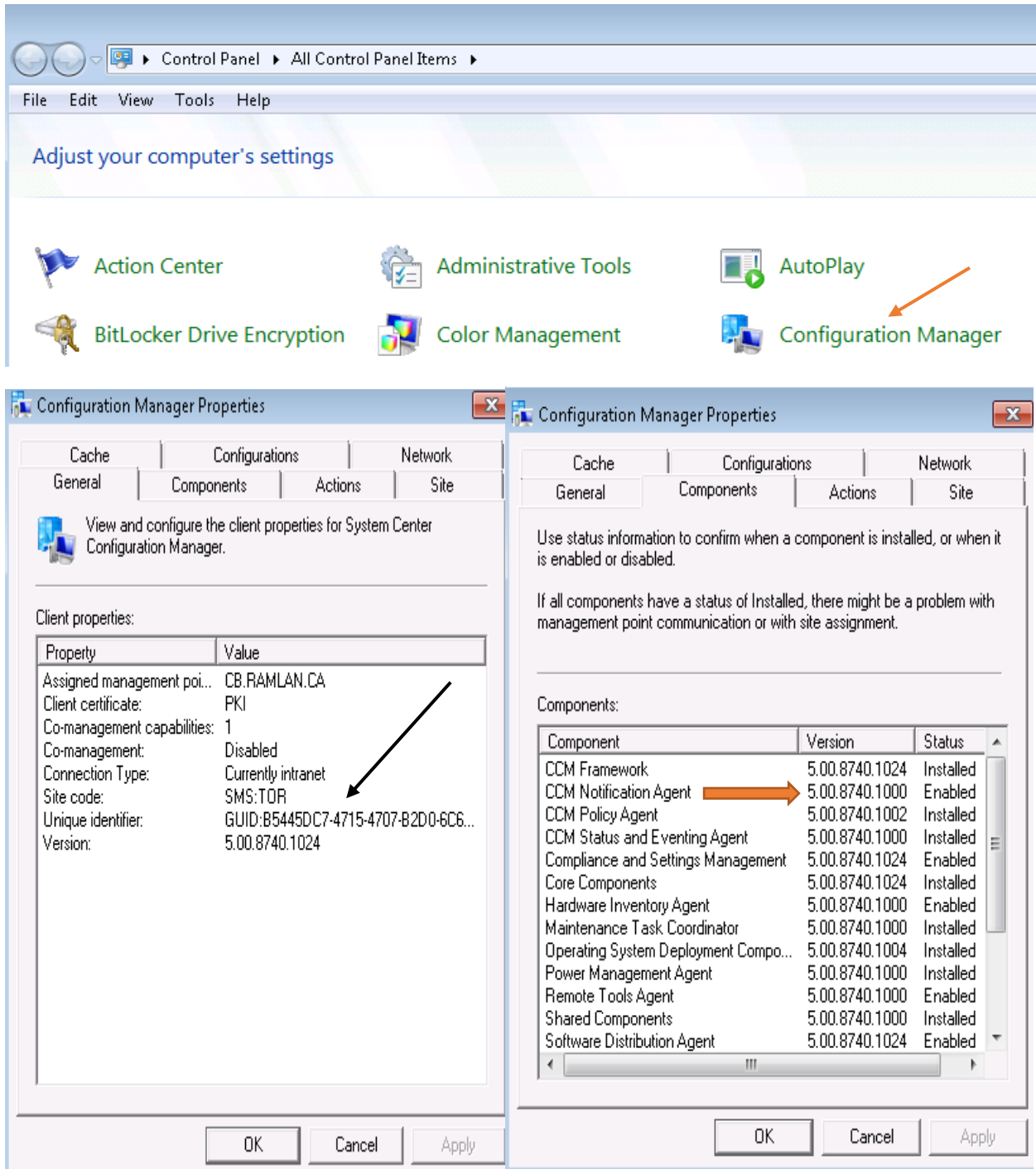
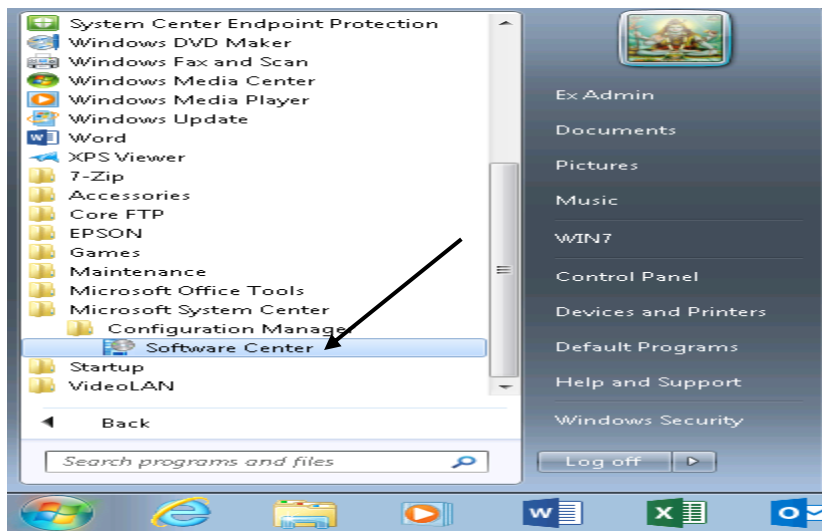
