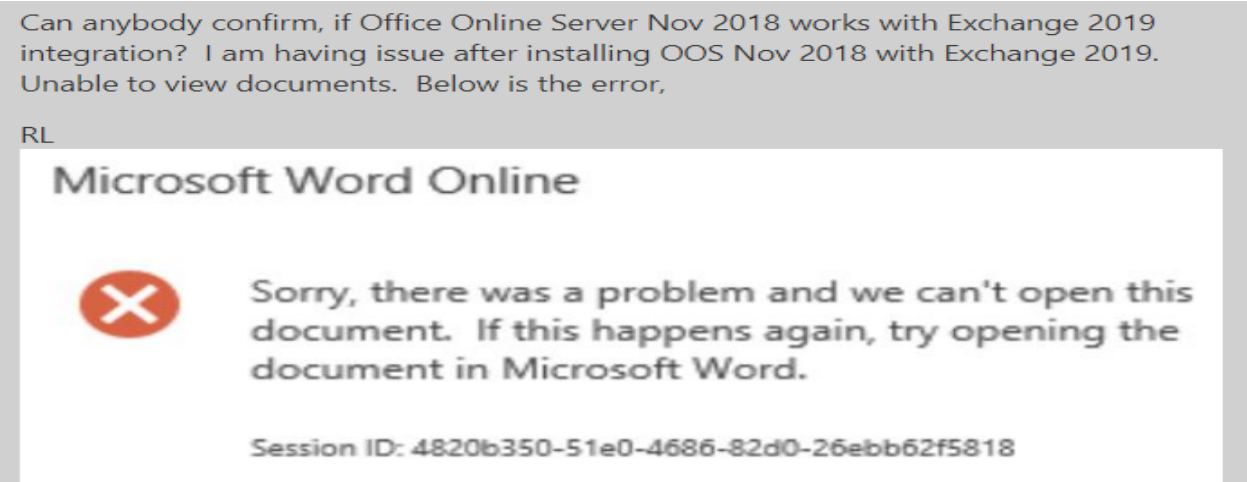
ISSUE WITH OOS 2019 NOV, EXCHANGE 2019 AND SHAREPOINT 2019

For this error – Below is the fix



Disable TLS 1.0

```
Windows Registry Editor Version 5.00
[HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\SecurityProviders\SCHANNEL\Protocols\TLS 1.0]
[HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\SecurityProviders\SCHANNEL\Protocols\TLS 1.0\Client]
"DisabledByDefault"=dword:00000001
"Enabled"=dword:00000000
[HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\SecurityProviders\SCHANNEL\Protocols\TLS 1.0\Server]
"DisabledByDefault"=dword:00000001
"Enabled"=dword:00000000
```

Disable TLS 1.1:

```
Windows Registry Editor Version 5.00
[HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\SecurityProviders\SCHANNEL\Protocols\TLS 1.1]
[HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\SecurityProviders\SCHANNEL\Protocols\TLS 1.1\Client]
"DisabledByDefault"=dword:00000001
"Enabled"=dword:00000000
[HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\SecurityProviders\SCHANNEL\Protocols\TLS 1.1\Server]
"DisabledByDefault"=dword:00000001
"Enabled"=dword:00000000
```

Disable SSL 2.0:

```
Windows Registry Editor Version 5.00
[HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\SecurityProviders\SCHANNEL\Protocols\SSL 2.0\Client]
"DisabledByDefault"=dword:00000001
"Enabled"=dword:00000000
[HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\SecurityProviders\SCHANNEL\Protocols\SSL 2.0\Server]
"DisabledByDefault"=dword:00000001
"Enabled"=dword:00000000
```

Disable SSL 3.0

```
Windows Registry Editor Version 5.00
[HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\SecurityProviders\SCHANNEL\Protocols\SSL 3.0\Client]
"DisabledByDefault"=dword:00000001
"Enabled"=dword:00000000
[HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\SecurityProviders\SCHANNEL\Protocols\SSL 3.0\Server]
"DisabledByDefault"=dword:00000001
"Enabled"=dword:00000000
```

Enable TLS 1.2:

```
Windows Registry Editor Version 5.00
[HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\SecurityProviders\SCHANNEL\Protocols\TLS 1.2]
[HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\SecurityProviders\SCHANNEL\Protocols\TLS 1.2\Client]
"DisabledByDefault"=dword:00000000
"Enabled"=dword:00000001
[HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\SecurityProviders\SCHANNEL\Protocols\TLS 1.2\Server]
"DisabledByDefault"=dword:00000000
"Enabled"=dword:00000001
```

Enable Strong Encryption .NETFRAMEWORK

```
Windows Registry Editor Version 5.00
[HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\.NETFramework\v4.0.30319]
"SchUseStrongCrypto"=dword:00000001
[HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\Microsoft\.NETFramework\v4.0.30319]
"SchUseStrongCrypto"=dword:00000001
```

I encountered above error when, I was integrating Office Online Server 2019 with Exchange 2019 so users can view Word, Excel, PowerPoint files within the Browser. Due to TLS issue, I was not able to view the files through the Browser. After applying above fix the issue got resolved and, I was able to view all Office files within the Browser.

Thanks

Ram Lan
2nd Mar 2019