
- DCOM remote activation permission
- Administrator rights on Configuration Manager Console
- Permission in ADSI for ParallelServices / Program Data container
- Permission to SCCM Network share
- Certificates (Web Server & Workstation Authentication)
- DP Roles & Features, WSUS Roles & Features, WSUS Certificate
- DP Installation

### **Local Admin Rights - PAR & CB**

Open Server Manager - Tools - Computer Management

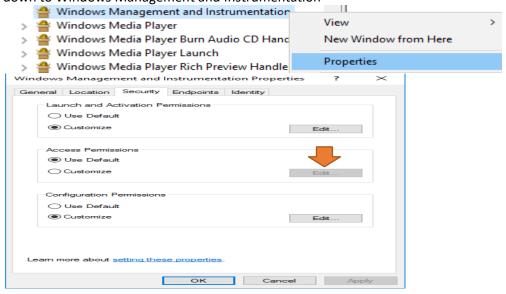


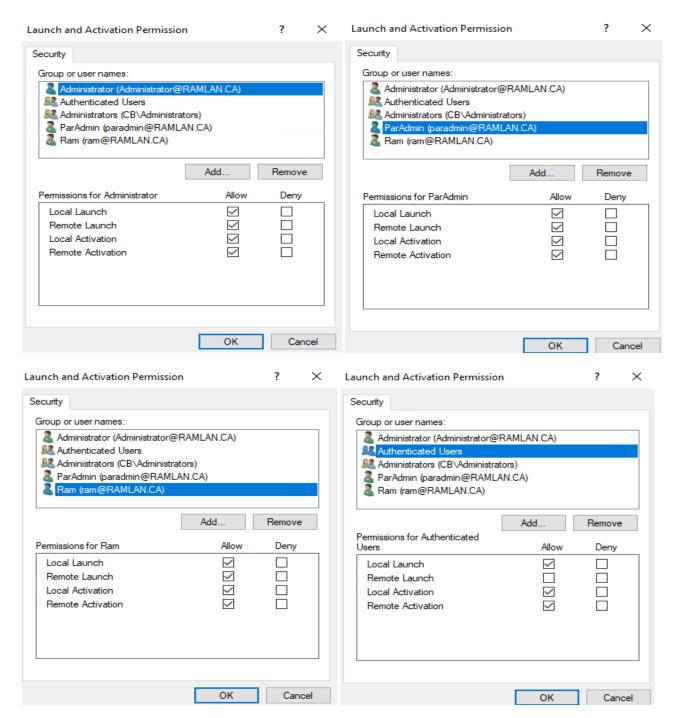
### **DCOM Permission:**

This we have to do it on the Configuration Manager Server (CB).

Click Start > Administrative Tools > Component Services.

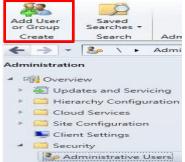
Navigate to Console Root / Component Services / Computers / My Computer / DCOM Config. Scroll down to Windows Management and Instrumentation

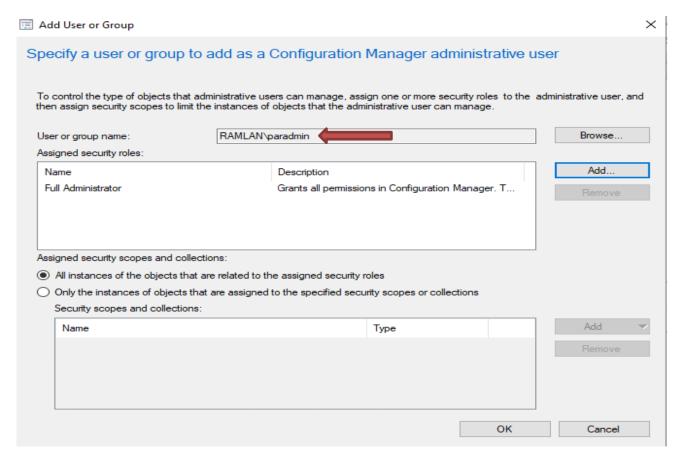




### **Administrator rights Configuration Manager Console:**

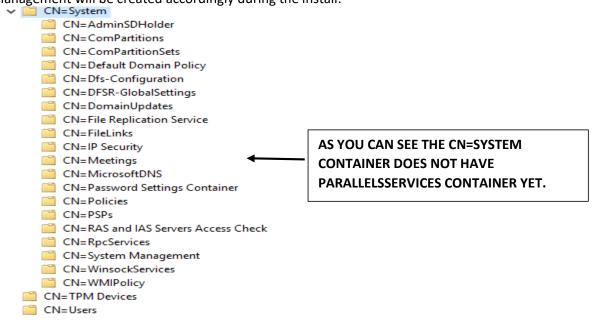
Navigate to Administration / Overview / Security





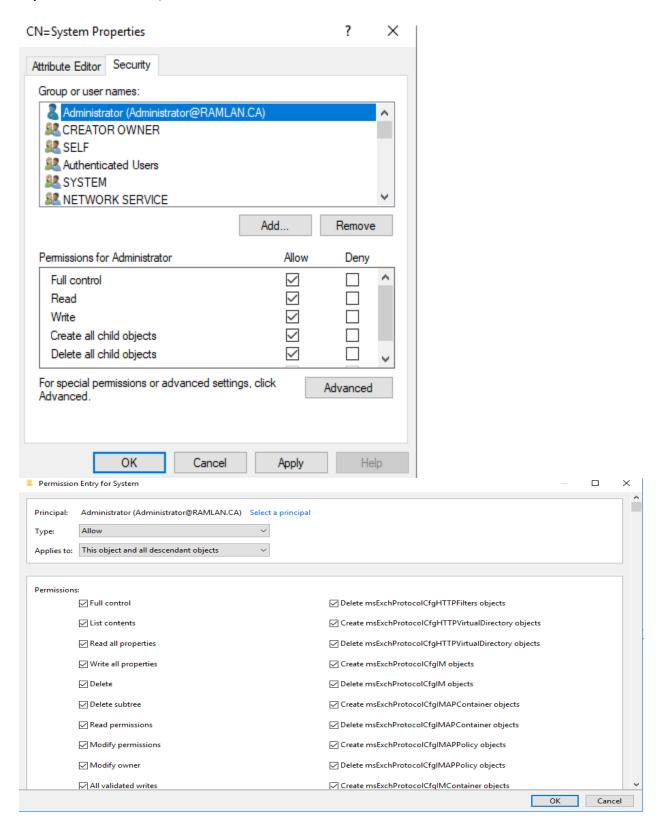
### Permission in AD for ParallelsServices container:

This we have to do it on the Domain Controller using ADSI Edit. I am going to give System Container (**CN=System**) full permission, so that when we install the roles. Required container for Parallels Mac Management will be created accordingly during the install.



Right click CN=System – Properties – Security - Add – Administrator – Full Control – Click Advanced – Allow – This object and all descendant objects.

### Repeat the same for Ram, ParAdmin & PAR - Full Control - Click Advanced



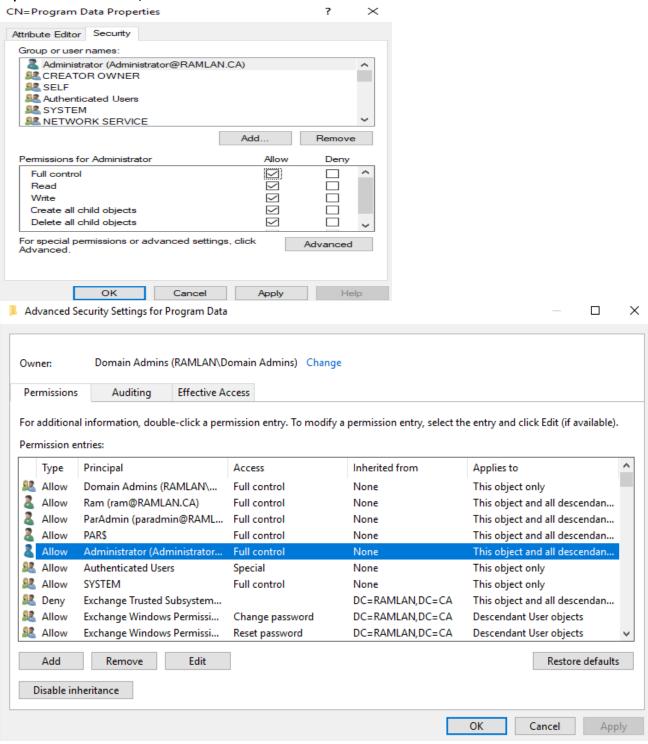
### Permission in AD for Program Data container:

This we have to do it on the Domain Controller using ADSI Edit. I am going to give Program Data Container (**CN=Program Data**) full permission so that when we install the roles. Required container for Parallels Mac Management will be created accordingly during the install.



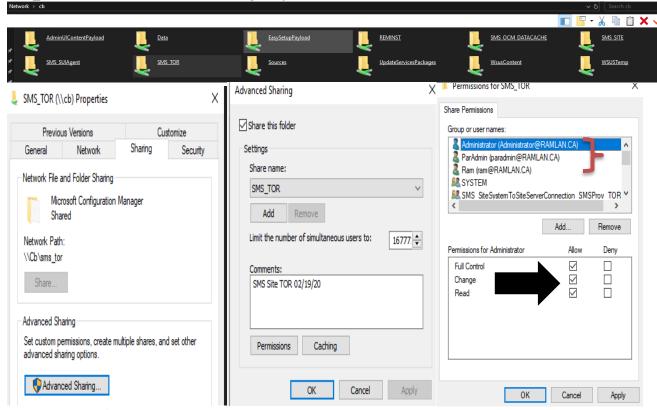
Right click CN=Program Data – Properties – Security - Add – Administrator – Full Control – Click Advanced – Allow – This object and all descendant objects.

### Repeat the same for Ram, ParAdmin & PAR - Full Control - Click Advanced

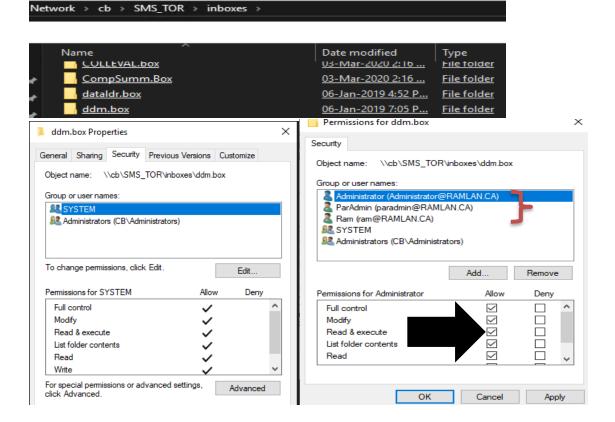


### **Permission to SCCM Network Share:**

We have to do it on the Configuration Manager Server (CB). We have to give Administrator- Full Control to SMS\_CAN folder within Advanced Sharing. **Repeat the same for ParAdmin & Ram** 



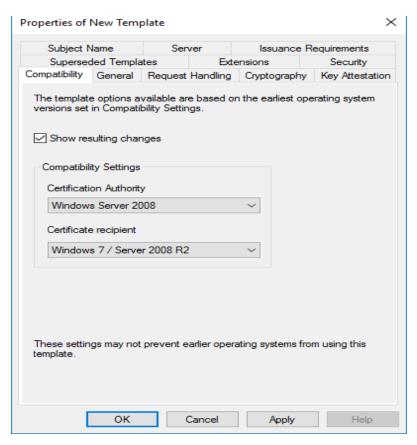
Do for SMS\_CAN\inboxes - Right Click ddm.box folder - Security - Repeat the same for ParAdmin & Ram

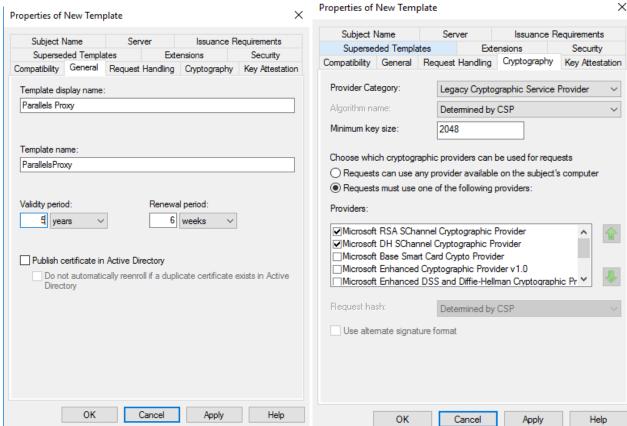


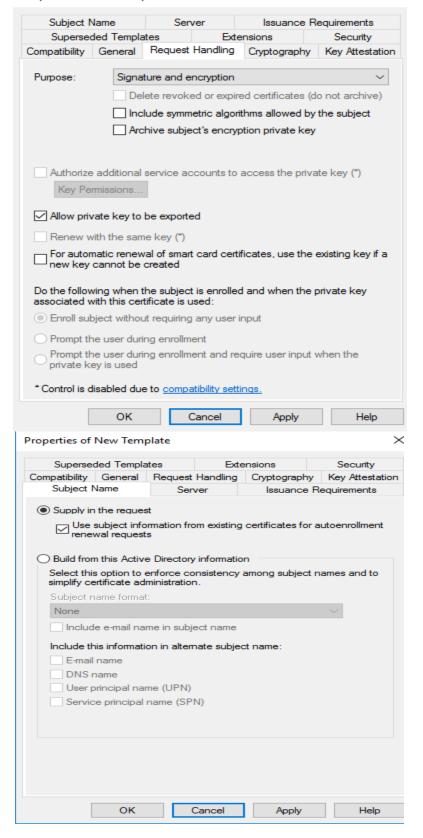
### **Web Server Certificate Template:**

We have to create a web server certificate template for Parallels Proxy Configuration.