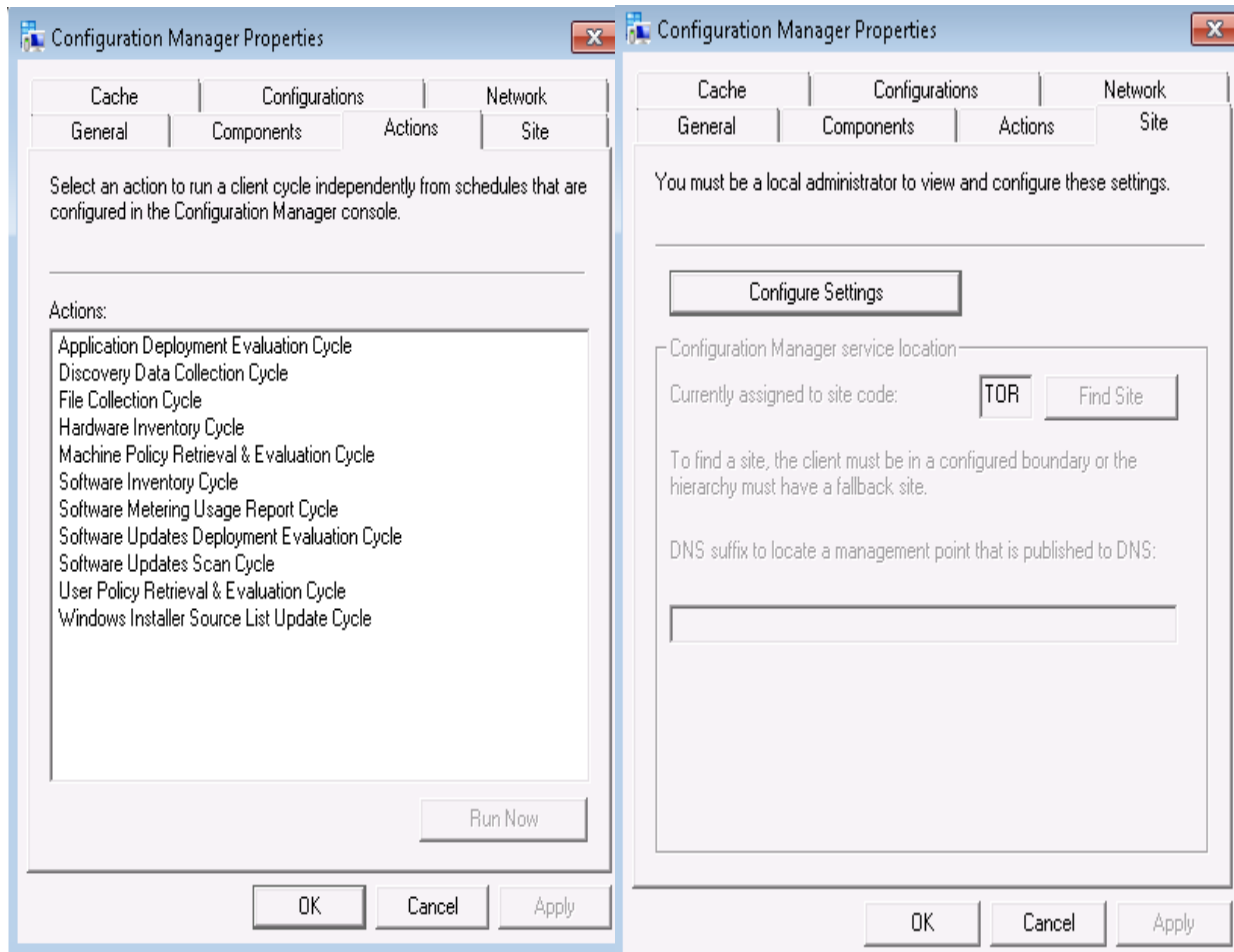


