

# Software Center Questionnaire

Windows 10 Upgrade Project - Global

\* Required

1. How much time did you spend with the technician during depot drop off? \*

- 0 - 5 Minutes
- 5 - 15 Minutes

2. How much time did you spend with the technician during depot pick up? \*

- 0- 5 Minutes
- 5 - 15 Minutes
- 15 - 30 Minutes

3. During the upgrade did the technician restore your data and installed all the applications? \*

- Yes
- No

4. Was the upgrade done to your satisfaction? \*

- Yes
- No

5. How was your experience during Win 7 to Win 10 upgrade performed by RBC/IBM? \*

- Exceptional
- Good
- Fair
- Poor

6. Will you come back for another upgrade, if performed at the depot? \*

- Yes
- No

Submit

Created above questionnaire using Microsoft Forms. After creating the Q, I emailed the link that we will use within SC. We will use the link to incorporate it within Software Center tabs, so user can submit the feedback. It will help RBC to improve next deployments.

Now, I will create a custom client device setting

**Client Settings**

- Security
- Distribution
- Distribution

**Create Custom Client Device Settings**

**Create Custom Client User Settings**

**Recast RCT**

**Create Custom Client Device Settings**

**General**

Software Center

**Custom Device Settings**

Specify the settings for devices. These settings override the default settings when they are assigned to a collection.

Name: Windows 10 Migration Feedback

Description: Users can use this Feedback Questionnaire to submit the response

Select and then configure the custom settings for client devices.

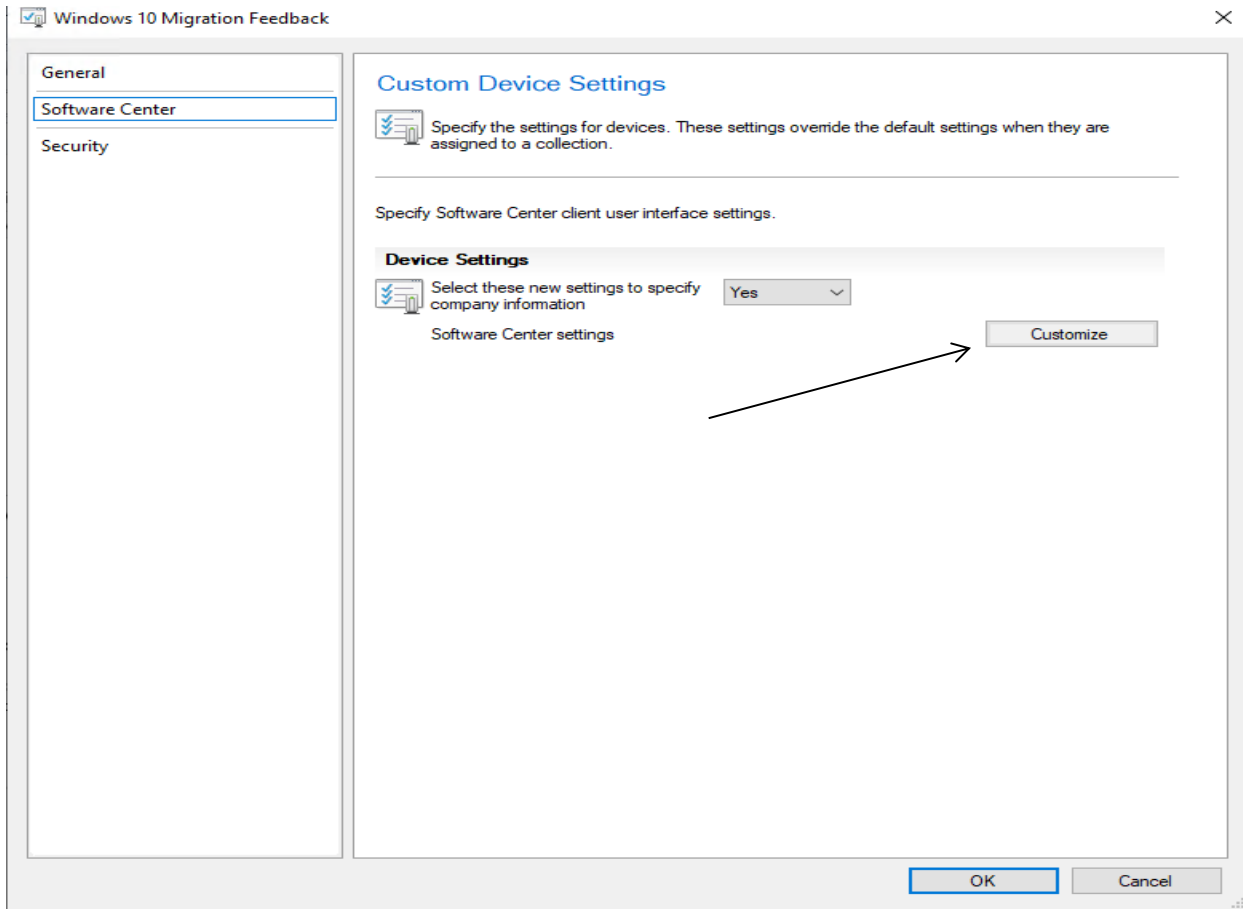
- Background Intelligent Transfer
- Client Cache Settings
- Client Policy
- Cloud Services
- Compliance Settings
- Computer Agent
- Computer Restart
- Delivery Optimization
- Endpoint Protection
- Enrollment
- Hardware Inventory
- Metered Internet Connections
- Power Management
- Remote Tools
- Software Center
- Software Deployment
- Software Inventory
- Software Metering
- Software Updates
- State Messaging
- User and Device Affinity
- Windows Analytics