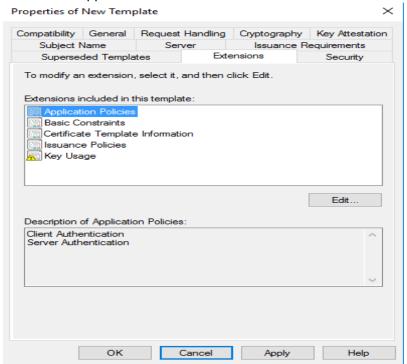
Open Certification Authority – Right Click Certificate Template – Right Click Web Server – Click Duplicate



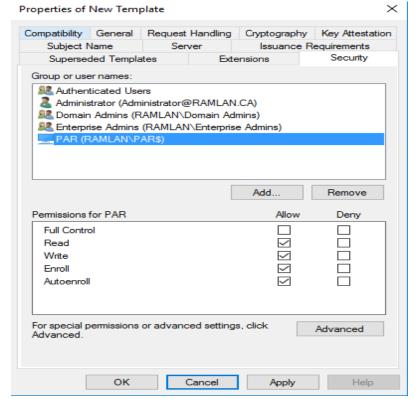




### Double click Application Policies and Add Client Authentication



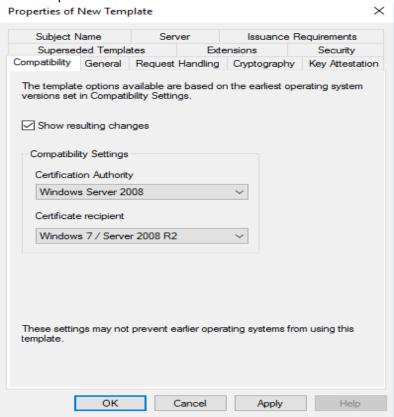
Make sure to Administrator & PAR has Read, Write, Enroll and Autoenroll permission.

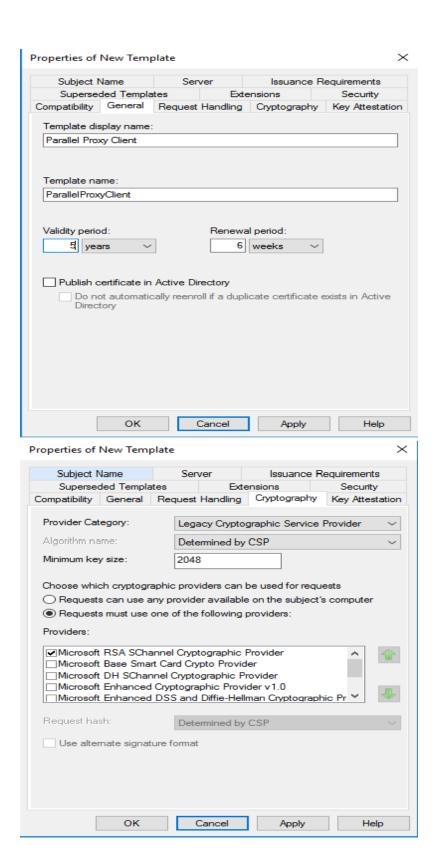


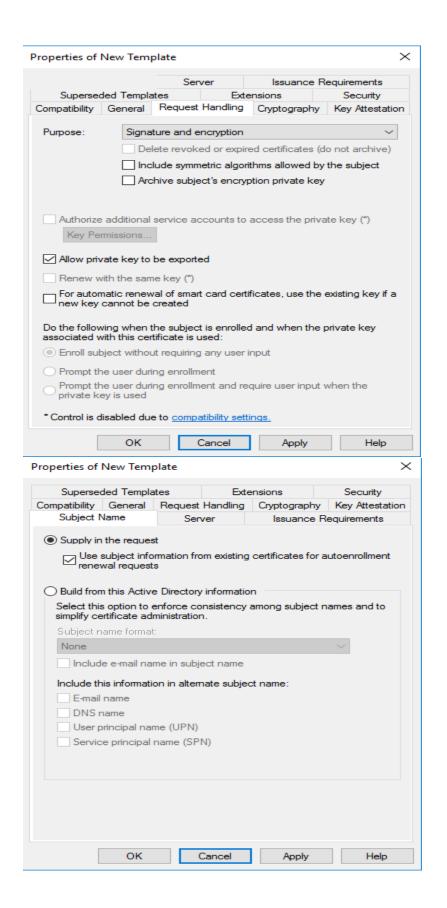
Right-click Certificate Templates again and choose New > Certificate Template to Issue Select Parallels Proxy and Click OK

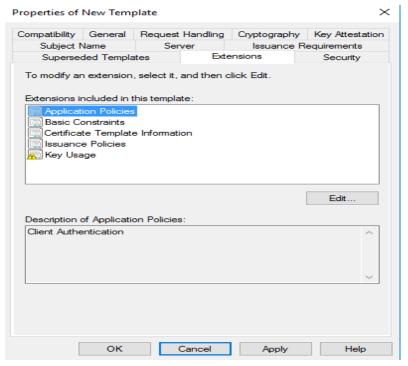
## **Workstation Authentication Certificate Template:**

Open Certification Authority – Right Click Certificate Template – Right Click Workstation Authentication – Click Duplicate









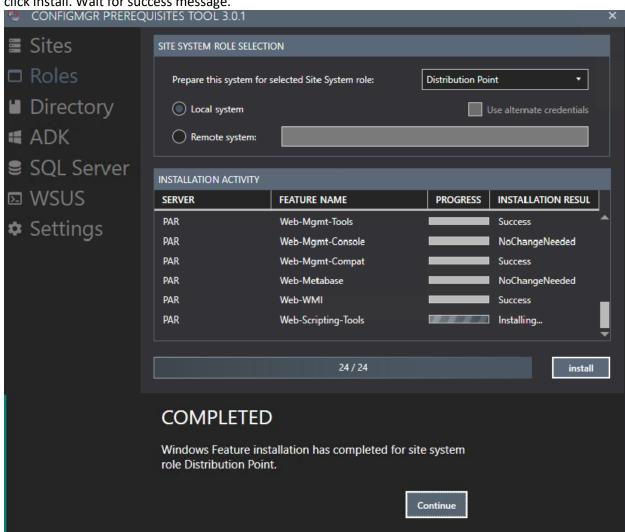
Make sure to Administrator & PAR has Read, Write, Enroll and Autoenroll permission

Compatibility	General	Request	Handling	Cryptography	Key Attestation
Subject Name		Server		Issuance R	equirements
Superseded Templates		ites	Extensions		Security
Group or use	er names:				
S. Authen	ticated Use	ers			
	strator (Adm		RAMLAN	.CA)	
Sa Domain	n Admins (F	AMLAN\E	Domain Adı	mins)	
Sa Domain	Computer	s (RAMLA	N\Domain	Computers)	
Statement Statem	ise Admins	(RAMLAN	l\Enterprise	e Admins)	
PAR (F	RAMLAN\P	AR\$)			
				Add	Remove
Permissions	for PAR			Allow	Deny
Permissions Full Contro				Allow	Deny
					Deny
Full Contro					Deny
Full Contro Read					Deny
Full Contro Read Write	ol			Allow	Deny
Full Contro Read Write Enroll	ol				Deny
Full Contro Read Write Enroll	ol				Deny
Full Contro Read Write Enroll Autoenrol	ol				
Full Contro Read Write Enroll	ol	or advanc	ed setting		Deny
Full Control Read Write Enroll Autoenrol	ol	or advanc	ed setting:		
Full Control Read Write Enroll Autoenrol	ol	or advanc	ed settings		
Full Control Read Write Enroll Autoenrol	ol	or advanc	ed settings		

Right-click Certificate Templates again and choose New > Certificate Template to Issue Select Parallels Proxy Client and Click OK

### **Distribution Point:**

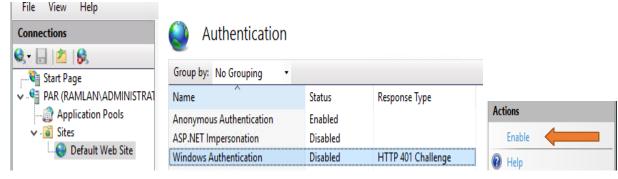
I am using Configmgr Prerequisities tool 3.0.1 to install DP on PAR. Pretty easy – Just select the role and click install. Wait for success message.



Also add these roles and features manually (URL Authorization & BITS) from Server Manager

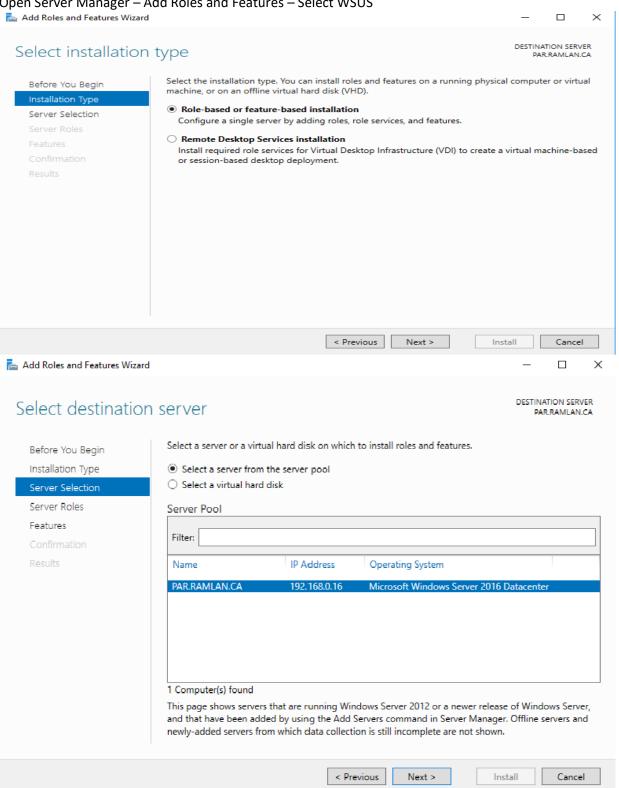
Open IIS Manager and complete the following:

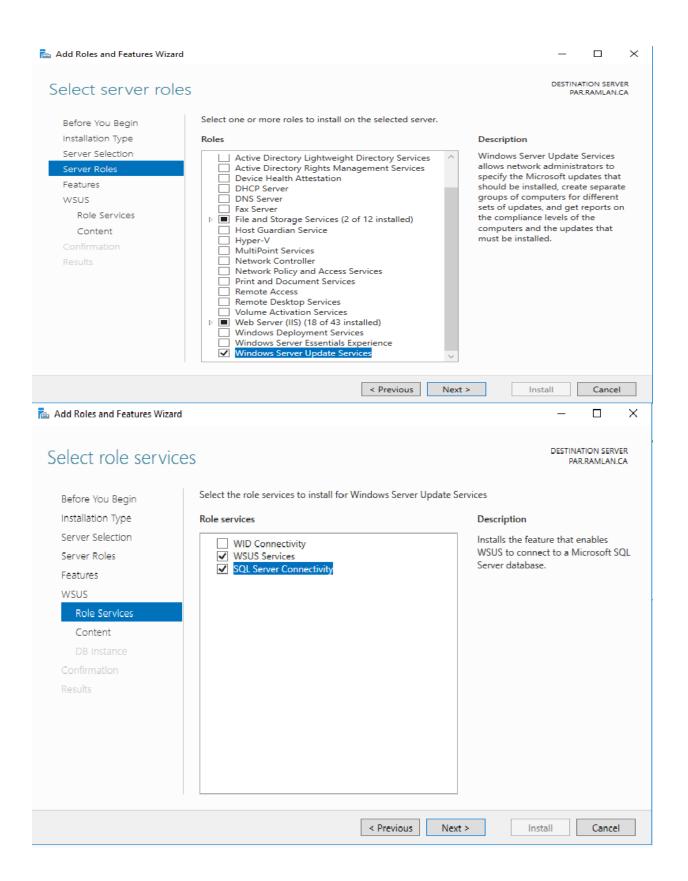
Click Default Site - Double Click Authentication - Windows Authentication - Enable