REMOVE AND REINSTALL SOFTWARE CENTER

In this post, I will show you how to reinstall software center. This article was written for a project, I am working currently. In this project, we had few systems running Old Software Center. **This was our fix.**

Here is the current configuration of Windows 7 machine joined to the domain and Configuration Manager Client installed.





You can remove software center as detailed below:

Open Command Prompt as Administrator

```
Administrator: Command Prompt
Microsoft Windows [Version 6.1.7601]
Copyright (c) 2009 Microsoft Corporation. All rights reserved.

C:\Windows\system32>cd..
C:\Windows>cd ccmsetup
C:\Windows\ccmsetup>dir
Volume in drive C has no label.
Volume Serial Number is C4D9-E504

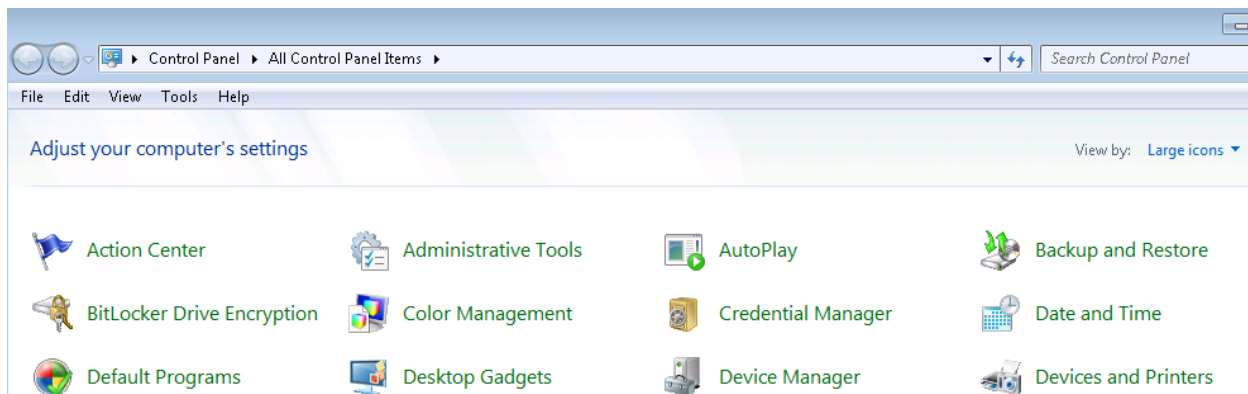
Directory of C:\Windows\ccmsetup

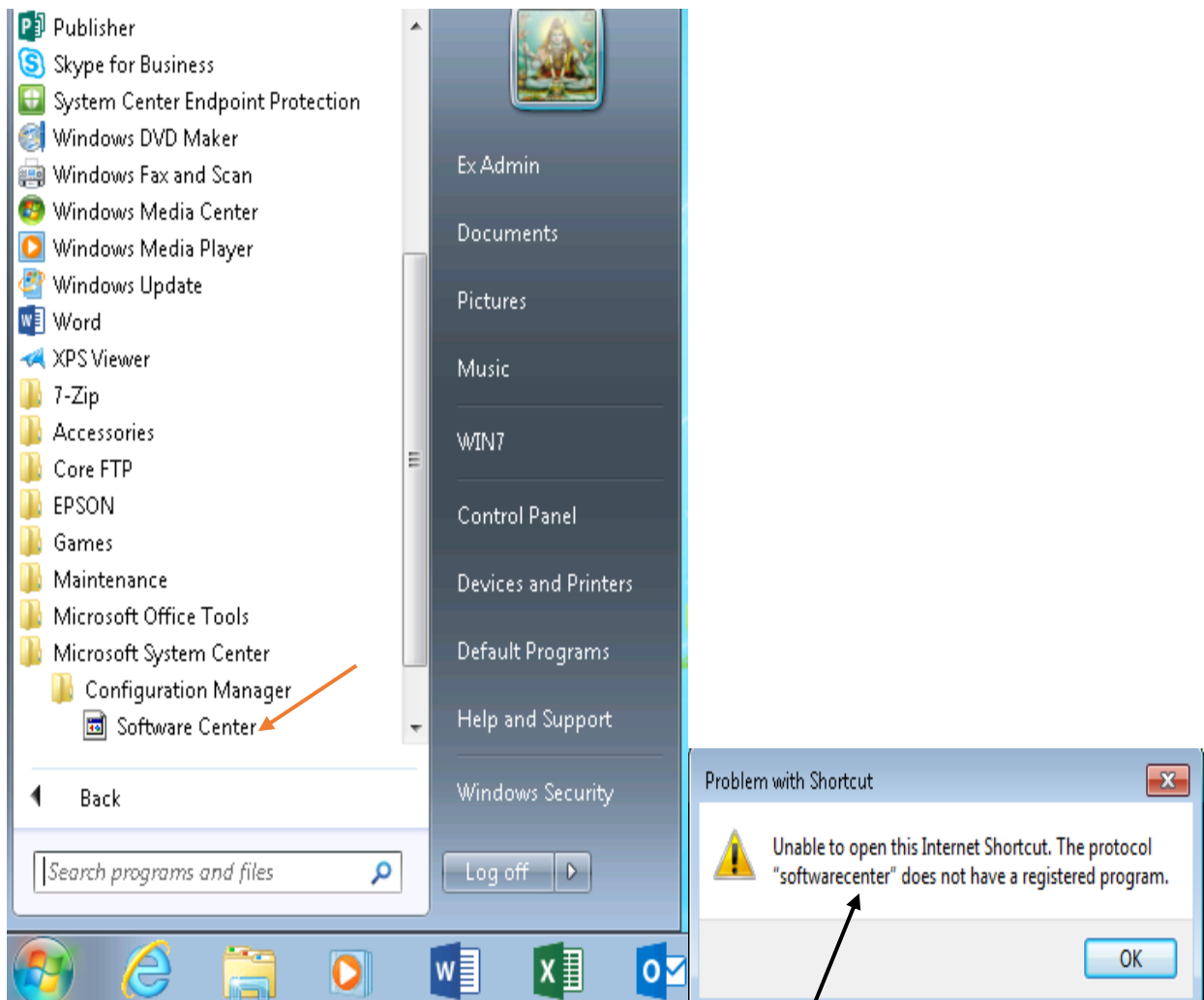
11-Feb-2019 12:04 AM <DIR> .
11-Feb-2019 12:04 AM <DIR> ..