OK Cancel

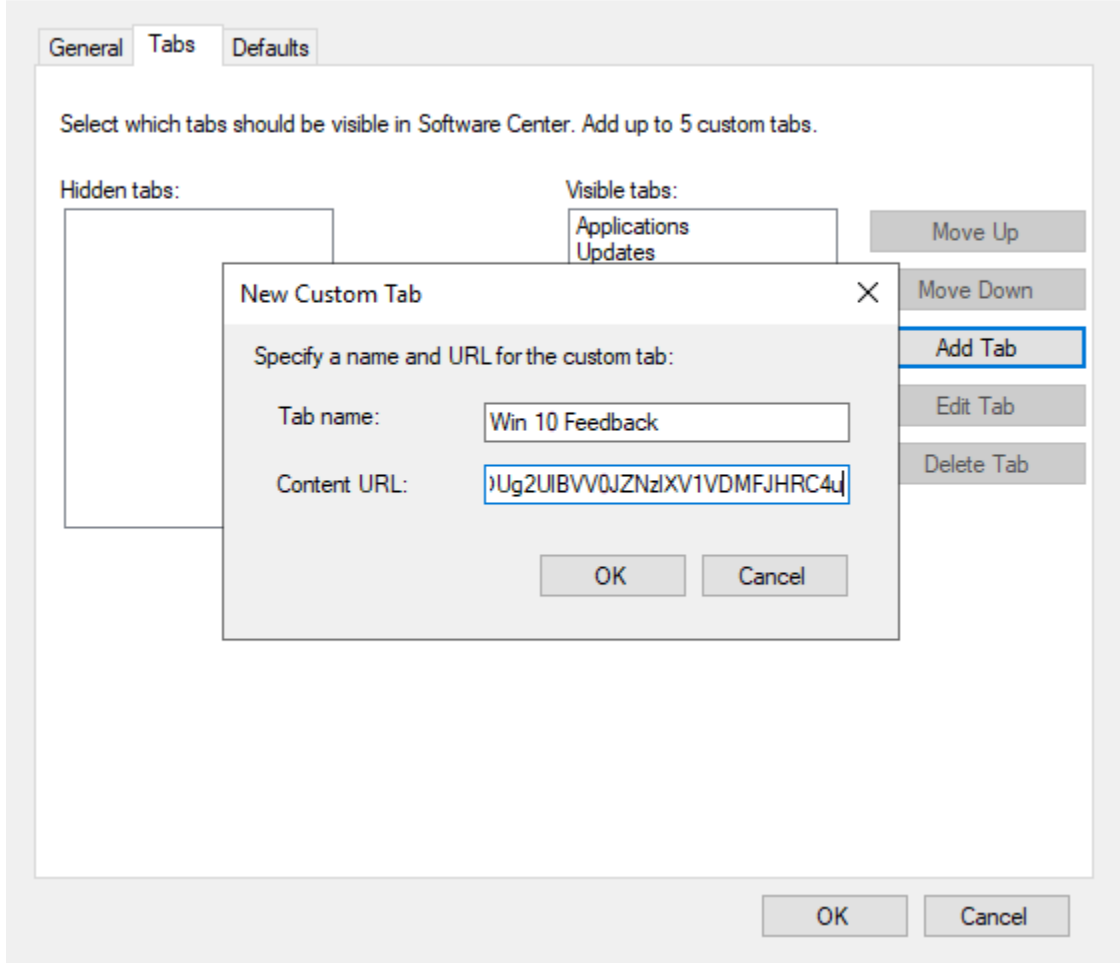
**Client Settings 3 items**

Search

Icon	Name	Type	Priority	Deployments
<input checked="" type="checkbox"/>	Default Client Settings	Default	10000	0
<input checked="" type="checkbox"/>	End Point	Device	1	0
<input checked="" type="checkbox"/>	Windows 10 Migration Feedback	Device	2	0



Software Center Customization



Now when user open Software Center they will see Win 10 Feedback tab with the Q they can answer and submit. Looks professional and at the same time will help RBC to improve future deployments.

After sometime the custom Win 10 Feedback showed up in Software Center.

The image shows two screenshots of the Software Center interface. The top screenshot displays a list of applications under the 'Win 10 Feedback' tab. The bottom screenshot shows a 'Software Center Questionnaire' for the 'Windows 10 Upgrade Project - Global'.

**Software Center Header:** RAMLAN INC

**Left Navigation Menu:** Applications, Updates, Operating Systems, Installation status, Device compliance, Options, Personal, Win 10 Feedback

**Application List (Top Screenshot):**

Application	Filter	Sort by
RSAT for Win 10 Microsoft 1.0	All	Most recent
Maxthon 5.3.8.2000 Maxthon Internation... 5.3.8.2000		
Google Chrome 78.0.3904.87 Google LLC 78.0.3904.87		
LAPS Extension - LAPS Extn Community 1.0		
Sandbox For Win 10 MS 1.0		
7-Zip 18.06 (x64 edition)		

**Software Center Questionnaire (Bottom Screenshot):**

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- Applications
- Updates
- Operating Systems
- Installation status
- Device compliance
- Options
- Personal
- Win 10 Feedback**

3. During the upgrade did the technician restore your data and installed all the applications? \*

- Yes  
 No

4. Was the upgrade done to your satisfaction? \*

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 No

5. How was your experience during Win 7 to Win 10 upgrade performed by RBC/IBM? \*

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 Good  
 Fair  
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6. Will you come back for another upgrade, if performed at the depot? \*

- Yes  
 No

Submit

This concludes the process of including Q in SC.

Thanks

**Ram Lan**  
**15<sup>th</sup> Nov 2019**