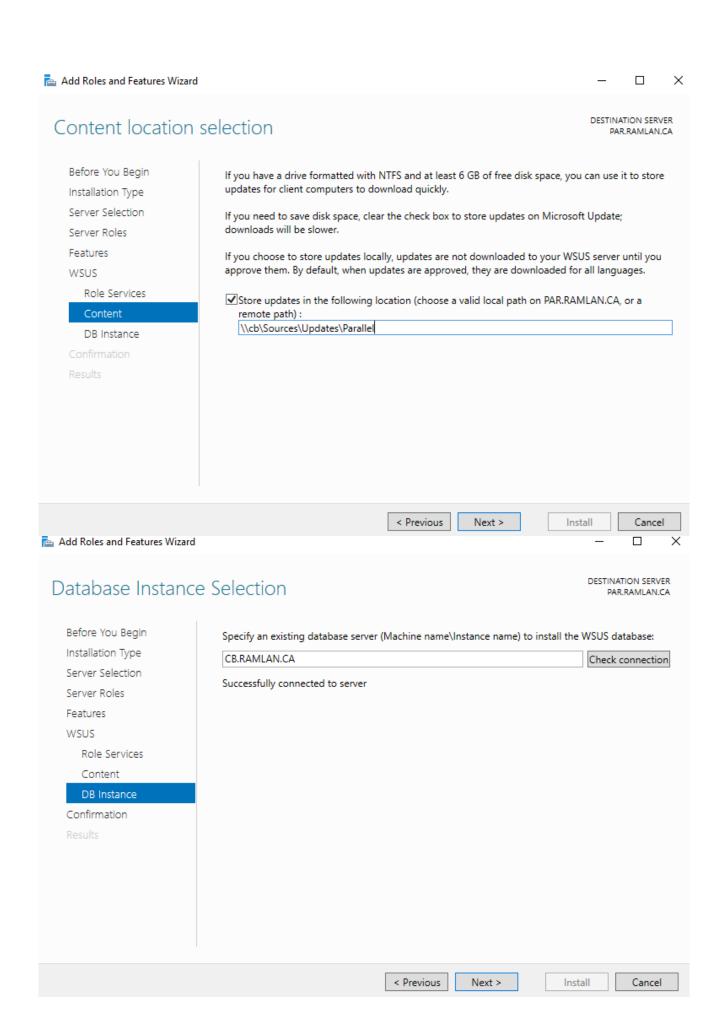


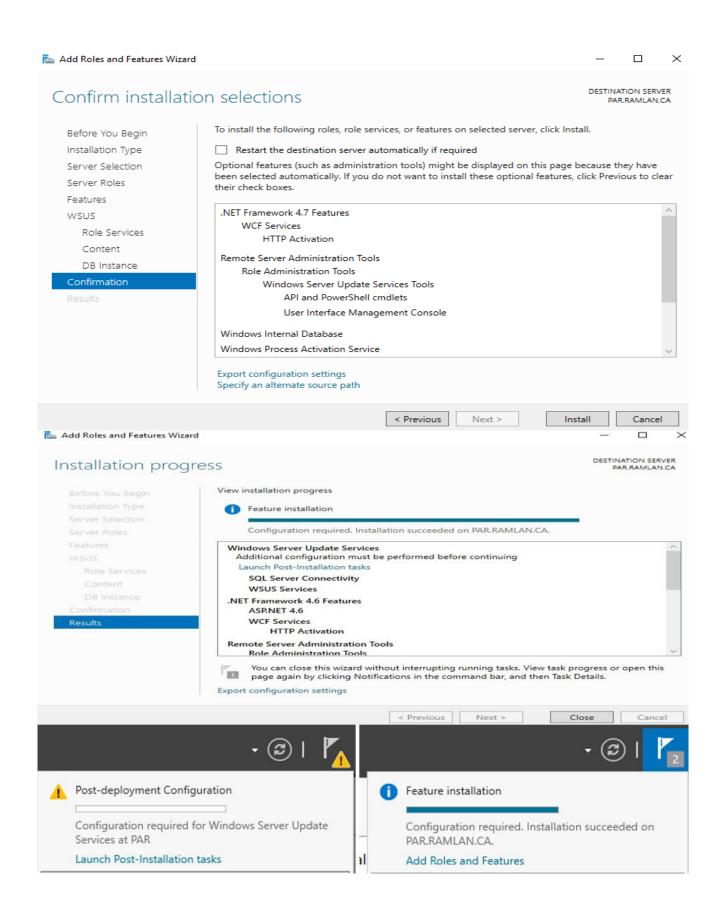
### **WSUS Install:**

### Open Server Manager - Add Roles and Features - Select WSUS









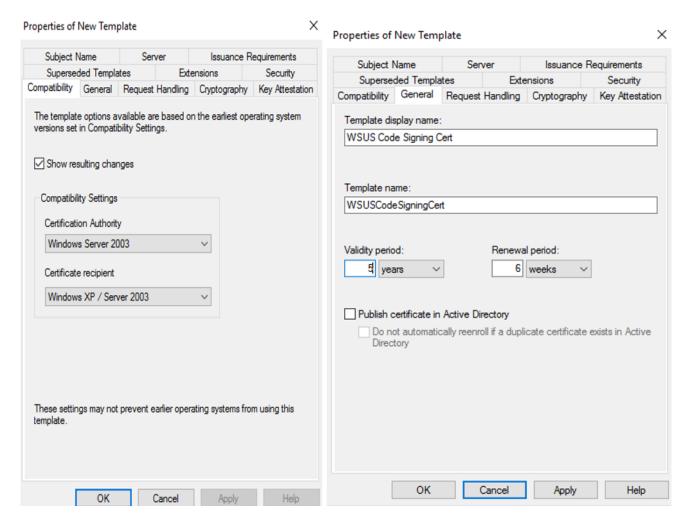
### **WSUS Certificate:**

One of the pre-req required for the OS X Software Update service is to install a WSUS code signing certificate. This can be obtained from the certificate authority in your environment.

Open Certification Authority from Administrative Tools



Right click Certificate Templates – Manage – Code Signing – Right Click – Duplicate Template



\* Control is disabled due to compatibility settings.

Cancel

Apply

Help

0K

Properties of New Template

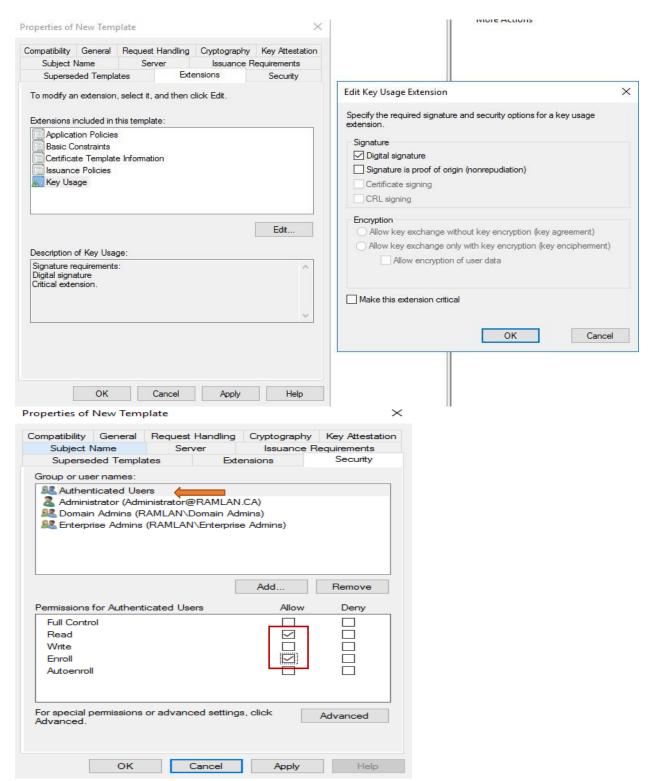
Superseded Templates Extensions Security Compatibility General Request Handling Cryptography Key Attestation Subject Name Server Issuance Requirements O Supply in the request Use subject information from existing certificates for autoenrollment renewal requests (\*) Build from this Active Directory information Select this option to enforce consistency among subject names and to simplify certificate administration. Subject name format: Common name Include e-mail name in subject name Include this information in alternate subject name: E-mail name DNS name ✓ User principal name (UPN) Service principal name (SPN) Control is disabled due to compatibility settings. 0K

Cancel

Apply

Help

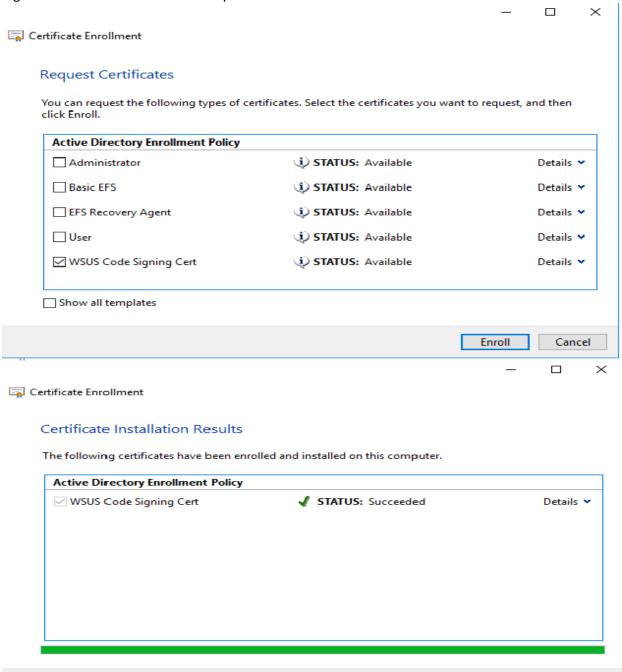
Χ



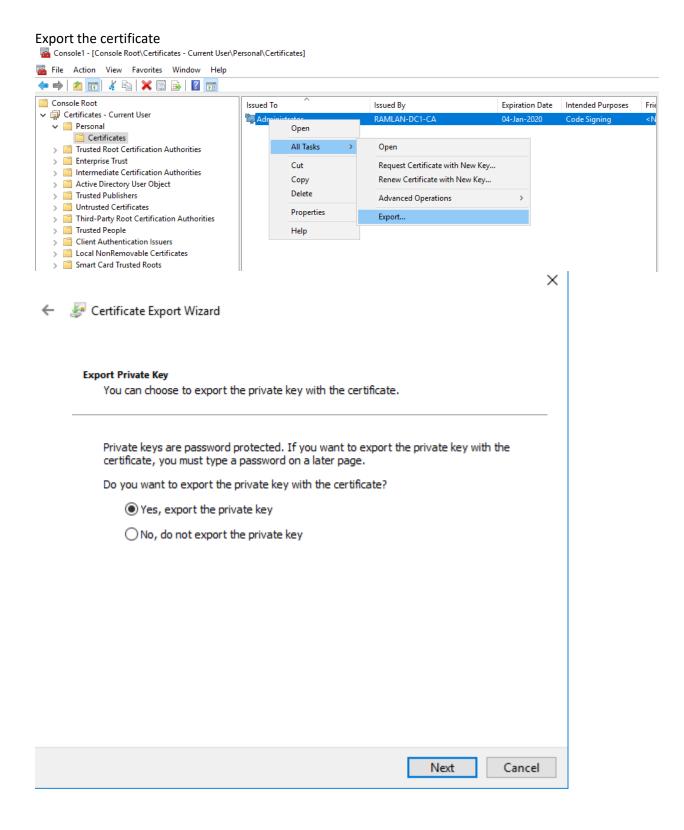
In Certificate Authority Console right click Certificate Templates>New>Certificate Template to Issue - Select WSUS Code Signing Cert - OK

### **Request WSUS Code Signing Cert on PAR Server:**

Click - Run – Type MMC - Add/Remove Snap-in - Certificates – Add - My User Account – Finish Right click Personnel – All Tasks – Request New Certificate