06-Jan-2019 08:54 PM <DIR> cache
10-Feb-2019 04:13 AM          9,531 ccmsetup.cab
03-Jan-2019 05:35 PM    4,075,184 ccmsetup.exe
13-Dec-2018 05:38 AM      10,190 ccmsetup.xml
03-Jan-2019 05:35 PM    3,936,256 configmgr1810-client-kb4486457-x64.msp
10-Feb-2019 04:14 AM <DIR> Logs
31-Jan-2018 04:24 PM    2,564,096 MicrosoftPolicyPlatformSetup.msi
19-Jan-2019 02:34 PM        1,255 MobileClient.tcf
19-Jan-2019 02:39 PM        2,514 MobileClientUnicode.tcf
24-Feb-2018 10:46 PM   28,359,824 SCEPInstall.exe
31-Jan-2018 04:24 PM    7,201,032 vcredist_x64.exe
31-Jan-2018 04:24 PM    6,510,544 vcredist_x86.exe
31-Jan-2018 04:24 PM    603,136 WindowsFirewallConfigurationProvider.msi

06-Jan-2019 08:53 PM <DIR> <7E31AE3A-2706-4A34-9970-73A5526B5346>
          11 File(s)      53,273,562 bytes
           5 Dir(s)    220,637,646,848 bytes free

C:\Windows\ccmsetup>ccmsetup.exe /uninstall
```

Wait for 5 minutes and then open Control Panel to make sure Configuration Manager is not there. Also check All Programs to make sure Software Center is also removed from the list.





Even though you see Software Center link above it is not working. See above error message.

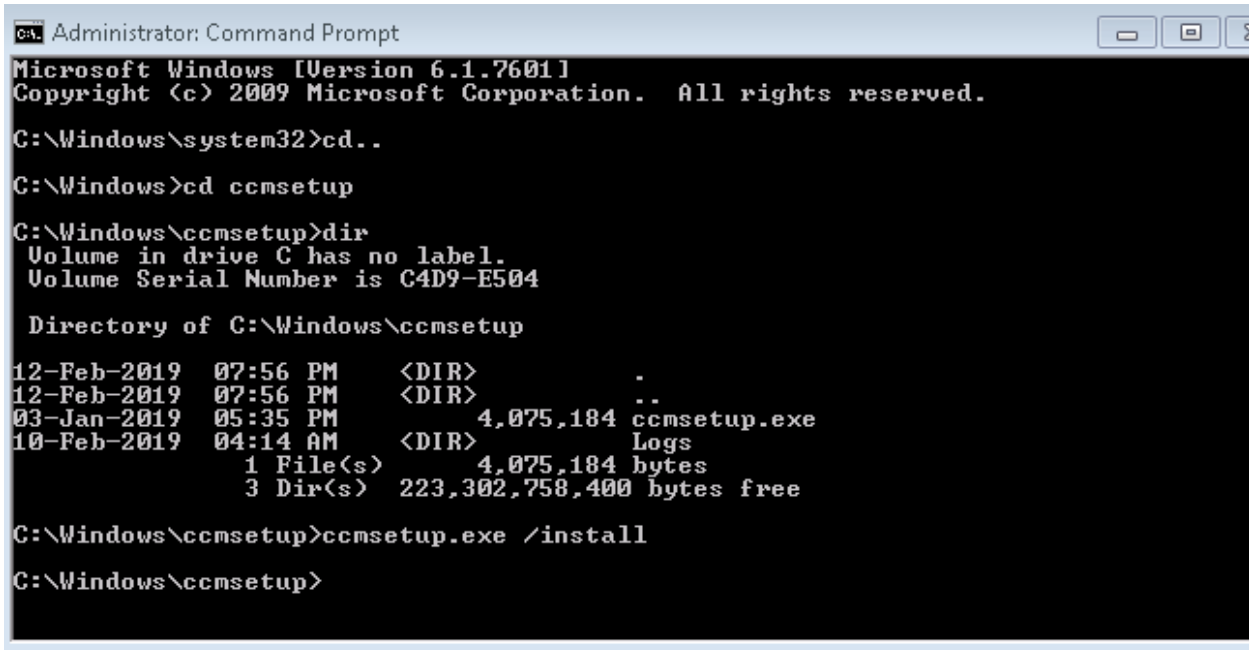
Assets and Compliance > Overview > Devices

Assets and Compliance > Overview > Devices

Icon	Name	Client	Primary User(s)	Currently Logged on User	Site Code	Client Activity	Client Version
	192.168.0.1	No					
	AZUREADSSOACC	No					
	CB	Yes		RAMLAN\Administrator	TOR	Active	5.00.8740.1024
	DC	Yes		RAMLAN\Administrator	TOR	Active	5.00.8740.1024
	EX2019	Yes		RAMLAN\Administrator	TOR	Active	5.00.8740.1024
	OFFICESERVER	Yes		RAMLAN\Administrator	TOR	Active	5.00.8740.1024
	OM	Yes		RAMLAN\Administrator	TOR	Active	5.00.8740.1024
	SFB	Yes		RAMLAN\Administrator	TOR	Active	5.00.8740.1024
	WIN10	Yes		RAMLAN\ram	TOR	Active	5.00.8740.1024
	WIN7	Yes		RAMLAN\exadmin	TOR	Active	5.00.8740.1024
	WIN8	Yes		RAMLAN\ramlan	TOR	Active	5.00.8740.1024
	x64 Unknown Computer...	No			TOR		
	x86 Unknown Computer...	No			TOR		

Above you can see the client is inactive without GREEN TICK because we removed Configuration Manger client.

Now you can restart the system and we will re-install Configuration Manager Client and check Control Panel for Configuration Manager and Software Center link working.