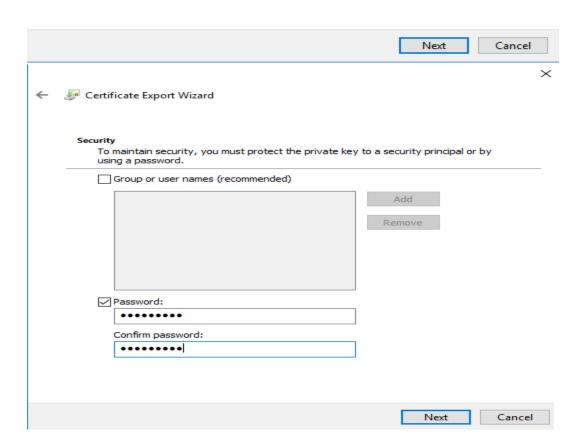


Finish

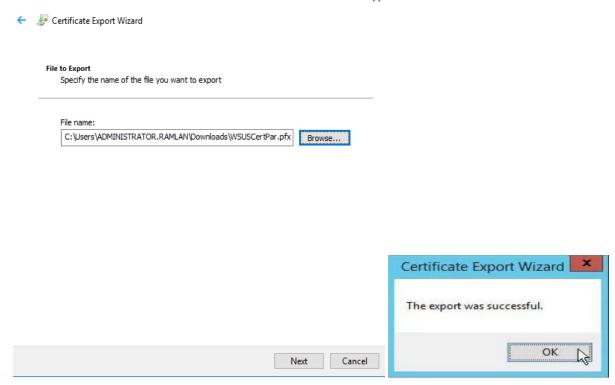


# ← 嵾 Certificate Export Wizard

# Export File Format Certificates can be exported in a variety of file formats. Select the format you want to use: DER encoded binary X.509 (.CER) Base-64 encoded X.509 (.CER) Cryptographic Message Syntax Standard - PKCS #7 Certificates (.P7B) Include all certificates in the certification path if possible Personal Information Exchange - PKCS #12 (.PFX) Include all certificates in the certification path if possible Delete the private key if the export is successful Export all extended properties Enable certificate privacy Microsoft Serialized Certificate Store (.SST)

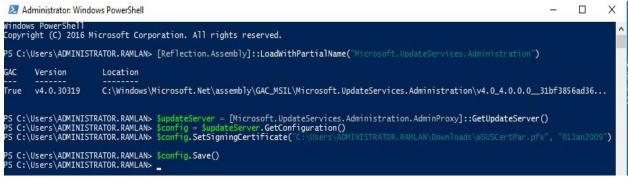




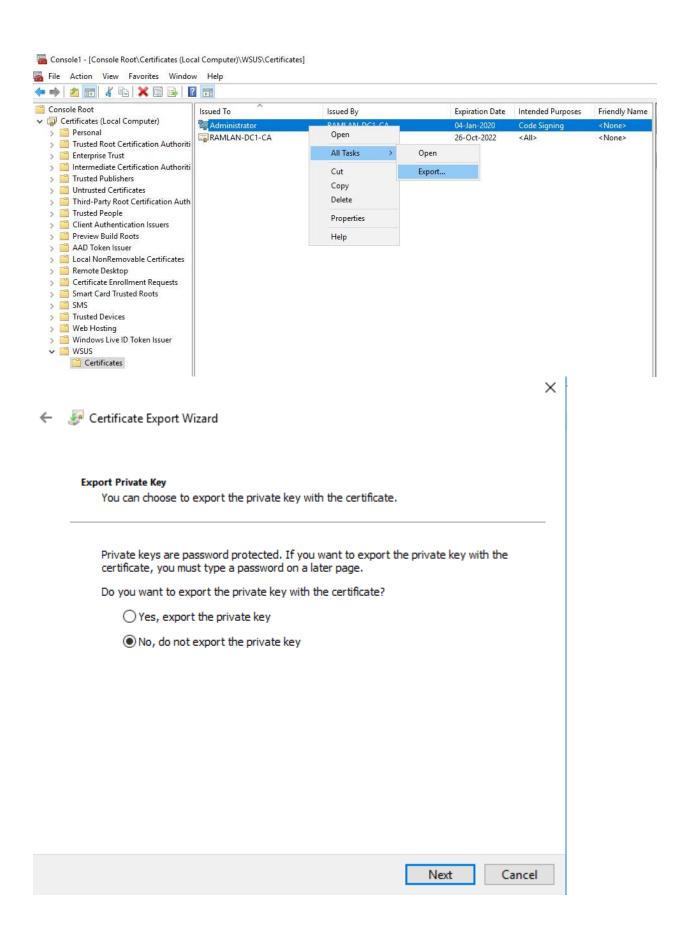


Open PowerShell as administrator and run these commands one at a time

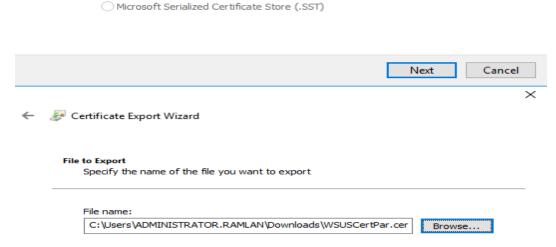
[Reflection.Assembly]::LoadWithPartialName("Microsoft.UpdateServices.Administration") 
\$updateServer = [Microsoft.UpdateServices.Administration.AdminProxy]::GetUpdateServer() 
\$config = \$updateServer.GetConfiguration() 
\$config.SetSigningCertificate("C:\Users\ADMINISTRATOR.RAMLAN\Downloads\WSUSCertPar.pfx", "),"01Jan2009") 
\$config.Save()



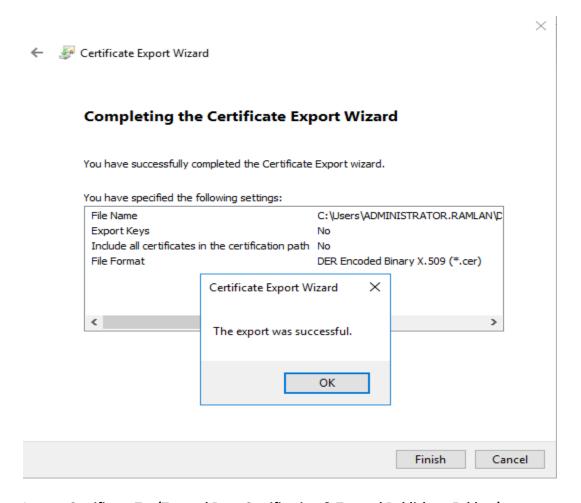
We need to export the certificate added via PowerShell from PAR server. Click - Run – Type MMC - Add/Remove Snap-in - Certificates – Add – Computer Account – Finish





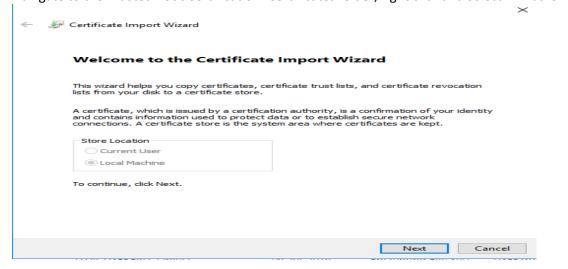


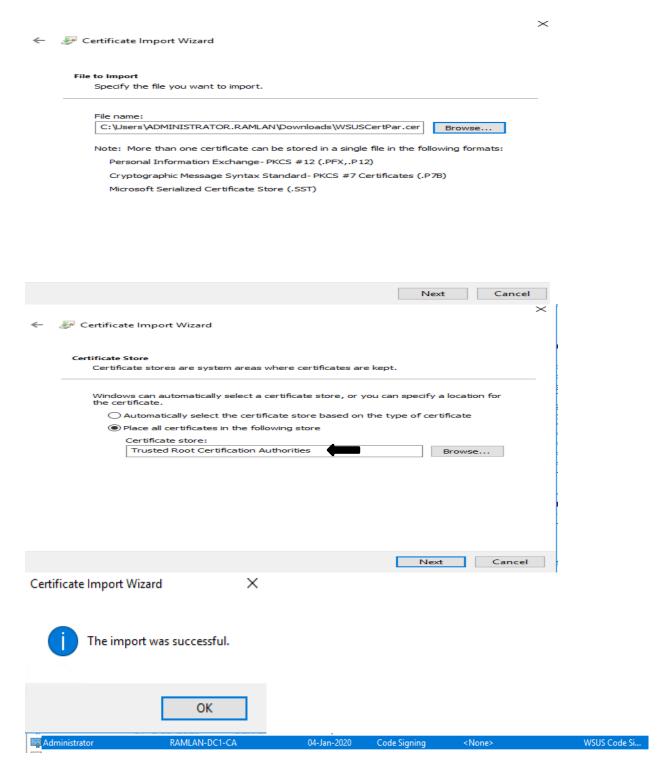
Next Cancel



# **Import Certificate To: (Trusted Root Certification & Trusted Publishers Folders)**

Navigate to the Trusted Root Certification>Certificates folder, right click and select All Tasks>Import



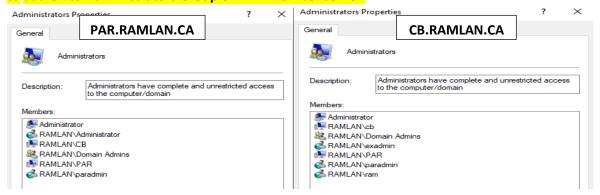


Repeat above steps (Import Certificate) to the Trusted Publishers folder as well.

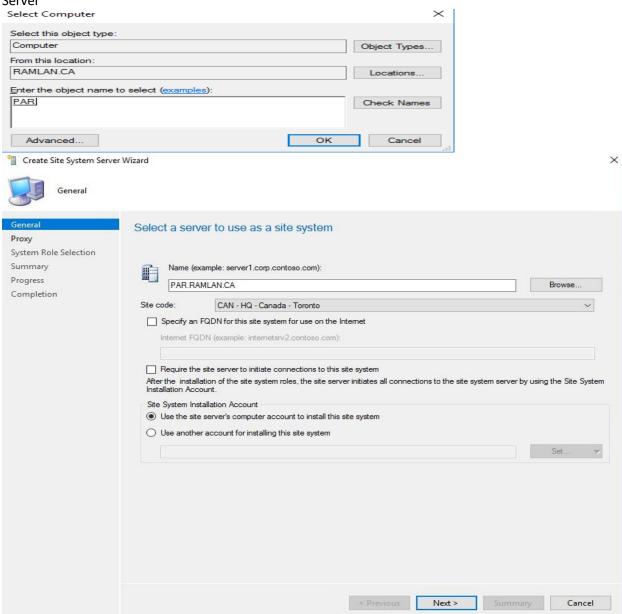
If your SMS Provider is remote, and in my case, it resides on my site server (CB), then repeat the process of importing the wsuscertpar.cer into the Trusted Root Certification and Trusted Publishers folders on that server (CB) as well.

### **DP Installation:**

We have to carry out the DP install from Config Manager Site Server (CB). Before you start make sure add CB to Administrators Group on PAR member server.



Go to Administration – Site Configuration – Right click Server and Site System Roles – Create Site System Server



### Table Create Site System Server Wizard

System Role Sele	ection
General Proxy	Specify roles for this server
System Role Selection  Distribution point  Drive Settings  Pull Distribution Point  PXE Settings  Multicast  Content Validation  Boundary Groups  Summary  Progress  Completion	Available roles:  Application Catalog web service point Application Catalog website point Certificate registration point Cloud management gateway connection point Data Warehouse service point  Incomplete point Enrollment point Enrollment proxy point Fallback status point Management point Reporting services point State migration point  State migration point
	Description:  A distribution point contains source files for clients to download. You can control content distribution by using bandwidth, throttling, and scheduling options.
* Create Site System Server	< Previous Next > Summary Cancel  Wizard
Distribution poir	ıt.
General Proxy System Role Selection Distribution point	Specify distribution point settings
Communication  Drive Settings	Description: Parallel Mac Management DP
Pull Distribution Point PXE Settings	<ul> <li>✓ Install and configure IIS if required by Configuration Manager</li> <li>✓ Enable and configure BranchCache for this distribution point</li> </ul>
Multicast	
Content Validation	Adjust the download speed to use the unused network bandwidth (Windows LEDBAT)
Boundary Groups	✓ Enable this distribution point for prestaged content
Summary	Enable this distribution point to be used as Microsoft Connected Cache server
Progress	<u>Leam more</u>
Flogiess	New Misses & Consented Code according to

# Distribution point Communication Drive Settings Pull Distribution Point PXE Settings Multicast Content Validation Boundary Groups Summary Progress Completion Description: Description: Description: Parallel Mac Management DP Parallel Mac Management DP Install and configure IIS if required by Configuration Manager Enable and configure BranchCache for this distribution point Adjust the download speed to use the unused network bandwidth (Windows LEDBAT) Enable this distribution point to be used as Microsoft Connected Cache server Learn more Mew Microsoft Connected Cache server Learn more Mew Microsoft Connected Cache server License Terms Select the drive and disk space to be used for cache location. If you select Automatic, Configuration Manager selects the drive that has the most free space. Local drive to be used: Disk space: GB Orevious Next > Summary Cancel

Teate Site System Server Wizard



Communication	1						
General Proxy System Role Selection Distribution point Communication Drive Settings Pull Distribution Point PXE Settings Multicast Content Validation Boundary Groups Summary Progress Completion	Specify how client computers  HTTP Does not allow clients to con  The HTTP's Require  Allow intranet-only con  If you manage Mac com Internet client connection	ot support mobile devices or Manect anonymously es computers to have a valid P enections es to connect to this distribution e or import a PKI client certifica	lac computers.  KI client certificate.  I that are enrolled by a point site.		er, select an option	<b>\$</b>	
			< Previous	Next >	Summary	Cancel	
* Create Site System Serve	r Wizard						>
Drive Settings							



System Role Selection Distribution point

Communication

Pull Distribution Point

PXE Settings

Multicast

Content Validation

**Boundary Groups** 

Summary

Progress Completion

### Specify drive settings for this distribution point

Specify the space to reserve on each drive that is used by this distribution point. You can use drive space reserve to determine the space that remains free on the drive after content is stored on it.