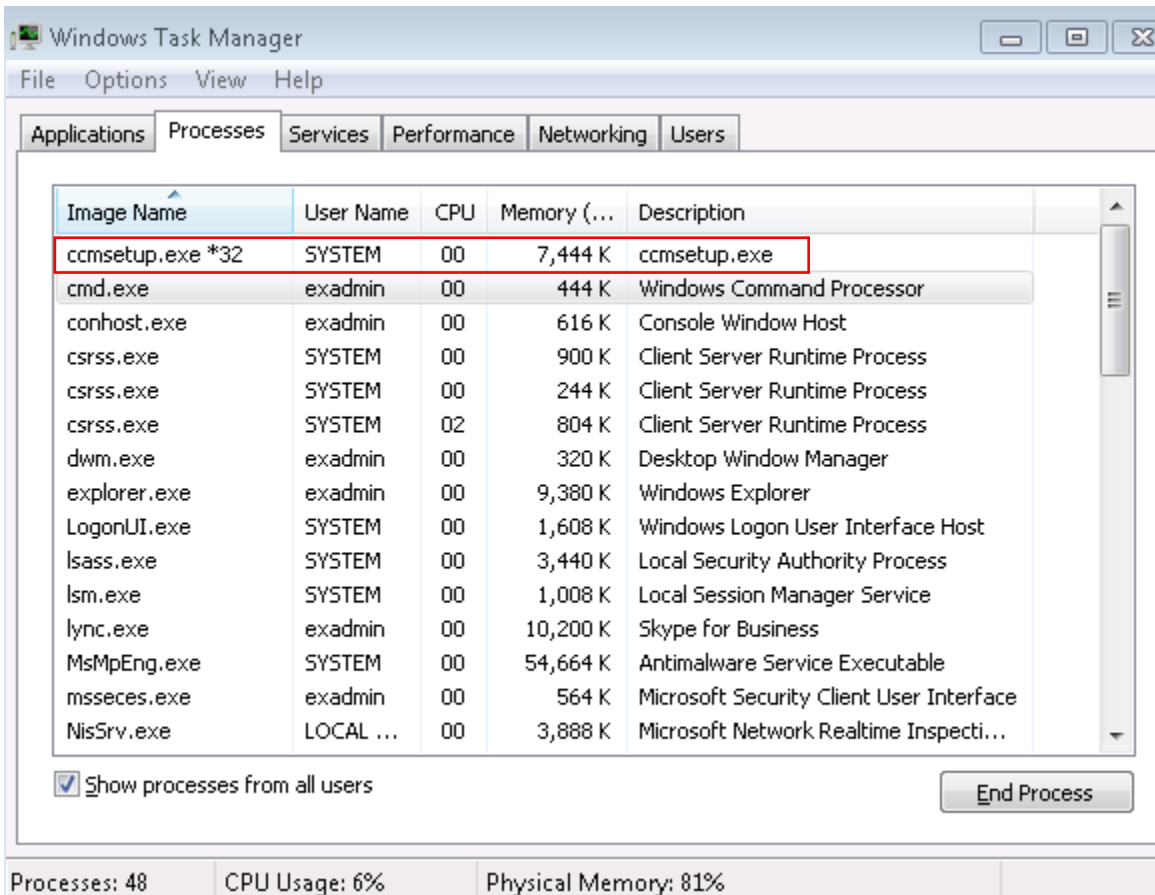
```
Administrator: Command Prompt
Microsoft Windows [Version 6.1.7601]
Copyright (c) 2009 Microsoft Corporation. All rights reserved.

C:\Windows\system32>cd..
C:\Windows>cd ccmsetup
C:\Windows\ccmsetup>dir
Volume in drive C has no label.
Volume Serial Number is C4D9-E504

Directory of C:\Windows\ccmsetup

12-Feb-2019  07:56 PM    <DIR>          .
12-Feb-2019  07:56 PM    <DIR>          ..
03-Jan-2019  05:35 PM             4,075,184  ccmsetup.exe
10-Feb-2019  04:14 AM    <DIR>          Logs
                1 File(s)      4,075,184 bytes
                3 Dir(s)   223,302,758,400 bytes free

C:\Windows\ccmsetup>ccmsetup.exe /install
C:\Windows\ccmsetup>
```



Windows Task Manager

File Options View Help

Applications Processes Services Performance Networking Users

Image Name	User Name	CPU	Memory (...)	Description
ccmsetup.exe *32	SYSTEM	00	7,444 K	ccmsetup.exe
cmd.exe	exadmin	00	444 K	Windows Command Processor
conhost.exe	exadmin	00	616 K	Console Window Host
csrss.exe	SYSTEM	00	900 K	Client Server Runtime Process
csrss.exe	SYSTEM	00	244 K	Client Server Runtime Process
csrss.exe	SYSTEM	02	804 K	Client Server Runtime Process
dwm.exe	exadmin	00	320 K	Desktop Window Manager
explorer.exe	exadmin	00	9,380 K	Windows Explorer
LogonUI.exe	SYSTEM	00	1,608 K	Windows Logon User Interface Host
lsass.exe	SYSTEM	00	3,440 K	Local Security Authority Process
lsm.exe	SYSTEM	00	1,008 K	Local Session Manager Service
lync.exe	exadmin	00	10,200 K	Skype for Business
MsMpEng.exe	SYSTEM	00	54,664 K	Antimalware Service Executable
msseces.exe	exadmin	00	564 K	Microsoft Security Client User Interface
NisSrv.exe	LOCAL ...	00	3,888 K	Microsoft Network Realtime Inspecti...

Show processes from all users

End Process

Processes: 48 CPU Usage: 6% Physical Memory: 81%

Configuration Manager Properties

Cache | Configurations | Network

General | Components | Actions | Site

View and configure the client properties for System Center Configuration Manager.