Drive space reserve (MB):



 $\times$ 

The content library contains content that is distributed to this distribution point. To optimize hard disk space, the content library stores only one instance of each content files. The package share is used when you configure a package to allow clients to run a program from the distribution point.

Specify the locations for the content library and package share on this distribution point. If you select Automatic, Configuration Manager selects the drive that has the most free space when the distribution point is installed. Configuration Manager uses the secondary content library location only when insufficient space remains on the primary location.

Primary content library location:	Automatic	~
Secondary content library location:	Automatic	
Primary package share location:	Automatic	~
Secondary package share location:	Automatic	

Next > Summary Cancel < Previous

🕆 Create Site System Server Wizard



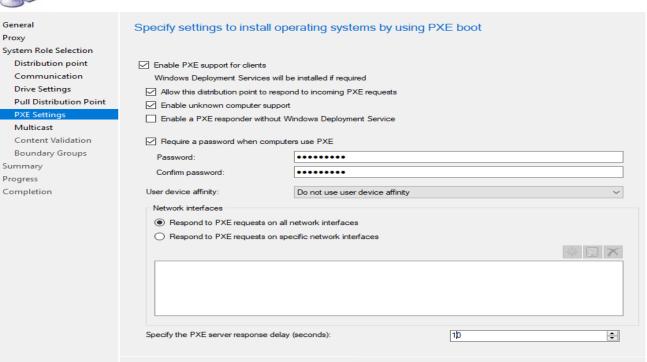
### Pull Distribution Point

General Proxy	Specify settings to configure	a pull distribution point	
System Role Selection Distribution point Communication Drive Settings		nts when there is content for them to downl	oad from a source distribution point.
Pull Distribution Point	Enable this distribution point to pull con	ntent from other distribution points	
PXE Settings Multicast Content Validation	Select source distribution points for this pul points with the same priority will be random		n, until the content is found. Source distribution
Boundary Groups	Source distribution points:		
Summary	Name	Туре	Priority
Progress	CB.RAMLAN.CA	On-premises	1
			Add Remove
		< Previous	Next > Summary Cancel

Table Create Site System Server Wizard



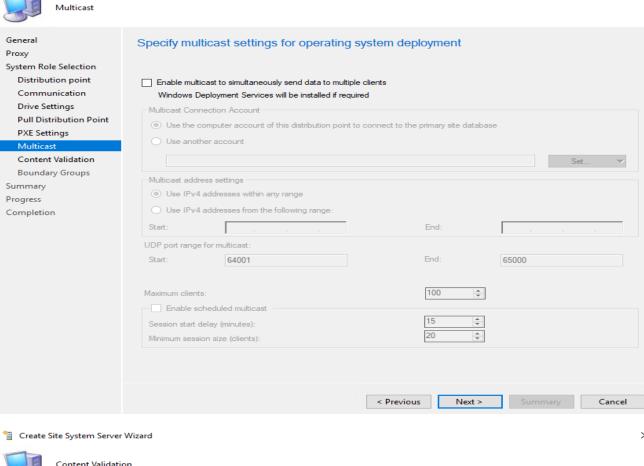
PXE Settings



< Previous

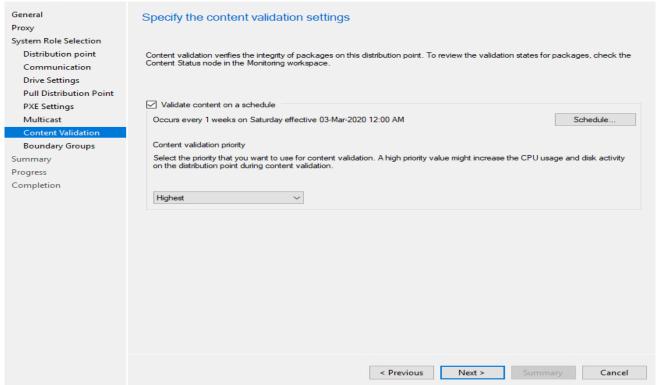
Next >





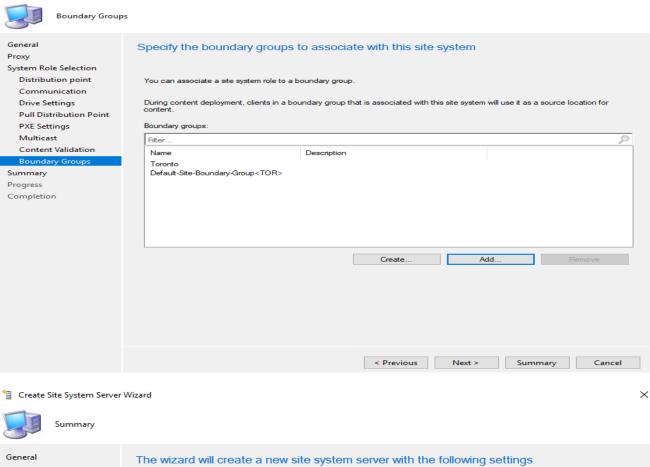


Content Validation



Teate Site System Server Wizard



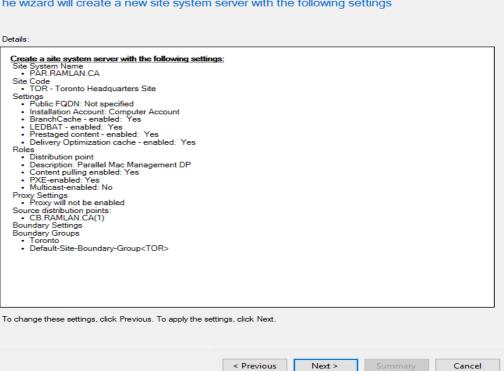




Progress

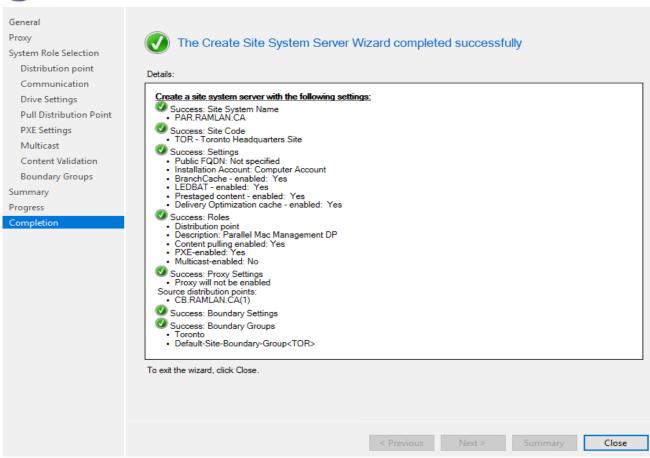
Completion

PXE Settings Multicast Content Validation Boundary Groups

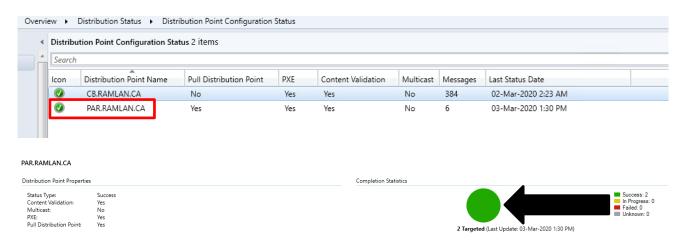




Treate Site System Server Wizard



Wait for some time to get all the packages distributed to **PAR** (Out new DP). When you check Monitoring tab for Content Status – You should see this.

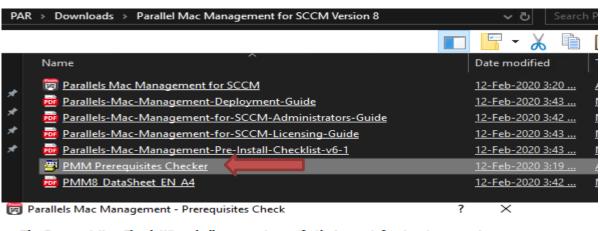


### **Parallel Mac Management Role Install:**

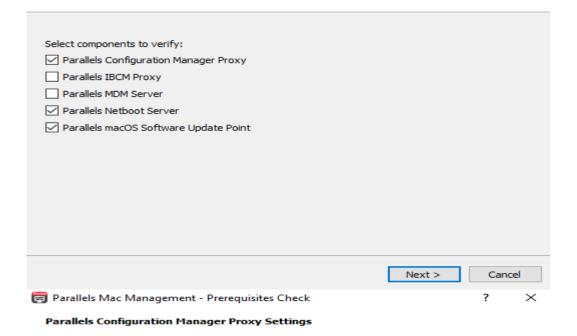
Now we are ready to install the roles on the member server **PAR**. If you haven't installed Microsoft Visual C++ 2010 Redistributable Package (x86), please do. Also make sure you have .NET 3.5, 4.0 are also installed.

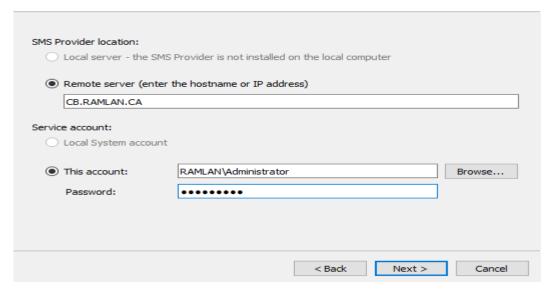


Before we start Parallel install, I want to run Pre Req-checker to make sure our install will go without any issue. You can run it from here



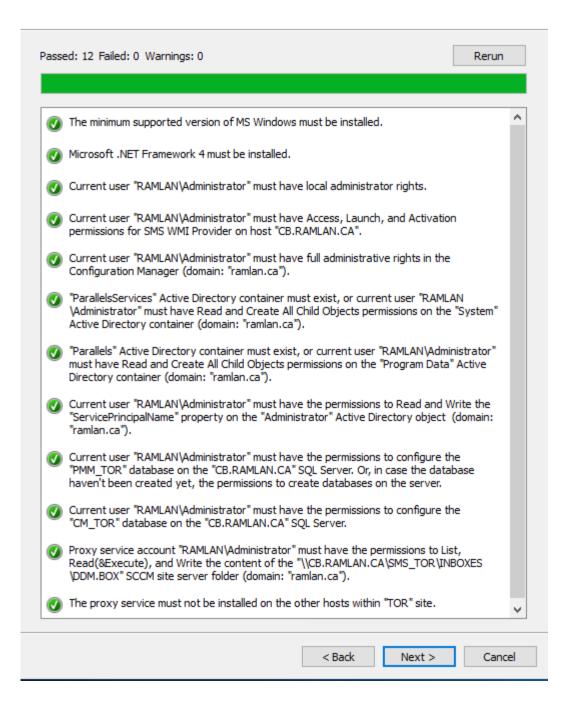
The Prerequisites Check Wizard allows you to verify that your infrastructure meets Parallels Mac Management system requirements





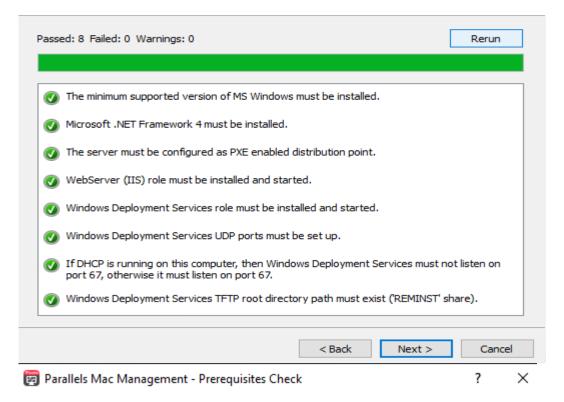


### Parallels Configuration Manager Proxy Prerequisites Check





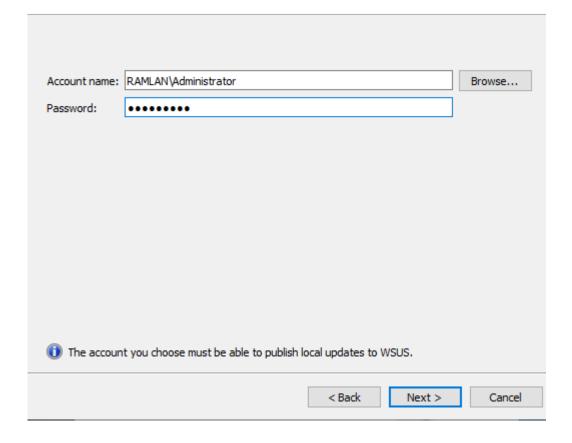
### Parallels Netboot Server Prerequisites Check



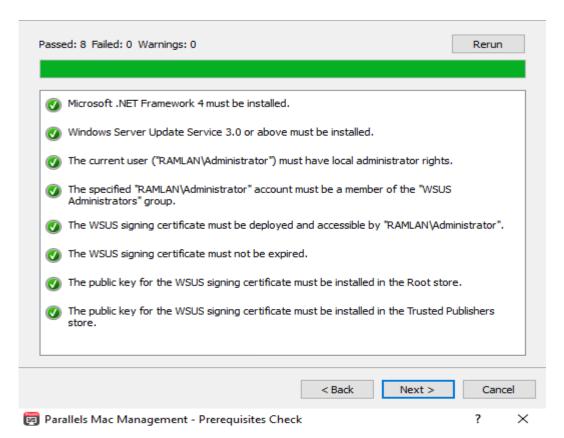
?

×

### Parallels macOS Software Update Point Service Account



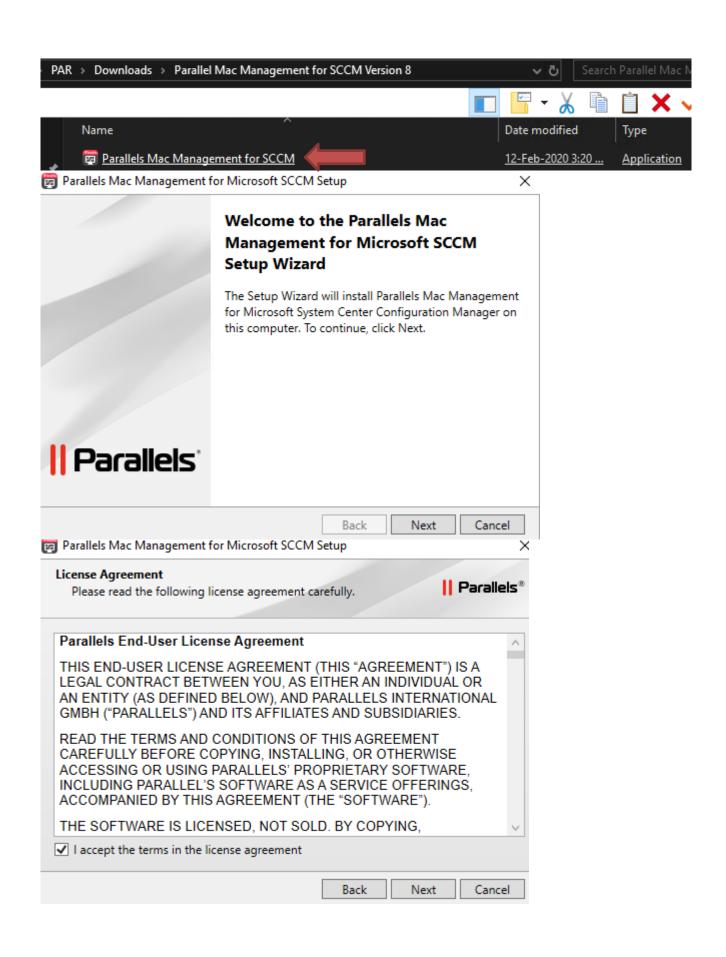
### Parallels macOS Software Update Point Prerequisites Check

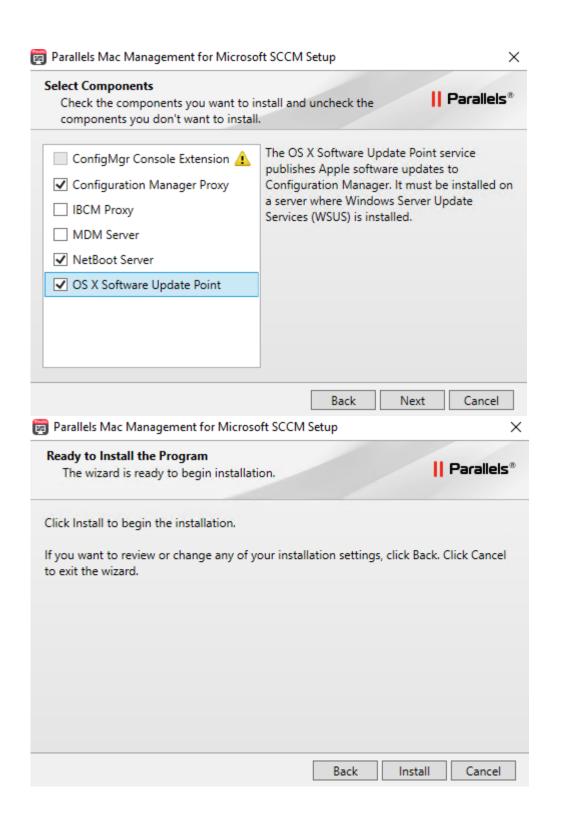


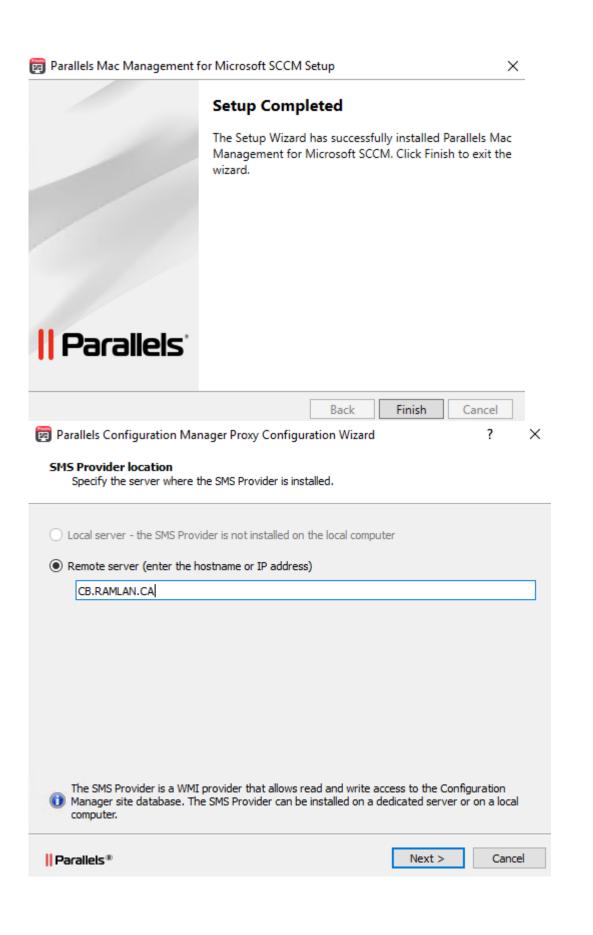
### Summary

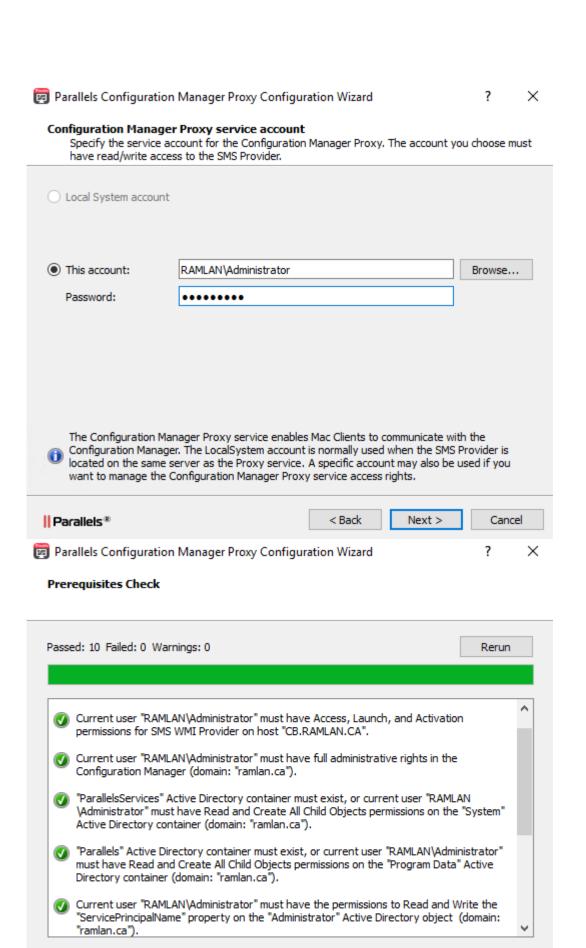
Parallels Mac Management prerequisites check is complete. You can review the results below.

Component Name	Warnings	Errors	Status
Parallels Configuration Manager Proxy	0	0	Passed
Parallels IBCM Proxy	-	-	Skipped
Parallels MDM Server	-	-	Skipped
Parallels Netboot Server	0	0	Passed
Parallels macOS Software Update Point	0	0	Passed



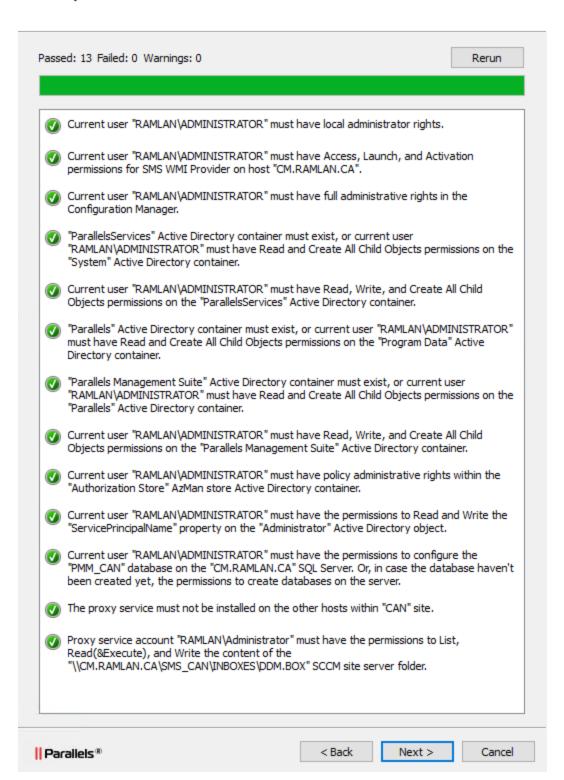


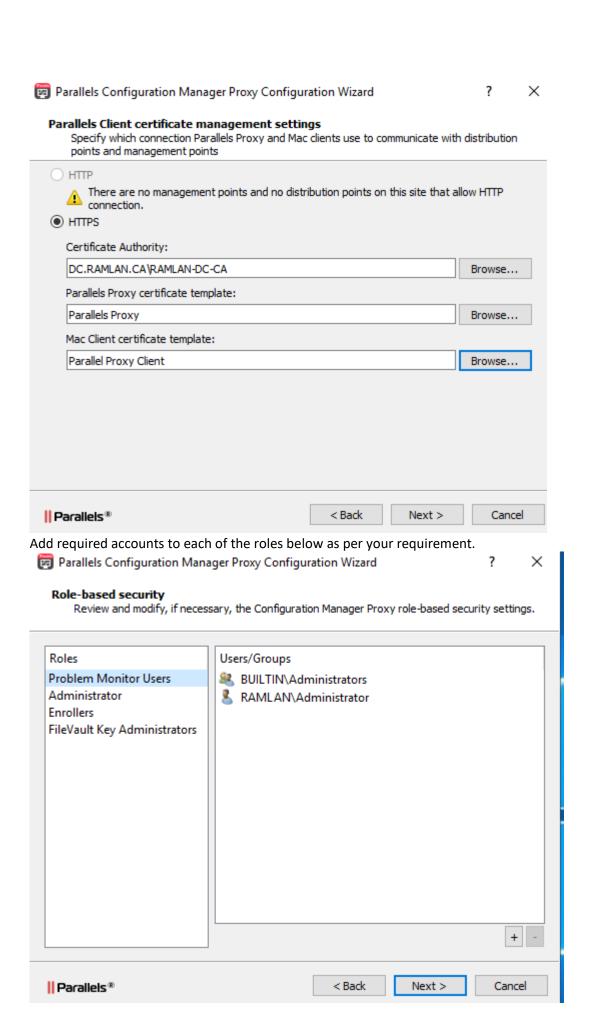




?