Client properties:

Property	Value
Assigned management poi...	CB.RAMLAN.CA
Client certificate:	PKI
Co-management capabilities:	1
Co-management:	Disabled
Connection Type:	Currently intranet
Site code:	SMS:TDR
Unique identifier:	GUID:B5445DC7-4715-4707-B2D0-6C6...
Version:	5.00.8740.1024

OK Cancel Apply

Configuration Manager Properties

Cache | Configurations | Network

General | Components | Actions | Site

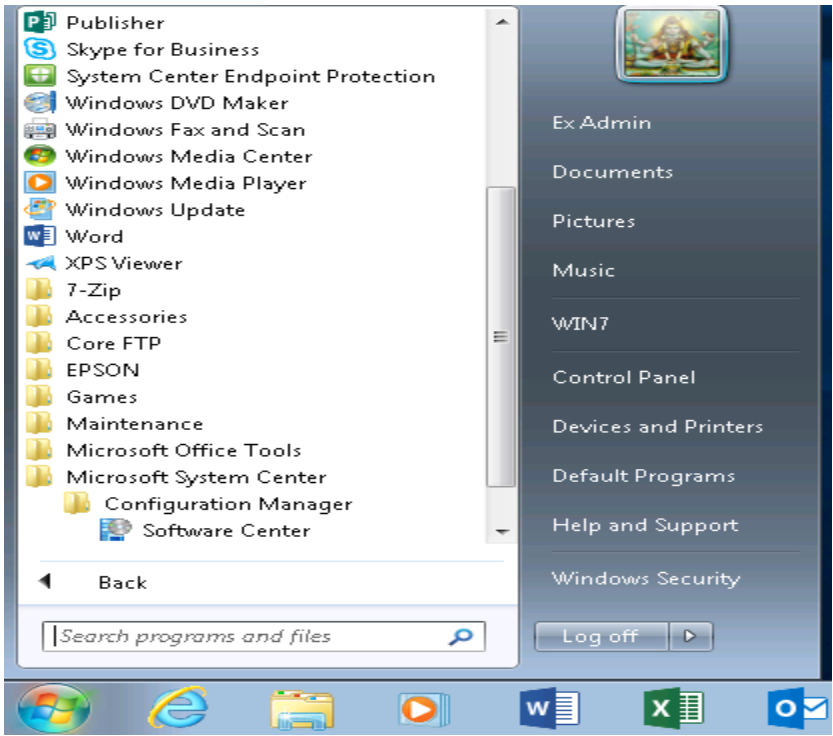
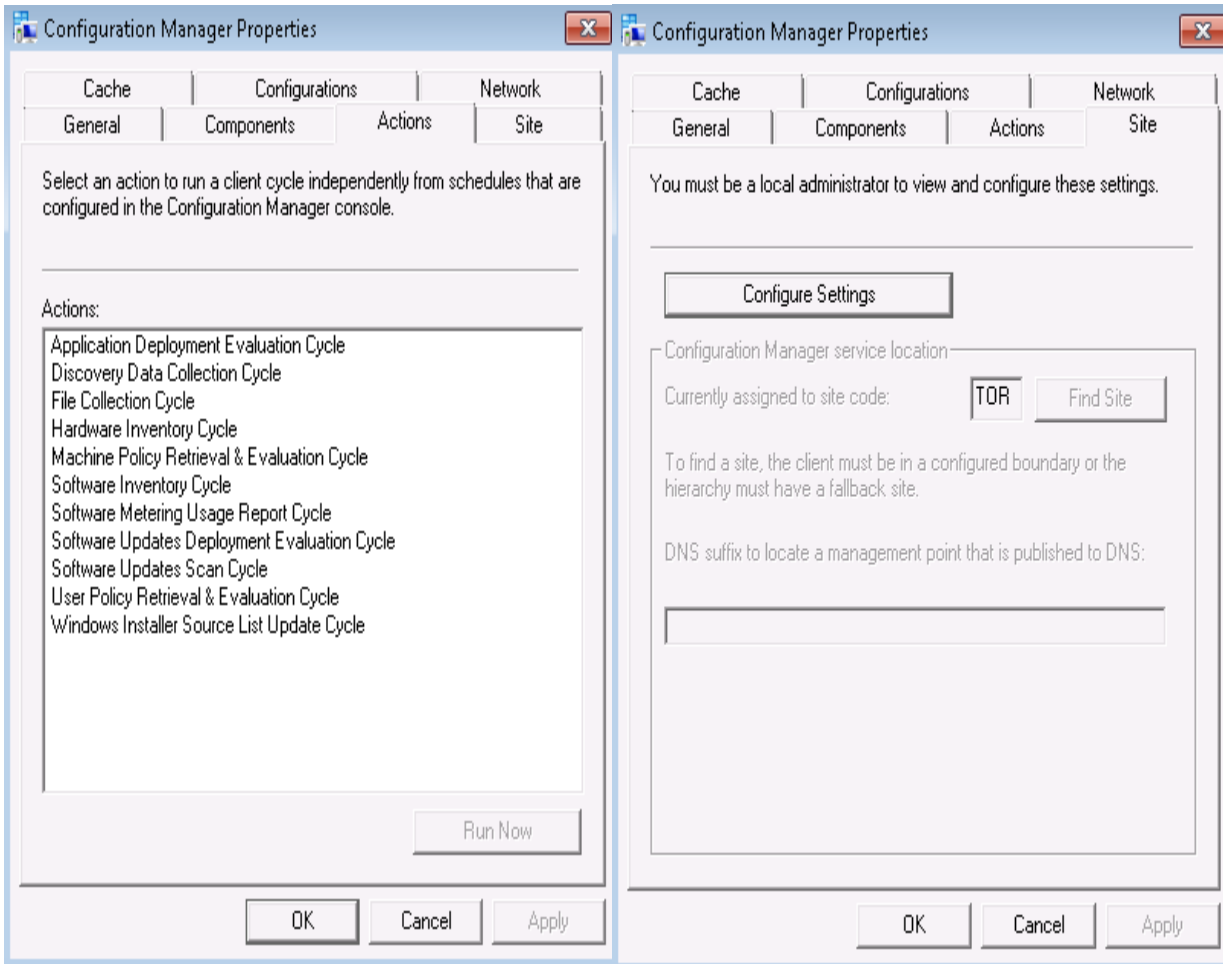
Use status information to confirm when a component is installed, or when it is enabled or disabled.