### Prerequisites Check

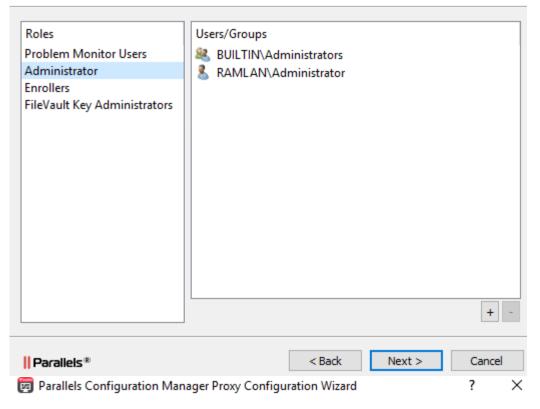






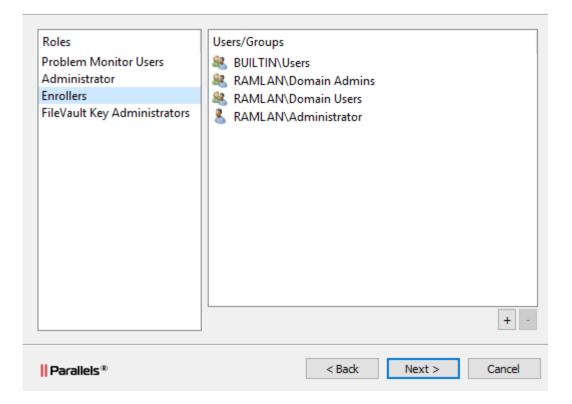
### Role-based security

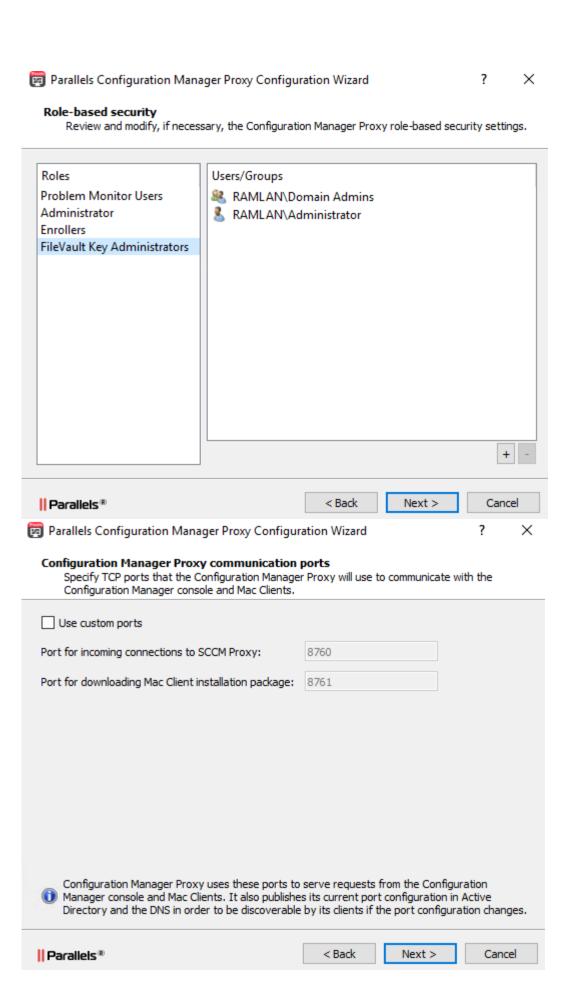
Review and modify, if necessary, the Configuration Manager Proxy role-based security settings.



### **Role-based security**

Review and modify, if necessary, the Configuration Manager Proxy role-based security settings.





### **Customer Experience Program**

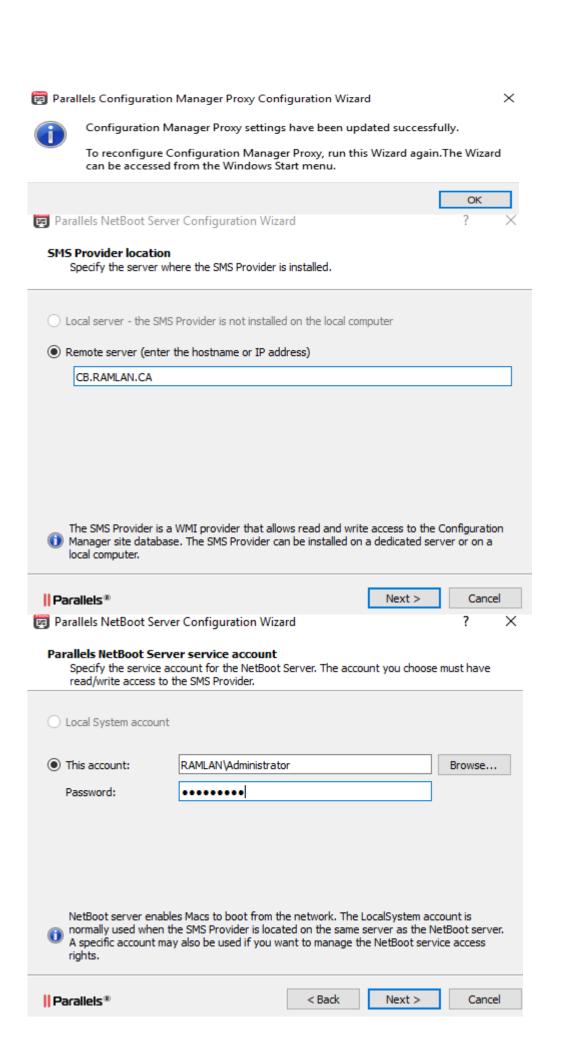
|| Parallels®

Parallels Customer Experience Program helps us to improve the quality and reliability of Parallels Mac Management. 🔰 If you accept, we will collect information about the way you use Parallels Mac Management. We will not collect any personal data, like your name, address, phone number, or keyboard input. Click here for more information. Yes, I am willing to participate in the Customer Experience Improvement Program. (Recommended) No, I don't wish to participate. || Parallels® < Back Next > Cancel 🛜 Parallels Configuration Manager Proxy Configuration Wizard Configuration settings summary Review the Configuration Manager Proxy settings below. Click the Finish button to apply the new settings. SMS provider host: CB.RAMLAN.CA SMS site code: TOR SCCM Proxy service account name: RAMLAN\Administrator Certificate management: Using corporate Certificate Authority Certificate Authority: DC.RAMLAN.CA\RAMLAN-DC-CA SCCM Proxy certificate template: Parallels Proxy Mac Client certificate template: Parallel Proxy Client

< Back

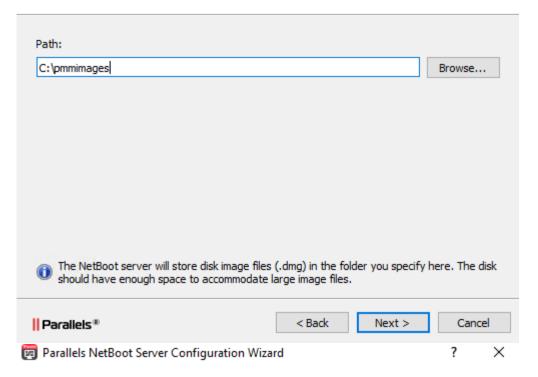
Finish

Cancel



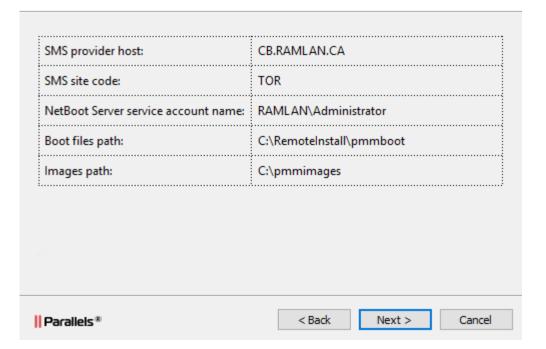
### NetBoot image path

Specify a location for NetBoot images



### Configuration settings summary

Review the NetBoot Server settings below. Click the Next button to apply the new settings.

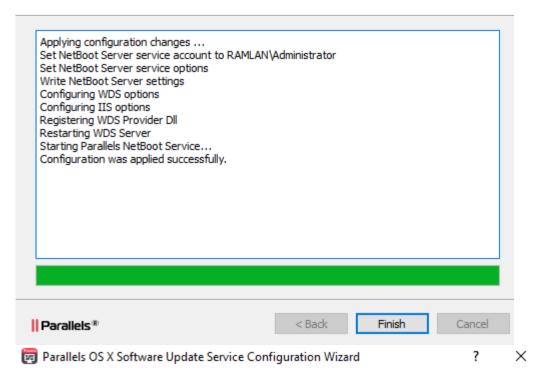




? X

## **Configuration progress**

Applying configuration.

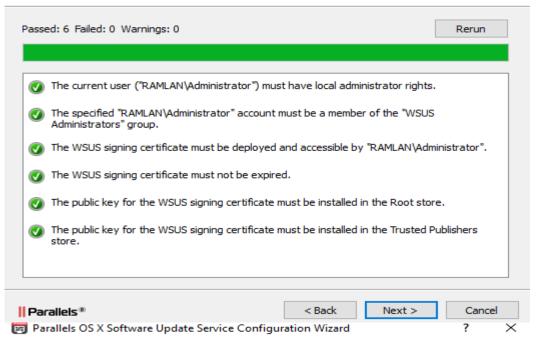


### Parallels OS X Software Update Point service account

Specify the service account for the Parallels OS X Software Update Point. The account you choose must be able to publish local updates to WSUS.

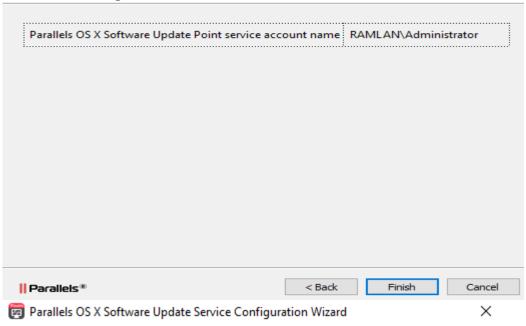
Account Name:	RAMLAN\Administrator	Browse		
Password:	••••••			
The Parallels OS X Software Update Point service publishes Apple software updates to Windows Server Update Services so they can be distributed to Macs using Configuration Manager.				
Parallels®		Next > Cancel		

### Prerequisites Check



### Configuration settings summary

Review the Parallels OS X Software Update Point settings below. Click the Finish button to apply the new settings.

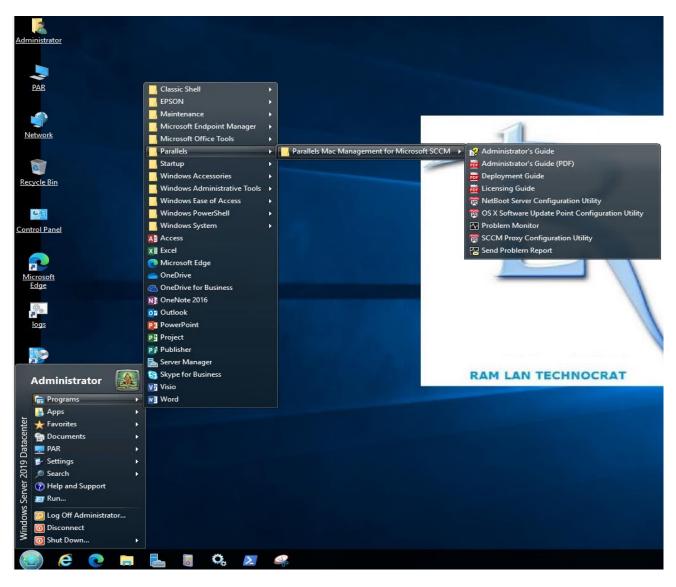




Parallels Software Update Point service configuration settings have been applied successfully.

To reconfigure, run this Wizard again.

OK



Now we have to re-run PowerShell commands

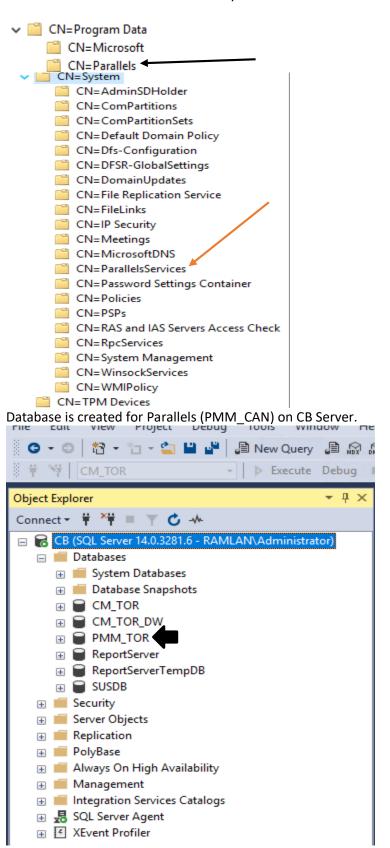
Open PowerShell as administrator and run these commands one at a time

[Reflection.Assembly]::LoadWithPartialName("Microsoft.UpdateServices.Administration") \$updateServer = [Microsoft.UpdateServices.Administration.AdminProxy]::GetUpdateServer() \$config = \$updateServer.GetConfiguration()

 $$config.SetSigningCertificate("C:\Users\ADMINISTRATOR.RAMLAN\Downloads\WSUSCertPar.pfx","01Jan 2009")$ 

\$config.Save()

When you open ADSI Edit and look at the containers – we can see CN=Parallels within CN=Program Data and CN=ParallelsServices within CN=System.



### **Activation Process:**

We will complete the activation process. If you have trial edition – you can skip this step.

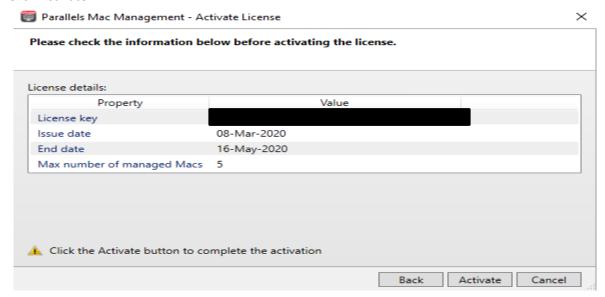
Open Configuration Manager Console -

Go to Administration – Parallels Mac Management – License

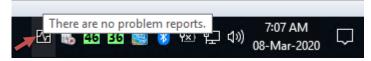
Click Activate License

**Enter License Key** 

Click Activate



You should see this message – There is no problem reports which means the entire configuration is working and both **CB** and **PAR** are communicating properly.

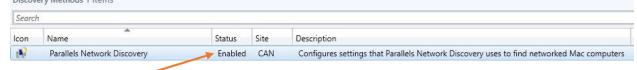


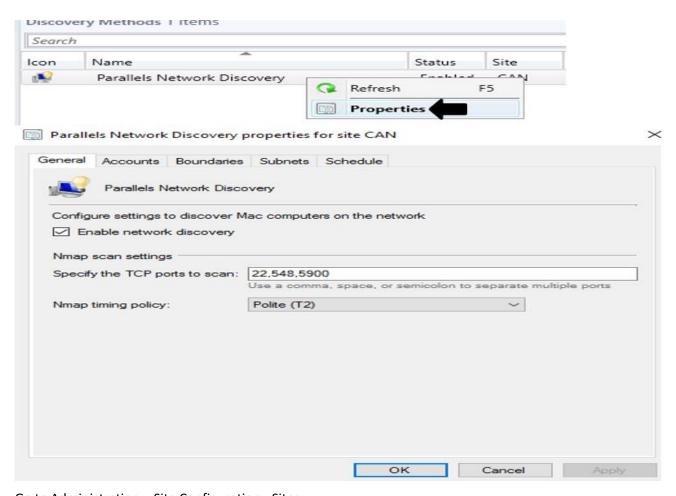
### **Discover the Mac devices:**

Parallels can leverage two methods to discover Mac devices in your environment. It can use the built-in ConfigMgr AD System Discovery, if the devices are domain joined or Parallels have their own Parallels Network Discovery. This can discover both AD join Macs and those that are not connected to a domain.

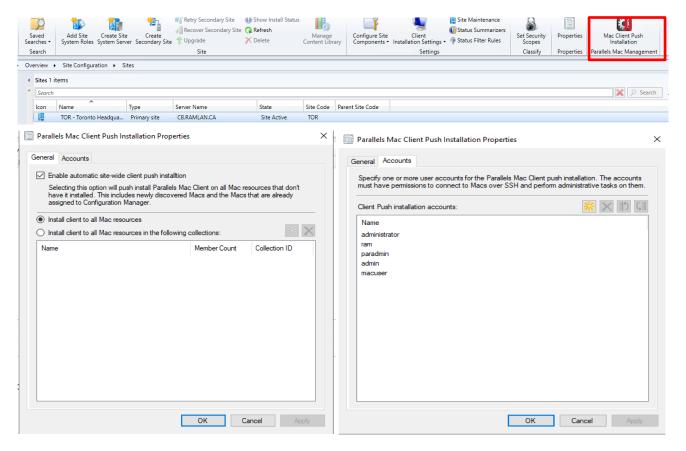
I will be using Parallels Network Discovery in this post since my Mac device is not joined to domain. http://kb.parallels.com/ca/122595

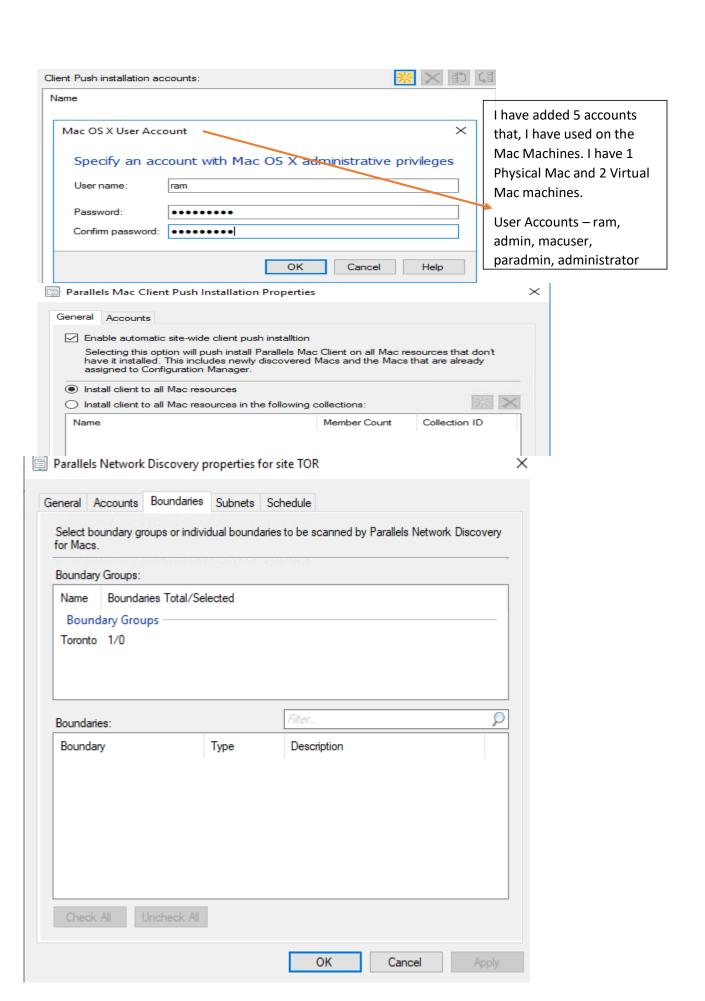
Go to Administration – Parallels Mac Management – Discovery Methods (Make sure it is Enabled)

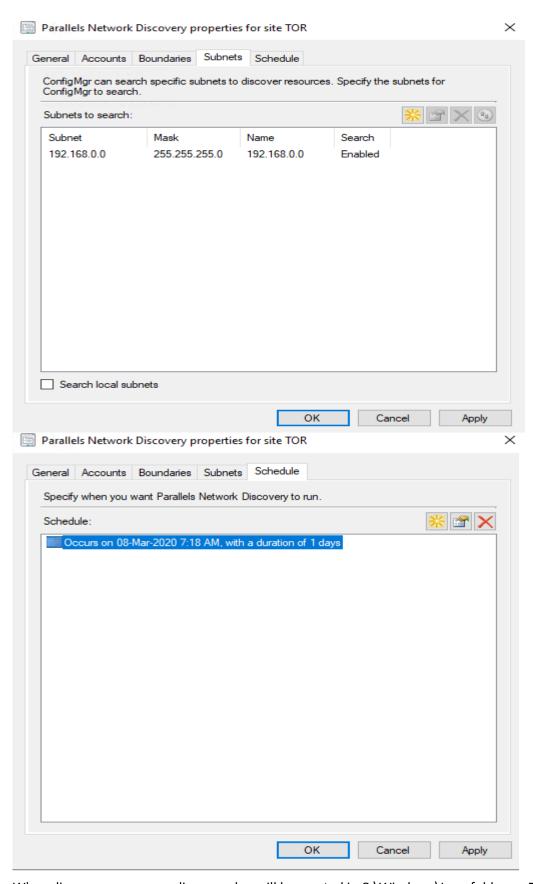




# Go to Administration – Site Configuration - Sites

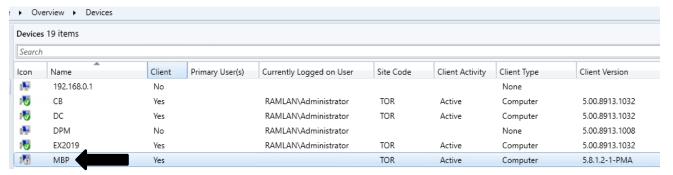






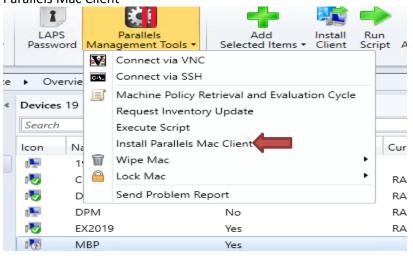
When discovery runs pma\_discovery.log will be created in C:\Windows\Logs folder on PAR Server

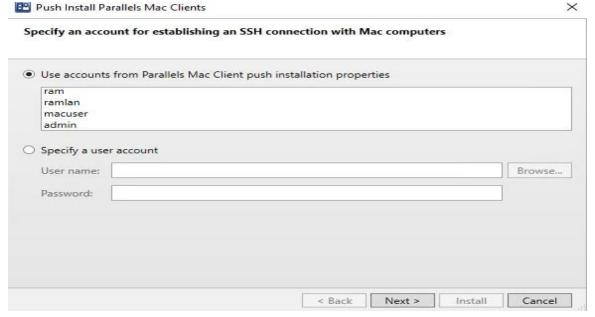
If devices are discovered they will appear in the ConfigMgr console. After some time, you will see Parallel Mac Management ICON under System Preferences on the Mac machine. Below is the screen shot.

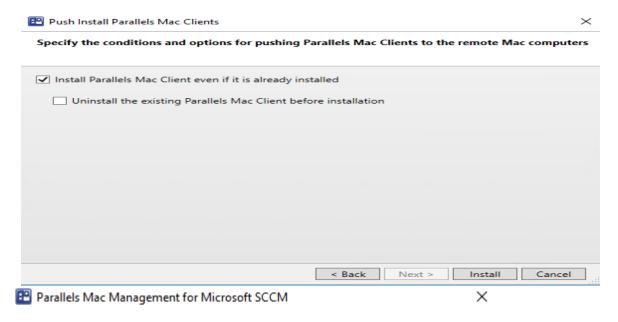


You can also install Parallel Mac Client manually as detailed below:

Go to Assets and Compliance – Device – Select Mac Device – Click Parallels Management Tools – Install Parallels Mac Client



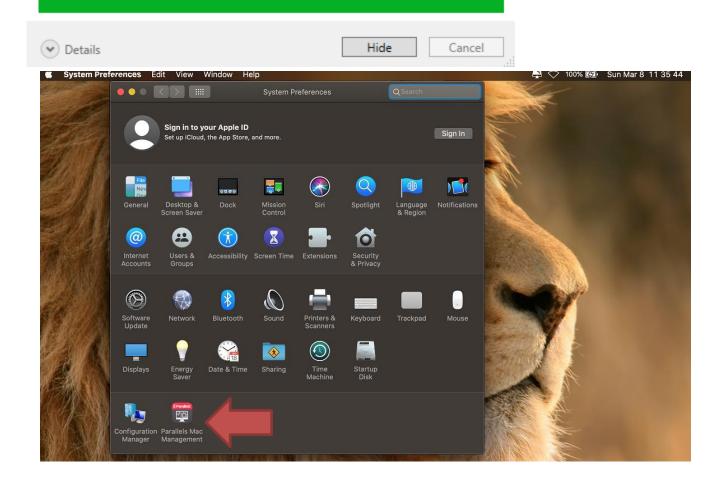




# **Installing the Client Software**

You can hide this dialog, and SCCM will continue installing the client software on the selected Macs. Or you can Cancel this operation.

Macs processed: 1 of 1. Succeeded on 1, failed on 0.



Now we have completed all the steps required in implementing Parallels Mac Management version 8.1 for SCCM.

Next series, I will cover the following:

- 1. Creating boot & system image
- 2. Creating build and capture image
- 3. Create and deploy task sequence
- 4. Create mac application and deploy to mac collection
- 5. Deploy mac updates

Thanks

Ram Lan 8<sup>th</sup> Jan 2020