If all components have a status of Installed, there might be a problem with management point communication or with site assignment.

Components:

Component	Version	Status
CCM Framework	5.00.8740.1024	Installed
CCM Notification Agent	5.00.8740.1000	Enabled
CCM Policy Agent	5.00.8740.1002	Installed
CCM Status and Eventing Agent	5.00.8740.1000	Installed
Compliance and Settings Management	5.00.8740.1024	Enabled
Core Components	5.00.8740.1024	Installed
Hardware Inventory Agent	5.00.8740.1000	Enabled
Maintenance Task Coordinator	5.00.8740.1000	Installed
Operating System Deployment Compo...	5.00.8740.1004	Installed
Power Management Agent	5.00.8740.1000	Installed
Remote Tools Agent	5.00.8740.1000	Enabled
Shared Components	5.00.8740.1000	Installed
Software Distribution Agent	5.00.8740.1024	Enabled

OK Cancel Apply



The screenshot shows the Software Center interface for RAMLAN INC. The top navigation bar includes 'Applications', 'Updates', 'Operating Systems', 'Installation status', 'Device compliance', 'Options', and 'Personal'. The 'Installation status' section displays a list of installed applications:

Name	Publisher	Install date	Status
7-Zip 18.06 (x64 edition)			Installed
Core FTP LE x64			Installed
Office 365 ProPlus			Installed
VLC media player 3.0.6 (64-bit)			Installed

Below this, the 'Assets and Compliance' section is visible, showing a list of 13 devices. The 'WIN7' device is highlighted with an orange arrow, indicating it is active (marked with a green tick).

Icon	Name	Client	Primary User(s)	Currently Logged on User	Site Code	Client Activity	Client Version
	192.168.0.1	No					
	AZUREADSSOACC	No					
	CB	Yes		RAMLAN\Administrator	TOR	Active	5.00.8740.1024
	DC	Yes		RAMLAN\Administrator	TOR	Active	5.00.8740.1024
	EX2019	Yes		RAMLAN\Administrator	TOR	Active	5.00.8740.1024
	OFFICESERVER	Yes		RAMLAN\Administrator	TOR	Active	5.00.8740.1024
	OM	Yes		RAMLAN\Administrator	TOR	Active	5.00.8740.1024
	SFB	Yes		RAMLAN\Administrator	TOR	Active	5.00.8740.1024
	WIN10	Yes		RAMLAN\ram	TOR	Active	5.00.8740.1024
	WIN7	Yes		RAMLAN\exadmin	TOR	Active	5.00.8740.1024

As you can see from above the client is active (**GREEN TICK**). That is, it.

The whole process took around 15 minutes. I hope we can use this fix for any systems that are running Old Software Center rather than trying all these:

1. GUPDATE
2. Click all the items in Action tab within Configuration Manager
3. Restarting the system several times
4. Finally running the script that RBC has developed to fix Old Software Center

Thanks

Ram Lan
12th Feb 2019

If you have access to SCCM Console you can do above task with a single click(Uninstall/Install).

